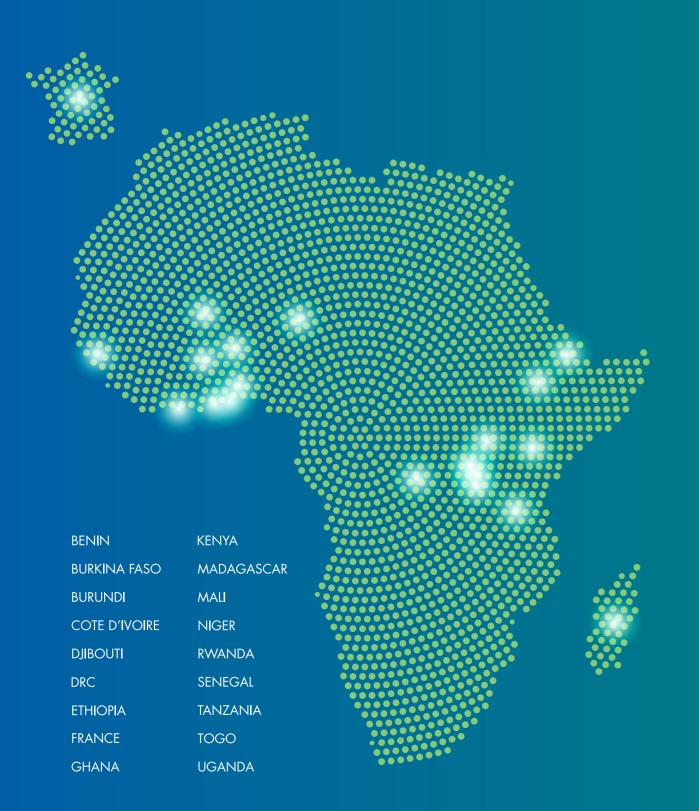




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The BANK OF AFRICA Group



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**4** 

5

#### A strong network

# $\begin{array}{c} 18 \\ \text{Countries} \end{array}$ $\begin{array}{c} -6500 \\ \text{Coworkers} \end{array}$





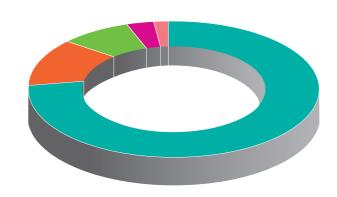








#### BOA GROUP shareholders as at 31/12/2019



BMCE Bank of Africa	72.41 %
FMO	9.41 %
PROPARCO	3.73 %
BIO	2.03 %
OTHERS	12.42 %

#### A leading banking partner, BMCE Bank Of Africa

BMCE Bank Of Africa, main shareholder of BOA GROUP, holding company of Groupe BANK OF AFRICA, is the 3rd banking group in Morocco, owned 35.23% by the Moroccan industrial and financial group FinanceCom.

BMCE Bank of Africa is a banking group multibusiness and multi-brand – commercial bank, specialized financial services, business banking, etc-, present in 31 countries and 4 continents.

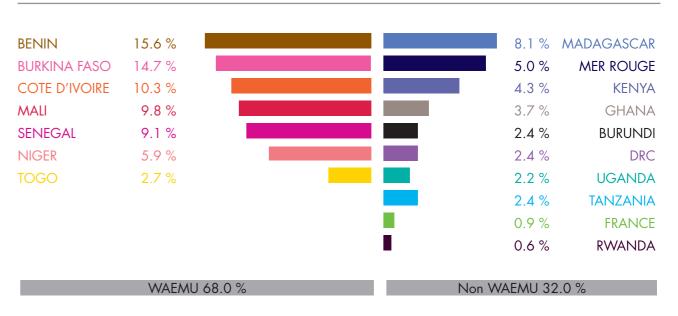
BANK OF AFRICA Group contributed 47% to BMCE Bank of Africa's consolidated net result in 2018 and 31% to the Net Income Group Share.

#### Consolidated key figures of BOA GROUP

EUR millions	2018	2019	Variation
Total asset	7,667	8,547	11.5 %
Loans	4,122	4,336	5.2 %
Deposits	5,382	5,885	9.3 %
Net Operating Income	498.3	542.6	8.9 %
Net Income Group share	82.6	68.9	-16.5 %
Cost to income ratio (Operating expenses / Net Operating Income)	63.4 %	61.5 %	
Cost of risk	0.7 %	1.5 %	
ROE (Net income Group share / Average Equity Group share)	15.1 %	11.9 %	
ROA (Net income Group share / Average Asset)	1.1 %	0.9 %	
Capital Adequacy Ratio (estimations)			
Risk Weighted Asset (*)	5,151	5,352	
Tier 1 + Tier 2 (**)	567	578	
Capital Adequacy Ratio	11.0 %	10.8 %	

<sup>(\*)</sup> Estimated Risk Weighted Asset : Sum of banks' RWA, weighted by their contribution to consolidated asset.

#### Breakdown of Assets per Country



<sup>(\*\*)</sup> Tier 1 estimated: Share Capital+ Share premium + Statutory reserve share of group + Retained earnings + Group's share of Net Profit.

Tier 2 estimated: Subordinated debts + Provisions.

#### Over 35 years of growth and expansion

#### Banking Network\*

1983

MALI

17 Branches and 2 Business Centre in Bamako. 16 Regional Branches and 22 Local Branches.

1990

1994

 NIGER Created in 1989: NIGERIAN INTERNATIONAL BANK (NIB). Integrated to BOA Network in 1994. 19 Branches, 1 Business Centre and 1 local branch

in Niamey. 11 Regional Branches.

1998

1996

BURKINA FASO

23 Branches and 1 Business Centre in Ouagadougou. 22 Regional Branches and 1 Business center in Bobo Dioulasso.

1999

MADAGASCAR

Created in 1976: BANKIN'NY TANTSAHA MPAMOKATRA (BTM) / national bank for rural development.

2001

SENEGAL

34 Branches and 2 Business Centre in Dakar. 26 regional Branches.

2004

2006

• UGANDA

Created in 1985: SEMBULE INVESTMENT BANK Ltd. > ALLIED BANK. Integrated to BOA Network in 2006. 20 Branches and 1 Business Centre in Kampala. 13 Regional Branches.

2007

TANZANIA

Created in 1995: EURAFRICAN BANK - TANZANIA Ltd (EBT). Integrated to BOA Network in 2007. 14 Branches and 1 Business Centre in Dar es Salaam.

2008 12 Regional Branches.

2010

DRC

9 Branches in Kinshasa

7 Regional Branches and 1 counter in province.

2010

• DJIBOUTI

Created in 1908: BANQUE INDOSUEZ MER ROUGE (BIMR). Integrated to BOA Network in 2010. 9 Branches, 1 Business Centre and 1 Counter in Djibouti.

2010

BENIN

26 Branches, 1 Business Centre and 2 Port Branches in Cotonou. 23 Regional Branches.

COTE D'IVOIRE

Created in 1980: BANAFRIQUE. Integrated to BOA Network in 1996. 26 Branches and 1 Business Centre in

8 Regional Branches and 2 Local

Branches.

Integrated to BOA Network in 1999. 24 Branches and 2 Business Centre in Antananarivo.

65 Regional Branches and 1 Business Centre in Toamasina.

KENYA

Created in 1981: BANQUE INDOSUEZ Kenyan Branch > CREDIT AGRICOLE-INDOSUEZ > CALYON. Incorporated under Kenyan law, integrated as a subsidiary to BOA Network in 2004.

16 Branches and 1 Business Centre in Nairobi.

15 Regional Branches and 1 Business Centre in Mombasa.

BANQUE DE CREDIT DE BUJUMBURA

Created in 1909 in Brussels: BANQUE DU CONGO BELGE (BCB). 1922: BCB Branch in Usumbura, Burundi.

25 July 1964: BANQUE DE CREDIT DE BUJUMBURA S.M. (BCB). Integrated to BOA Network in 2008.

10 Branches, 1 Business Centre and 7 Counters in Buiumbura.

12 Branches and 1 Counter in Provinces.

FRANCE

4 Branches in Paris and 1 Branch in Marseille.

2011

• GHANA

Created in 1999: AMALBANK. Integrated to BOA Network in 2011. 18 Branches and 1 Business Centre in Accra. 8 Regional Branches.

2013

2014

ETHIOPIA

\*The BANK OF AFRICA network as at 31/12/2019

1 Representative Office in Addis Ababa, attached to BOA in Djibouti.

2015

• TOGO

9 Branches and 1 Business Centre in Lomé.

2 Branches in province.

RWANDA

Created in 2003: AGASEKE BANK Integrated to BOA Network in 2015. 8 Branches and 1 Counter in Kigali.

6 Regional Branches.

Filiales non bancaires

2002 AÏSSA

(IT company)

Head Office in Cotonou.

2002 AGORA

(Investment company)

Head Office in Abidian.

2004 ATTICA

(Investment company)

Head Office in Abidjan.

**BOA SERVICES** 

(Banking services company)

Head Office in Dakar.

Autres structures

1999 BANK OF AFRICA FOUNDATION

Present in many countries where the Group operates.

2017 BOA SERVICES INTERNATIONAL

Head Office in Casablacnca

#### Products & services in the BOA English-speaking Network

#### Accounts

Business/Corporate Current Account Current and Transactional Accounts Collection Current Account Elite Current Account Embassy NGO Current Account Embassy Staff Current Account Executive Current Account Goodwill Account Isanzure Current Account Personal Current Account Kids and Teen Account Mwanariadha Account Negotiated Call Account Pay as you Go - Business Pay as you Go - Individual Payroll Account Remunerated Current Account Single Fee Business Current Account Single Fee Salary Account SME Current Account Student Account Standart Personal current account UMUHIGO Saving Account UMURAGE Saving Account TUNGA Saving Account Wakili Current Account

#### Savings and Investment Products

Ambition/Ambitious Savings Plan (Umuhigo) Association Account 'VSLA' Business Savings Account Bunge Account Call Deposits Account Chama Saving Account Children Savings Account "123 Cool Kids" Children Savings Account "Smart Junior" Corporate Savings Accounts Classic Savings Account (Tunga) Personal Savings Account Ero Savings Account Faidika Savings Account Executive Savings Account Fixed Deposit Account Forexave Account Gold Plus Account Group Savings Account 'VLSA' Investment Club Account Premium Plus Account

Reward Savings Account

Student Savings Account

School Fees Collection Account

Student account "Young Mullah"

Term Deposit Treasury Bills Umurage Savings Account Vuna Plus Account Personal Saving account

#### Packs

Employee Pack My Business Pack Public Service Pack Elite Pack

#### Cards & Electronic Banking

BOA Purple Card (Savings card) BOA Turquoise Card BOA Visa Blue Card BOA Visa Elite Card BOA Visa Green Prepaid Card SESAME Card E-Statement E-tax Payments Electronic Electricity Bill Payments Electronic Utility Bill Payments E-social security payments Salary Payment Processing System School Pay UnionPay (acceptance of UPI cards on BOA-TANZANIA ATMs)

#### Mobile Financial Services

B-Mobile, BANK OF AFRICA Mobile Wallet BOAweb BOA Pay BCollect Fee Payment E-Chama Internet Banking Mobile Banking Mobile Cash Collection Mail Alert Mobile Savings and Mobile Loans SMS Alert Swahiba Mobile App USSD Mobile Banking

Money Transfer Airtel Money Ezy Pesa Halo Pesa M-Pesa MoneyGram MTN Mobile Money Tigo Pesa WARI Western Union World Remit ZeePay Money

#### Consumer Loans

Discounting Facility Home/Mortgage Finance Instant Cash Insurance Premium Finance Car Loan IGA Loan LPO Financing Motor Vehicle Loan Personal Loans Personal Motor (Vehicle) Loan Project financing Salary Advance Scheme Loan School Fees Loan "Soma Loan" SME Support Facility Temporal overdrafts Commercial Mortage Loan Residential Mortage Loan Asset Based Finance

#### Company Services

The network also offers a wide range of products and services to: Corporates, SMEs, Organizations, Institutions and Professionals: some of which include:

#### Business Loans and Overdrafts

Agribusiness Loan

Asset Finance Biashara Loan Bills for Collection Bridging Overdraft Business Loan Bank Syndication Facility Commodity/Stock Finance Commercial & Term Loans Contract Financing Credit Line Guarantees (Bid Tender. Performance, Advance-Payment, Payment and retention) Insurance Premium Finance Interim Certificate Discounting Invoice Discounting Land Title Loan 'Funa Ekyapa' Lease Financina Letters of credit LPO Financing Overdrafts Project Financing Contract Financing SME Financing & Support Facilities SME Proposition (School Bridge Finance, Unsecured Invoice

Discounting, unsecured Bids

Bonds, Guarantees)

SME Support facility Tax Loan Term Loans Working Capital Loan Trade Import Loan Trade Export Loan

#### Trade Finance

Bonds & Guarantees Discounting Facilities (Invoice, Certificate FX/Trade Import & Export Financing Bank Syndication Facility Import & Export Documentary Collections Import & Export Letters of Credit IPC Discounting Staight trough processing

#### Custodial, Forex & Treasury Services

Cash and Spot Transactions Custodial Services Currency swaps Currency Forwards Flexible Forwards Foreign Exchange Forex Swaps Forwards FX Options Spots Safe custody

#### Other Products & Services

Bancassurance Banker's Cheques Cash management (payment solution, collection solution services, salary processing solution, tax and other statutory payments) Payment Orders Travellers Cheques Transactional Banking Services Utility Bill Payments

#### Products & services in the BOA French-speaking Network

Assurances Assurance Auto "Zen Assurance" Assurance décès et invalidité Assurance moyens de paiements Assurance Perte Emploi Assurance Prévoyance Assurance Prévoyance "Miahy" Assurance RC Scolarité Assurance Retraite Assurance Voyage "Zen Voyage" Épargne à tirage "CmaChance"

Avenir Etude **BOA** Protection Zen Educ Zen Emprunt

Zen Découvert Zen Retraite Zen Habitation

#### Comptes

Compte Chèque Compte Courant Compte Devises Compte Eco Salaria Compte Élite Compte Epargne Dépôt à Terme

Épargne Short-term borrowings Bons du Trésor par Adjudication Compte Épargne Compte Épargne+ Compte Épargne Élite Compte Épargne Enfant

Compte Épargne Etudiant Compte Épargne à Régime Spécial Compte Épargne "Tahiry" Compte leune Dépôt à Terme FUTURIS pour les jeunes Livret Jeune Plan Épargne Ambition Plan Éparane Éducation

#### Plan Épargne Pèlerinage Banque par Internet

Plan Épargne Logement

BOAweb MyBOA E-Świft MyBOA-Mali

Par Mobile

#### Services Financiers

B-Phone B-SMS Airtel Money MyBOA E-swift M-Bank MvBOA-Mali BÓA SMS Orange Money "Bank 2 Wallet" MTN Mobile Money Telma Money "M'Vola" 7amani

#### Monétique

Carte SESAME **BOA** Express Carte VISA Prépayée TOUCAN Carte BOA Mauve Carte BOA Turquoise Carte BOA Visa Flite Free Money Carte BOA Visa Bleue Carte BOA Visa Verte Prépayée Small World Carte Lion Mobicash Carte Visa Gold MoneyGra Carte Visa Platinum Carte Visa Essentiel Orange Money

#### Packages

Carte Visa Univers

Carte Visa Select

Carte prépayée Libcard

Pack FIVELOMAKO Pack FONXIONARIA Pack MON BUSINESS Pack MON BUSINESS "Pack Haraka" Pack SALARIA Pack SALARIA+ Pack TAWFEKH

#### Prêts

Avance Avance Aïd Al Adha Avance Ramadan Avance sur DAT Avance sur Salaire Avance Tabaski Crédit-Bail Crédit Express Crédit à la consommation Découvert Autorisé (Automatique) Mésofinance Microfinance Prêt Collectif Prêt Consommation Prêt consommation "Vaha Olana" Prêt Équipement

Prêt Événements Prêt Événements Familiaux Prêt de fin d'année "Tous en Fête"

Prêt Electroménager

Prêt Habitation Prêt Haraka Prêt Immobilier "Prêt Ma Maison" Prêt Immobilier "Akany" Prêt Moto "Prêt Ma Moto"

Prêt Fonxionaria Prêt Ramadan Prêt Personnel Prêt Prescripteur Prêt Rechargeable Prêt Scolarité "Tous à l'École"

Prêt Tabaski Prêt Véhicule (Leasing) "Ikamobili" Prêt Véhicule "Prêt Ma Voiture" Prêt Vitamine

Rachat de crédit confrère Prêt Voyage Réserve d'Argent Oxygène

#### Transferts & Change

Change Manuel Chèques de Voyage Certification de chèque MTN Mobile Money

#### **Entreprises**

Western Union

Achat & vente de devises

Wari

Large choix de produits et services à destination des grandes entreprises, des PME/ PMI, des institutions, des associations, et des professions libérales notamment

#### Assurances

Assurance décès et invalidité Assurance retraite complémentaire Assurance indemnité fin de carrière Assurance "Homme clé"

#### Assurance moyens de paiements Banque en ligne

Assurance "Stock"

BOAweb E-swift

#### **Financement**

Avance Prêt et découvert (ligne de découvert, aval de traite, escompte de traite, ligne de caution, prêt court, moyen et long terme, prêt collectif, titrisation de créances, certification de chèques) Avance sur DAT Avances sur décompte certifiés Avance sur factures Avances sur droits constatés Avances sur marchandises Avances sur titres Crédit de Campagne Crédit Collectifs Crédit de Fonctionnement

Crédit d'investissement Crédit-Bail Crédits relais Crédit Spot Escompte de papier commercial Facilités de CASH et découvert Découvert simple Découvert "Express" Financement des investissements

Trésorerie Caution Prêt Financie

Prêt Equipement Collecte de fonds

> Collecte de valeur Prélèvement de masse Virement de masse Financement des officines

(uniquement pour les pharmacies)

#### Opération

#### à l'international

Avals d'effets en devises Chèques ou effets en devises Crédit documentaire Effets en Devises Escomptes documentaires Lettre de crédit Lettres de garantie Virement &Transfert en devises Transfert à l'international Refinancement en devises Remise documentaire

Achats et vente de devises

#### **Placements**

Dépôt à terme Bon de CASH Bons et obligations du trésor par Adjudication Placement interbancaires Courtage (Brokerage) auprès des confrères

Compte Courant Compte Devises

#### FCP Emergence Avance sur DAT Monétique

Carte Visa Corporate Univers Carte Visa Corporate Select Carte BOA Visa Bleue Carte BOA Visa Verte Prépayée Carte BOA Visa Elite Carte Visa Gold Carte Visa Platinum Carte prépayée Libcard

#### Cautions & Avals

- Diverses cautions sur marché cautions provisoires, cautions définitives, cautions d'avance de démarrage, cautions de bonne fin, caution de retenue de aarantie, etc. : Cautions fiscales

- Avals sur effets

- Caution douanière: Obligations cautionnées, crédit d'enlèvement. admission temporaire

#### Investissement

Crédit à moyen terme Crédit à long terme Crédit bail

#### Message from the Chairman of BOA GROUP S.A.



Brahim BENJELLOUN-TOUIMI, Chairman of BOA GROUP S.A.

The performance of BOA Group at the end of 2019 reflects the conduct of business in a challenging environment in many countries where we are present. At the same time, it reflects a gradual balance sheet transformation prioritising Retail and SME customers.

The BOA Group also pressed ahead with its product digitisation strategy, in the quest for continuous improvement of quality of service and the reinforcement of its IT infrastructures, while streamlining its operations and management.

The Group fulfils its Social Responsibility particularly through the BOA Foundation, which has been restructured.

This Annual Report comes at a time when the world is going through an unprecedented health crisis, even if Sub-Saharan Africa is showing great resilience.

We believe it is the right time, more than ever before, to rethink the future of BOA Group, to reinvent its relations with its customers, and thus give a new impetus to the way it operates.

In Africa more than anywhere else, the financial system and the BOA Group, as part of the system, contribute with force and determination, to the economic and social development of African countries. We therefore have a great responsibility to continue to work hard towards this objective.

The BOA Group has always demonstrated its renewed capability for innovation and adaptation. We have no doubt that under the leadership of the Chairman of the BANK OF AFRICA Group, Mr. Othman BENJELLOUN, we will continue together, with the strong support of our shareholders and other stakeholders, to play a major role in the African economies that BOA Group has relentlessly promoted and defended for more than 35 years now.

#### Message from the CEO



Amine BOUABID, BOA GROUP CEO

2019 augured the start of the new Three-Year Development Plan (TDP) 2019 - 2021, which embodies all the development and growth goals of the Group.

We closed the year with the consolidated balance sheet up 11.5% to EUR 8.5 billion, deposits up 9.3% and loans up 5.2% to EUR 4.3 billion.

The balance sheet transformation of the Corporate segment, with emphasis on SMEs, is reflected in the number of loans, which increased by 21%, but not yet in value, given the decrease in the average loan amount disbursed.

Net Operating Income increased by 8.9% to EUR 542.6 million, mainly driven by a sharp increase in fee business revenues of 24%, or EUR 215 million, which accounts for over 46% of banking income of EUR 462 million.

The portfolio restructuring of our banks in Mali and Kenya, for over EUR 42 million, caused a substantial increase in consolidated cost of risk of EUR 70 million.

As a result, the net income group share declined by 16.5% to EUR 68.9 million, or a Return on equity (ROE) of 11.8%.

Despite the exceptional increase in the cost of risk impacting our profit, we have been able to distribute dividend of EUR 35 million up 6% from previous year.

At the organisational level, I would like to pay tribute to the hard work of our staff, both at the corporate headquarters and subsidiaries, for their strong commitment to the different projects that we continuously undertake:

- Integration of new IT tools
- Review and optimisation of processes
- Change management, for both the balance sheet transformation (SMEs) and the digital transformation (Addition of new digital channels).

This dynamic we have created, and of which the above are just a few examples, hinges on continuously revisiting our organisation and our processes, conducting brainstorming workshops, adopting new technologies, paying close attention to the needs of customers, which become the main driver of our group forward.

With our young, dedicated, committed, competent staff sharing the same strategic vision, we are ready to address forthcoming challenges.

#### Message from the Deputy Managing Director



Abderrazzak ZEBDANI, Deputy Managing Director, BOA GROUP

2019 was primarily a year of consolidation of our business performance. The number of accounts increased by 8% compared with the previous year, crossing the 4 million mark, and with the equipment rate exceeding 80%.

In a highly competitive environment, we also pursued, and stepped up, our balance sheet and digital transformation strategy.

- The balance sheet transformation takes the form of a controlled increase in loans to SMEs, which act as true engines of our economies, with a new fully-dedicated business model and a specific range of services for this segment.
- The digital transformation is achieved through new products, in particular a mobile application for Retail customers and a web platform for corporate customers, actively promoted during direct meetings with customers. The steady increase in the number of subscribers and users is confirmation that we made the right choices and encourages us to undertake further innovation..

However, these changes can only work at their optimum best if there is a transformation of mindset too. This is why a large number of training sessions, workshops and coaching sessions were held in 2019, to continue to explain, convince and rally support.

It is imperative to be fully aware that our customers' demands will not only increase in intensity but will also become more varied. Our responsiveness, the clarity of our proposals, the quality of our services, the capacity to adapt to our customers and be attentive to their needs are thus the factors of differentiation among banking products and services.

It is therefore vital to nurture them, so as to be ever more customer-friendly and to ensure that relations between customers and their Bank is smooth: indeed this must be a solution to and not a cause of problems.

There is therefore an increasing demand for the various lines of business in a bank, which, through their complex inter-connections and interactions, form a mechanism that is continuously fine-tuned to serve the ultimate customer.

This mechanism is adjusted and optimised on an ongoing basis by BANK OF AFRICA's 6,500 employees, who represent our Group's primary asset and main strength.

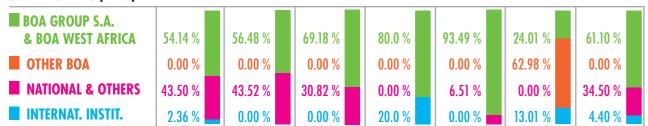
I take this opportunity to thank all of them and call upon them to continue the vital and inevitable change of mindset, to ensure that we pursue our development and continue to deserve the trust of our customers.

# Group Key Figures - Fiscal year 2019, exculding restatement of Group operations carried out within the consolidated accounts

Banks (in thousands of Euros)

	8EIM <sup>2</sup>	BURKEYA FASO	COTE O WORE	ONECUTI	GHA <sup>LIA</sup>	TEZZA P.	MADACASCAS
TOTAL ASSETS	1,403,763	1 322,058	927,650	450,650	329,670	486,520	726,719
DEPOSITS	947,159	952,293	586,775	386,898	174,483	292,781	589,711
LOANS AND ADVANCES	666,246	804,504	488,631	159,226	116,805	140,404	354,519
NET OPERATING INCOME	63,096	65,138	53,929	23,654	34,949	15,620	60,212
NET INCOME	22,870	28,220	21,926	8,740	10,415	-17,918	21,291

#### **SHAREHOLDERS (IN %)**



# Non-banking subsidiaries

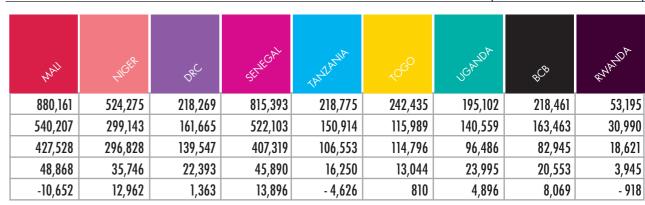
(in thousands of Euros)

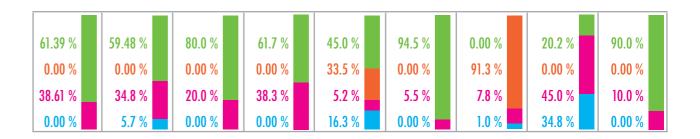
Excluding BOA Services and AÏSSA (not significant)			
	KOSA	KILLE	80AFRAZĆE
TOTAL ASSETS	26,244	5,628	82,083
INVESTMENT PORTFOLIO / VOLUME OF SHAREHOLDERS OR OPERATIONS	11,449	1,704	1,481
NET OPERATING INCOME	13,545	712	2,939
NET INCOME	12,438	566	222

#### **SHAREHOLDERS (IN %)**



#### (in thousands of Euros)





#### Synthesis of banks aggregated figures

(in thousands of Euros)

		Vartiation
TOTAL ASSETS	8,913,048	6.6 %
DEPOSITS	6,055,132	17.1 %
LOANS AND ADVANCES	4,420,957	15.2 %
NET OPERATING INCOME	549,560	13.4 %
NET INCOME	121,342	-4.5 %

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# Managing Directors of the BOA Banking Network as at 31/12/2019



Benin Sadio CISSÉ



Burkina Faso Faustin AMOUSSOU



Cote d'Ivoire Vincent ISTASSE



Djibouti Farid BOURI



Niger Sébastien TONI



Uganda Arthur ISIKO



DRC Jamal AMEZIANE



Rwanda Abderrahmane BELBACHIR



Ghana Kobby ANDAH



Kenya Ronald MARAMBII



Madagascar Othmane ALAOUI



Togo Abdallah Ikched



Senegal Abdel Mumin ZAMPALEGRE



Tanzania Joseph IHA



Redouane TOUBI



Burundi (BCB) Tharcisse RUTUMO

# Board of Directors Chairpersons of the BOA Banking Network as at 31/12/2019



Benin & Togo Paulin COSSI



Burkina Faso Lassine DIAWARA



Cote d'Ivoire Lala MOULAYE EZZEDINE



Djibouti Abderrazzak ZEBDANI



Mali Modibo CISSÉ



Niger Boureima WANKORE



Uganda George W. EGADDU



DRC Guy-Robert LUKAMA NKUZI



Senegal Alioune NDOUR DIOUF



Rwanda **Emmanuel NTAGANDA** 



Burundi (BCB) Rose KATARIHO



Ambassador Mwanaidi SINARE MAAJAR



Stephan ATA

18







Kenya Ambassador Dennis AWORI



Madagascar Alphonse RALISON



ANNUAL REPORT 2019

The BANK OF AFRICA Group

19

#### History of the BANK OF AFRICA Group Since the creation of the Group until today

Since it was founded in Mali in 1982, the Group has expanded in four broad stages, each one corresponding to a specific development.

#### 1982 - 1990

#### Launch

It started out as a pioneering project to create an African bank that is independent of major international groups, and founded thanks to private and well diversified African share capital.

After BANK OF AFRICA - MALI was established in 1982, a holding structure was set up in 1988, called

AFRICAN FINANCIAL HOLDING (AFH), which later became BOA GROUP S.A.

This led to establishing BANK OF AFRICA - BENIN in 1989 and its reference shareholder, a subsidiary that is now the leader in its country.

#### 1991 - 1998

#### Expansion

The "BANK OF AFRICA" concept, based on the balance of a diversified shareholder structure and on a single strategy, was then fine-tuned, developed and consolidated. Simultaneously, the decision was made to expand throughout the West African Economic and Monetary Union (WAEMU), based on its basic principles of a single brand

and a standardised organisational set-up. Three new BANK OF AFRICA subsidiaries were established:in Niger in 1994, in Cote d'Ivoire in 1996 and in Burkina Faso in

The Group's Corporate Structures began to be built, with their organisational and supervisory roles.

#### 1999 - 2010

#### Diversification

This determination to diversify, driven by growth objectives, manifested itself at three distinct and complementary levels:

- to be upgraded from a loose group of banks to a real group structure
- to shift from purely commercial banking activities towards a greater focus on bank intermediation, asset management, and insurance, in order to create a diversified financial group able to offer a full range of financial products and services

#### 1999 - 2010

- to expand to other regions of sub-Saharan Africa, including English-speaking countries

During this period, seven new BANK OF AFRICA subsidiaries were added, in Madagascar in 1999, in Senegal in 2001, in Kenya in 2004, in Uganda in 2006, in Tanzania in 2007, in Burundi in 2008, and in the Democratic Republic of Congo and Djibouti in 2010, not to mention the establishment of an investment firm operating on behalf of the entire group, a finance company in France dedicated to the African diaspora, BOA-FRANCE, and a bank specialised in mortgage lending in Benin, BHB, as well as a significant stake in a major insurance company.

#### From 2010

#### Creation of an institution

This strategy also requires developing the Group's resources, financial in particular, which is why the Group banking partner able to both enhance its financial means and enrich its human and operational resources.

This alliance was born on 25 February 2008, with a 14 million euro increase in the capital of BOA GROUP S.A., as the AFH holding structure was then named, reserved exclusively for BMCE Bank, which thus became a shareholder of BANK OF AFRICA Group.with a stake of 35%.

This significant capital increase, as well as the appointment of a Deputy Managing Director from BMCE Bank, provided the means for greater ambitions by helping to expand each of the BANK OF AFRICA entities and facilitating geographical and sectorbased expansion projects.

On 31 December 2009, BOA GROUP's share capital amounted to about 40.3 million euros, of which BMCE Bank owned decided as far back as 2005 to find a 42.5%, and collaboration between the two Groups unfolded as originally envisioned, in a spirit of dialogue and complementarity.

> In 2010 the alliance between BOA and BMCE Bank was consolidated:

- On 1 January 2011, appointment of a new Chairman and Managing Director of BOA GROUP
- Three capital increases of about EUR 10 million each in 2010, 2011 and 2012. raising the capital from EUR 40.3 to 70.6
- The Moroccan bank has a majority interest in BOA GROUP S.A., with its stake up from 55.77% in 2010 to 65.23% at the end of 2012.

#### The Group today

Today, the BANK OF AFRICA Group continues to reinforce its equity and financial structure. It is modernising and upgrading its institutional profile,

while continuing to expand geographically, through the establishment of BANK OF AFRICA – GHANA in 2011, BANK OF AFRICA – TOGO in 2013, and BANK OF AFRICA – MER ROUGE Representative Office in Ethiopia in 2014, and by sector, with the opening of 21 Business Centres (as at 31 December 2019) dedicated exclusively to our corporate customers and the official opening of BANK OF AFRICA – RWANDA in 2016.

Our focus now is on further expansion and on making sure that BOA remains a big sustainable transafrican group, based on six strategic pillars:

- Boost its involvement in financing the economy,
   for retail customers and companies of all sizes
   and comprising major private or public projects.
- Increase its risk control, both for financial and operational risks, whilst developing, reinforcing and fostering a risk management culture.
- Better control its financial and operational expenses, with a view to optimising its operations.
- Pursue targeted growth, in a prudent and judicious way, as part of a balanced development process. in particular with a digital offer.
- Step up the digital transformation, in terms of products and services, systems and infrastructures, as well as cultures and mindsets.
- Pursue the development of synergies with BMCE Bank of Africa, exploiting the many possibilities offered by our majority shareholder, whose ownership of BOA GROUP stands at 72.41% as at 31 December 2019.

Moreover, two major issues will become vital in the forthcoming years:

- Investment in human capital through training, guidance, motivation, etc., the various means to guarantee the quality of human resources and promote creativity and innovation.
- Improvement of the quality of customer service. The downward pressure on rates and conditions will soon reach a floor and only service quality and image will then make a difference A Customer Relations Centre has thus been established, and a Quality Department set up under the Organisation Division.

The BANK OF AFRICA Group adheres to the strategy that is it fine-tuned and that has served it well since more than 35 years, while maintaining the values and points of reference that have constantly driven its activities:

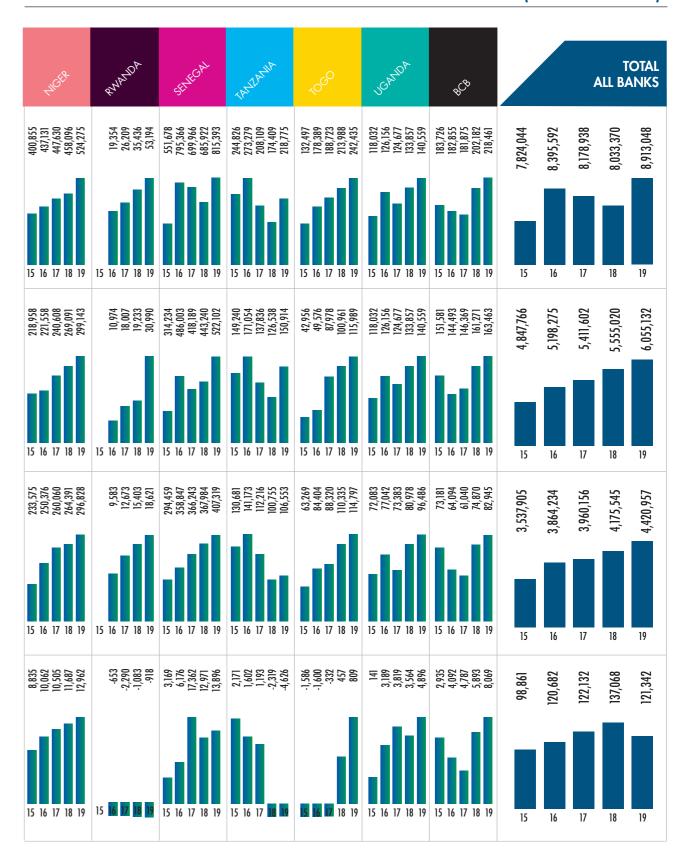
- professionalism and rigor;
- proximity to customers and involvement in national development;
- promotion of Africans, whether they are employees, shareholders, clients or partners.

#### The development of BOA Group Banks

# (in thousands of Euros)



#### (in thousands of Euros)



#### 2019 Group highlights

#### April

- Public presentation of 2018 results and outlook for the six BANK OF AFRICA companies listed on the Regional Securities Market (BRVM) in Abidjan, Cote d'Ivoire.
- 110th anniversary of BOA-MER ROUGE.

#### June

• Signature between SFI (Société Financière Internationale) and 10 Banks of the BANK OF AFRICA Group of the 2nd and last tranche of the risk-sharing facility to support lending to SMEs, increasing the global portfolio to USD 100 million.

#### July

- Signature of a partnership agreement with the SAHAM Assurance group for the marketing of ZEN EDUC.
- Launch of two new digital products, MyBOA (Mobile application) and BOAweb (Internet Banking).

#### August

• Participation in and organisation of a breast and cervical cancer screening day for those living in poverty, for the fourth consecutive year. 7,000 women were screened in eight countries (Benin, Burkina Faso, Cote d'Ivoire, Madagascar, Mali, Niger, RDC and Senegal).

#### September

• Organisation of the 2019 BANK OF AFRICA network management meetings in Madrid, Spain, and a meeting with Spanish companies interested in African markets.

#### October

- Signature of a partnership agreement with WEMA BANK, a Nigerian bank, for a business collaboration.
- Organisation of two events in Dakar and Abidjan, a meeting with business clients, for promoting the range of digital products.

#### December

- Inauguration of the new headquarters and celebration of the 20th anniversary of BOA-MADAGASCAR.
- Opening of five new branches (Benin, Mali, Senegal, Togo and Côte-d'Ivoire).
- 20th anniversary of the BANK OF AFRICA Foundation and organisation in Niamey of a meeting-debate with students of the African Development University (ADU).
- Organisation of a meeting with business clients in Niamey, for promoting the range of digital products.







BOAweb Event - presentation of the new version of the Internet Banking application in Abidjan (top), in Dakar (bottom







#### Strategy, progress and outlook

#### Introduction

A new Three-Year Development Plan (TDP) 2019 - 2021 was launched in 2019. Built on the basis of the balance sheet and in keeping with the previous plan, the new TDP restates a strong strategic commitment, clear development lines and precise objectives.

As in previous years, a number of projects have also been initiated, to implement this new TDP under the best possible conditions, to comply with increasingly more specific regulations, and to keep in step with an increasingly more demanding market.

Together they form an inclusive and comprehensive dynamism, reflecting an innovative and dynamic Group, committed and motivated teams, and a proactive and forward-looking management style.

#### 1. The 2019-2020 Three-Year Development Plan

The Plan is built on three main thrusts:

- the continued transformation of the customer portfolio to prioritise SMEs and Retail customers
- further enhanced risk management
- acceleration of digital transformation

The Plan also targets a growth of the Net Income Group share of about 20% per year over the period, and an increase in the share of banking activity from 60% in 2018 to 78% in 2021.

#### Transformation of the customer portfolio to prioritise SMEs

The previous TDP (2016-2018) had already imposed this strategy. However, it is clear that success has not been uniform. This means that **efforts must continue** and the approach must be explained again, for a better ownership of the process by Banks, in particular through restructuring initiatives.

A new unit, responsible for all aspects relating to SMEs has been created in each Bank. This new network of managers specifically dedicated to a segment of retail customers is coordinated by a Group manager. This system allows for a **global and proactive approach** to tackling SME issues.

A new range of products and services, specifically designed for SMEs, is being developed and will be available in 2020, along with a distribution network dedicated to this segment. In a selective number of branches, "Business spaces" will be arranged, with operations specifically designed for these customers.

A substantial budget of EUR 1 billion over three years has been earmarked to grant loans to these customers, so as to attract and retain them.

Lastly, a **specific communication action** is also under preparation, to support and create awareness about the BANK OF AFRICA dynamics among African SMEs.

#### Close risk management

Scoring tools continue to be developed and fine-tuned, and an **increasing and better use** is also made of them.

There is a prior monitoring by the SME Manager of each Bank, and by the Group SME Manager, of the risk aspects of actions taken. This delivers enhanced warning capacities, thus making early interventions possible.

Lastly, Risk Departments are responsible for pro-active risk monitoring in relation to SMEs.

#### Digital strategy

This long-haul, deeply structuring and constantly changing area of work is also shaping the Group's future.

The new SmartVista e-payment platform has already been implemented in the WAEMU, Madagascar, Ghana, DRC and Rwanda. Three new countries added in 2019: Kenya, Uganda and Tanzania. Implementation is ongoing in Djibouti and Burundi This harmonised infrastructure ensures a more efficient operation and a more consistent and better integrated offer.

In parallel, the **e-payment facility has expanded**, in particular with the addition of a prepaid VISA card and a secure online payment system. An advanced fraud management module complements the security system for our customers who are card holders.

2019 also saw the growth of BOA's Internet Banking service, **BOAweb**. It took hardly six months for it to be developed and implemented in 15 branches simultaneously. The platform was entirely designed and developed by the Group's in-house IT teams. Presentation seminars were organised in Dakar, Abidjan and Niamey for Corporate and SME customers. BOAweb and its upgrades, as well as the Group's digital strategy, were presented during these meetings, attended by over 1,000 customers and employees.

For Retail customers, MyBOA, a mobile application, has been launched in the WAEMU. Besides the typical features (balance check, history of account or card transactions and transfers), MyBOA offers other features that were highly expected, in particular card management, loading / unloading of prepaid cards and secure signing of transactions.

#### 2. The Eagle Programme

While the new TDP started in 2019, another important programme, an operational pillar complementary to the TDP, was also launched.

Developed as part of the work on the transformation of the BMCE BANK OF AFRICA Group and called Eagle, this programme will last up to the end of 2021. In line with the TDP 2019-2021, Eagle confirms and reinforces actions undertaken with regard to the different strategic thrusts.

• Acceleration of the penetration of the SME segment, leading to work on customer segmentation, the structuring of relationship models and the creation of dedicated products.

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- Intensification of actions on the Retail segment with the acceleration of digital solutions (mobile and internet), diversification of products and services and implementation of a Customer Relationship Centre.
   Implemented in Senegal and Cote d'Ivoire at the end of 2019, it is at the disposal of thousands of customers who can monitor, express their views and ask for information on their accounts and the products and services of the banks.
- Industrialisation of systems and processes through the automation of processing chains, such as the fully digitised Loan processing system for the Corporate and SME segment. This reduces processing times by two, from the first application at the bank to disbursement of the funds.
- Cost optimisation, carried out through plans called Horizon, whereby the different expense items for each bank can be analysed in detail, their performance compared and measures and actions identified for implementation. Conducted in four subsidiaries in 2019, these programmes have reduced the operating ratio by 5 to 15 points depending on banks.

#### 3. Mixed financial results

In an environment marked, depending on countries, by a wait-and-see attitude due to presidential elections, a challenging security situation and the closure of borders in Nigeria, 2019 closed with a **Net Income Group share of EUR 68.9 million**, down 16.5% compared with 2018, as a result of an increase in the cost of risk.

Total assets increased by 11.5% to EUR 8.54 billion, with a growth of 9.3% in deposits and 5.2% in credits and investments accounting for 28%.

The balance sheet transformation prioritising SMEs and Retail customers, set out in the Group strategic plan 2019-2021, was mainly implemented in the Retail segment, which now accounts for 32% of consolidated balances.

The Net Banking Income (NBI) rose by 8.9%, driven by commissions, thus reflecting good commercial performance.

Gross Operating Income (GOI) increased by 14.3% and has crossed the EUR 200 million mark. However, net provisions increased sharply in Mali following an impairment of the portfolio in a difficult security environment, in Kenya as part of the portfolio restructuring and in Tanzania.

The cost of risk has doubled, from 0.7% to 1.5%, but remains under control: remediation plans have been launched in these three subsidiaries.

Finally, the Net Income Group share came in at EUR 68.9 million and the ROE at 11.9%.

#### 4. Continuous improvement of IT systems and infrastructures

Besides their **constant involvement** in the design of new products, improvement of existing products and services, fluidity of operational processes, and generally, ideas for the development of the Group, there are three main areas which improved thanks to the IT departments in 2019.

#### Well organised and secure cash resources

The roll-out of the **Quantum platform**, which enhances the security of market activities, continued with seven new BOA added: Benin, Cote d'Ivoire, Djibouti, Niger, DRC, Senegal and Togo. Dedicated activities in Corporate Structures (Quantum support in Casablanca and central Middle office in Casablanca and Nairobi) also increased.

#### Business Info, a new information system

In an environment where the diversity and source of data are the rule, a flexible and effective decision support system is essential. A new decision support platform was finalised in 2019, in 14 subsidiaries. Accordingly, thanks to a more proactive monitoring and enhanced management of the activity, the banks can improve their productivity and competitiveness.

#### IT security and continuity

The Group has decided to implement an **ambitious programme** to maintain its IT infrastructures at an optimum level of security. This programme includes new management procedures, the acquisition of new tools and the launch of more stringent certifications.

The **notion of continuity** is fundamental, and failover exercises switching to contingency sites are conducted to test the reliability of the technical installations as well as the recovery processes. These operations also help to adopt the right reflexes and maintain the business continuity culture among employees. This is vital in the banking world. In 2019, nine BANK OF AFRICA subsidiaries conducted a failover exercise and operated with backup servers for nearly a week without any incident.

Finally, the choice of contingency site affects the validity of the solution. The current trend is in favour of decentralisation to sites that are both specialised and centralised. A first experiment was carried out in 2019 at BOA-KENYA, whose Core Banking and all applications are now hosted by the Group's Datacenter in Nairobi. Other BOA will follow the same process and a similar infrastructure will be set up in West Africa. This solution leverages all the latest technologies and ensures greater security.

#### 5. A marketing function with structuring projects

In 2018, the Marketing Department was restructured, with emphasis on operational improvement: procedures, pricing, break-even points, segmentation and digital marketing.

This work now structures this field of activities more precisely, resulting in tangible progress, concrete actions and in particular the active preparation of the marketing of tomorrow.

#### Advice & assistance

The documentation of products & services has been upgraded and harmonised. This fundamental work is important for a more effective support to Banks when launching their products and services.

At the same time, the Marketing teams have been assessed and resized to prepare for the arrival of new expertise linked to Digital Marketing.

Finally, two seminars for Marketing Managers were organised during the year.

#### Remote banking

Work on remote banking requires the **active participation** of the Marketing department, for the creation and update of digital roadmaps, as well as for the launch of digital products and services, the optimisation of customer experience and the design of interfaces.

#### **SME** market

In line with the TDP 2019-2021, a major area of work for the **structuring** of a new offer is under way since 2019; one of the first tasks is market **segmentation**, for each single bank. This new global offer will be launched in 2020.

#### **Digital Marketing**

This is another major area of work initiated in 2019 and that started with the revamping of websites in French language. This will be completed in 2020, in order to move to the next step - a digital, coordinated and structured marketing activity.

#### 6. Commercial synergies, opening to Nigeria

Since 2016, an **advice and assistance** facility, called Plateforme Synergies Groupe, for foreign investors is operating successfully. At the end of 2019, it was further enhanced with the signature of a **commercial partnership with Wema Bank**, a Nigerian bank which is a pioneer in the use of digital technology. Under this agreement, BOA will be able to offer companies that it advises and assists, a broader range of products and services extending beyond the borders of the BANK OF AFRICA Group.

#### 7. A new momentum for the Foundation

Initiated in 2018, the restructuring of the BANK OF AFRICA Foundation continued and is now fully operational.

In 2019, its **activities were reinforced**. In Madagascar, Cote d'Ivoire and Niger, the recruitment of dedicated personnel has reinforced this new impetus.

The Chairmen of the Foundations and the Managing Directors of the related Banks met for two Board meetings of the Foundations, in Madrid and in Niamey, and clarified their common directions. The Chairmen also signed the **Foundations Charter**, a document confirming the missions and values of the BOA Foundation.

In 2019, a total of nearly EUR **2 million** was disbursed to finance educational, health and solidarity projects. They concern primarily local initiatives, such as the construction of five rural Health Centres in Burkina Faso and three primary schools in the North of Benin. The regional initiatives include a female cancers screening campaign, which created awareness and during which 6,000 women were screened in six countries.

#### Conclusion

In the short term, the outlook for the BANK OF AFRICA Group is clearly set out in its Three-Year Development Plan (TDP) 2019 - 2021: balance sheet transformation, risk management and digital transformation.

However, in the longer term, there are wider and deeper issues: greater constraints, more intense competition, more careful quality of service, more demanding customers, lower margins, etc. There is no shortage of challenges.

But there is no doubt though that one of the greatest strengths of the BANK OF AFRICA Group is its capacity to continuously challenge itself, adapt to new situations, think collectively so as to constantly reinvent its future.

Operational restructuring, new businesses, new products, new customer interactions, new technologies, our entire environment, whether it is regulatory, commercial, technological or societal, is constantly changing.

It is indeed this trend that we embrace, and that we try as far as possible to anticipate, that allows us to go **further, faster and stronger**. This dynamism is driven by competent and passionate teams, conscious that they are contributing to a complex and collective task.

For all these reasons, and with the support of our key shareholder which has now adopted our name, the BANK OF AFRICA Group is equipped to move forward, while expressing its uniqueness through its commitment to serve Africa and the development of its citizens.



Annual accounts
BOA GROUP S.A.



#### Board of Directors as at 31 December 2019



- Brahim BENJELLOUN TOUIMI, Chairman
- Amine BOUABID, CEO
- Marc BEAUJEAN
- Paulin COSSI
- Azzedine GUESSOUS
- Khalid NASR
- PROPARCO, represented by Sophie LE ROY
- FMO, represented by Marteen KLESSENS

#### Report by the authorised statutory auditor as at 31 december 2019

#### Auditor's report on the accounts

#### **Opinion**

We have audited the accounts of BOA GROUP S.A. (the 'Company'), comprising the balance sheet as at 31 December 2019 and the profit and loss statement for the year then ended, and the notes to the financial statements, including a summary of the principal accounting methods.

In our opinion, the attached financial statements give a true and fair image of the financial position of the Company at 31 December 2019, and of its results for the year then ended, in accordance with the legal and regulatory requirements in force in Luxembourg relating to the preparation and presentation of financial statements.

#### Basis of opinion

We have conducted our audit in accordance with the law of 23 July 2016 relating to the audit profession (law of 23 July 2016) and the international standards on auditing (ISAs) as adopted for Luxembourg by the Financial Sector Supervisory Commission (Commission de Surveillance du Secteur Financier, CSSF). The responsibilities incumbent on us under these laws and standards are more fully described in the section entitled "Responsibilities of the authorised statutory auditor for the audit of the financial statements" in this report. We are also independent from the Company in accordance with the code of the International Ethics Standards Board for Accountants (IESBA), as adopted for Luxembourg by the CSSF, and with the rules of professional conduct which apply to the audit of financial statements, and we have fulfilled the other responsibilities incumbent on us under these rules. We believe that the relevant items that we have collected are a sufficient and appropriate basis for our audit opinion.

#### Responsibilities of the Board of Directors and corporate governance for the financial statements

The Board of Directors is responsible for the true and fair preparation and presentation of these financial statements in accordance with the legal and regulatory requirements relating to the preparation and presentation of financial statements in force in Luxembourg, and any internal control processes it deems necessary to enable the preparation of financial statements that are free from significant anomalies, whether due to fraud or error.

In preparing the financial statements, it is the responsibility of the Board to assess the Company's ability to continue as a going concern and to communicate, as the case may be, the issues relating to the continuity of operations and to apply the accounting principle of going concern, unless the Board of Directors intends to liquidate the Company or cease its activity or if no other realistic solution is offered to it.

#### Responsibilities of the authorised statutory auditor for the audit of the financial statements

Our objectives are to obtain a reasonable assurance that the financial statements taken as a whole are free from material misstatement, whether due to fraud or error, and to issue a statutory auditor's report containing our opinion. Reasonable assurance corresponds to a high level of assurance, which however does not guarantee that an audit carried out in accordance with the law of 23 July 2016 and with the ISAs as adopted for Luxembourg by the CSSF will always make it possible to detect any significant anomaly

that may exist. Anomalies may arise from fraud or error and are considered material when it is reasonable to expect that, individually or collectively, they could affect the economic decisions that users of financial statements take based on these.

We have exercised our professional judgement and critical thinking throughout this audit in its quality as an audit conducted in accordance with the law of 23 July 2016 and with the ISAs as adopted for Luxembourg by the CSSF. In addition:

- We identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and we design and implement audit procedures in response to such risks and gather sufficient and appropriate evidence to support our opinion. The risk of non-detection of a material misstatement resulting from fraud is greater than that of a material misstatement resulting from error, as fraud may involve collusion, forgery, voluntary omissions, misrepresentation or circumvention of internal control.
- We gain an understanding of the internal control elements relevant to the audit in order to design audit procedures appropriate to the circumstances but not with a view to expressing an opinion on the effectiveness of the Company's internal control.
- We assess the suitability of the accounting methods used and the soundness of the accounting estimates made by the Board of Directors, as well as the related information provided by the Board.
- We draw a conclusion as to the appropriateness of the use of the going concern accounting principle by the Board of Directors and, based on the evidence obtained, whether or not there is significant uncertainty related to events or situations that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that there is material uncertainty, we are required to draw attention in our report to the information provided about this uncertainty in the financial statements or, if this information is not adequate, to express an amended opinion. Our conclusions are based on the evidence obtained up to the date of our report. However, future events or situations could cause the Company to cease operations.

- We evaluate the overall presentation, the form and content of the financial statements, including the disclosures in the notes, and assess whether the financial statements represent the underlying transactions and events in a manner suitable to provide a faithful image.
- We communicate, in particular, the scope and expected timing of the audit work and our material findings to corporate governance officials, including any significant internal control deficiencies we may have identified during our audit.
- We communicate, in particular, the scope and expected timing of the audit work and our material findings to corporate governance officials, including any significant internal control deficiencies we may have identified during our audit.

Luxembourg, 17 July 2020
For MAZARS LUXEMBOURG,
Authorised Statutory Auditor
5, rue Guillaume J. Kroll
L - 1882 Luxembourg

Fabien DELANTE Authorised Independent Auditor

# Balance sheet as at 31 December 2019

# (in Euros)

ASSETS	2018	2019
FIXED ASSETS	325,218,528	406,494,619
INTANGIBLE ASSETS	620,883	237,662
CONCESSIONS, PATENTS, LICENCES, TRADEMARKS AND ROYALTIES AND SIMILAR ASSETS IF APPLICABLE ACQUIRED FOR VALUABLE CONSIDERATION	620,883	237,662
FIXED ASSETS	13,128	12,915
OTHER EQUIPMENT, MACHINES AND FURNITURE	13,128	12,915
FINANCIAL ASSETS	324,584,517	406,244,042
SHARE IN ASSOCIATED COMPANIES	274,653,063	295,857,726
LOANS TO ASSOCIATED COMPANIES	45,216,504	83,775,562
EQUITY INVESTMENTS	1,945,889	1,945,889,48
INVESTMENTS HELD AS FIXED ASSETS	2,769,059	24,664,866
CURRENT ASSETS	48,040,614	37,124,429
RECEIVABLES	31,748,380	27,151,613
LOANS TO ASSOCIATED COMPANIES WITH A RESIDUAL MATURITY EQUAL TO OR LESS THAN ONE YEAR	30,428,873	26,567,920
LOANS TO ENTITIES IN WHICH THE COMPANY HAS AN EQUITY INVESTMENT WITH A RESIDUAL MATURITY EQUAL TO OR LESS THAN ONE YEAR	66,155	46,822
OTHER RECEIVABLES WITH A RESIDUAL MATURITY EQUAL TO OR LESS THAN ONE YEAR	1,253,350	536,871
SECURITIES	458,503	11,935
OTHER SECURITIES	458,503	11,935
CASH AT BANK AND IN HAND	15,833,731	9,960,880
PREPAYMENTS AND ACCRUED INCOME	127,181	33,578
TOTAL ASSETS	373,386,324	443,652,626

#### Balance sheet as at 31 December 2019

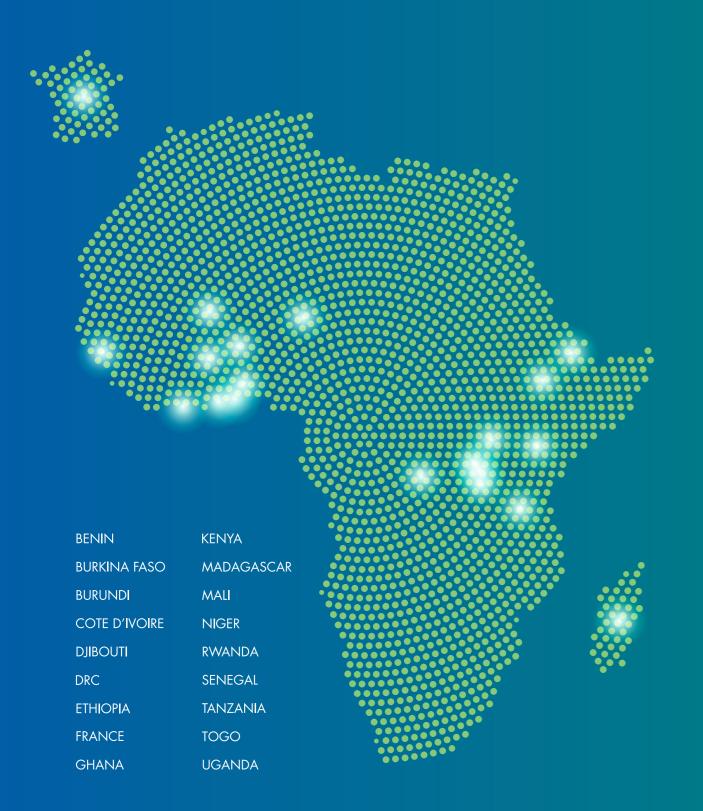
# (in Euros)

EQUITY AND LIABILITIES	2018	2019
EQUITY	335,812,189	329,849,921
SUBSCRIBED CAPITAL	93,154,535	93,154,535
ISSUE PREMIUMS	190,585,820	190,585,820
STATUTORY RESERVE	13,494,900	10,601,424
LEGAL RESERVE	9,315,453	9,315,454
OTHER STATUTORY RESERVE INCLUDING FAIR VALUE RESERVE	4,179,447	1,285,970
OTHER UNAVAILABLE STATUTORY RESERVE	4,179,447	1,285,970
PROFIT BROUGHT FORWARD	8,807,213	8,325,411
PROFIT FOR THE PERIOD	29,769,721	27,182,732
PROVISIONS	337,025	24,000,000
PROVISIONS FOR TAXES	337,025	
OTHER PROVISIONS		24,000,000
PAYABLES	37,237,109	89,802,704
AMOUNTS OWED TO CREDIT INSTITUTIONS	31,815,505	83,456,406
WITH A RESIDUAL MATURITY EQUAL TO OR LESS THAN ONE YEAR	8,676,596	12,284,042
WITH A RESIDUAL MATURITY OF MORE THAN ONE YEAR	23,138,909	71,172,364
DEBTS ON PURCHASES AND SERVICES	1,584,363	1,797,766
WITH A RESIDUAL MATURITY EQUAL TO OR LESS THAN ONE YEAR	1,441,658	1,655,061
WITH A RESIDUAL MATURITY OF MORE THAN ONE YEAR	142,705	142,705
AMOUNTS OWED TO ASSOCIATED COMPANIES WITH A RESIDUAL MATURITY		
EQUAL TO OR LESS THAN ONE YEAR	5,106	5,107
OTHER AMOUNT PAYABLE WITH A RESIDUAL MATURITY EQUAL TO OR LESS THAN ONE YEAR	3,832,133	4,543,426
TOTAL EQUITY AND LIABILITIES	373,386,324	443,652,626

# Profit and loss account as at 31 December

(in Euros)

PROFIT & LOSS ACCOUNT	2018	2019
OTHER OPERATING INCOME	1,596,722	1,250,975
RAW MATERIALS, CONSUMABLES AND OTHER EXTERNAL EXPENSES	- 2,491,832	- 2,573,163
RAW MATERIALS AND CONSUMABLES	- 1,538	- 3,439
OTHER EXTERNAL EXPENSES	- 2,490,294	-2,569,723
VALUE ADJUSTMENTS ON START-UP COSTS AND ON TANGIBLE AND INTANGIBLES ASSETS	- 161,239	- 129,848
OTHER OPERATING EXPENSES	- 276,339	- 481,267
INCOME FROM INVESTMENTS	40,956,157	58,110,185
FROM ASSOCIATED COMPANIES	40,956,157	58,110,185
INCOME FROM OTHER STOCKS AND SHARES, OTHER SECURITIES AND NON-CURRENT RECEIVABLES	1,047	41,115
OTHER INCOME	1,047	41,115
OTHER INTEREST AND OTHER FINANCIAL INCOME	2,940,686	8,016,997
FROM ASSOCIATED COMPANIES	2,587,227	3,957,279
OTHER INTEREST AND FINANCIAL INCOME	353,458	4,059,718
VALUE ADJUSTMENTS TO FINANCIAL ASSETS AND STOCKS AND SHARES HELD AS CURRENT ASSETS	- 11,160,165	- 9,959,768
INTEREST AND OTHER FINANCIAL EXPENSES	- 1,263,946	- 26,472,597
OTHER INTEREST AND FINANCIAL EXPENSES	- 1,263,946	- 26,472,597
INCOME TAX	527,674	- 297,753
PROFIT AFTER TAX	30,668,764	27,504,877
OTHER TAXES	- 899,043	- 322,145
NET PROFIT FOR THE PERIOD	29,769,721	27,182,732



# Annual accounts BOA WEST AFRICA



#### Board of Directors as at 31 December 2019



- Brahim BENJELLOUN-TOUIMI, Chairman
- Amine BOUABID, CEO
- Paulin COSSI
- Azeddine GUESSOUS
- Khalid NASR
- Ali HARRAJ
- PROPARCO, represented by Sophie LE ROY

#### External Auditor's report on the company financial statements

In accordance with the assignment entrusted to us by your Annual General Meeting, we hereby present our report on the year ended 31 December 2019, concerning:

- The audit of the accompanying annual financial statements of BOA WEST AFRICA S.A;
- The specific verifications required by law and other information.

#### 1. Audit of the financial statements

#### 1.1. Opinion

We have audited the consolidated financial statements of BOA WEST AFRICA S.A., including the consolidated balance sheet as at 31 December 2019, the income statement, the consolidated statement of changes in equity, the consolidated cash flow statement and the notes to the financial statements.

In our opinion, the company financial statements comply with the rules and are accurate, and give a true and fair view of the results of operations for the year ended and of the company's financial position and asset base at the year-end, in accordance with the accounting rules and methods enacted by the OHADA Uniform Act on accounting law and financial reporting.

#### 1.2. Basis of opinion

We have undertaken our audit in accordance with the provision of regulation 01/2017/CM/OHADA on the harmonisation of accounting and auditing professional practices. Our responsibilities pursuant to these standards are set forth in more details in the section "Responsibilities of the External Auditor relating to the audit of the financial statements" of this report. We are independent of the company, in compliance with the Code of Ethics for audit and accountancy firms enacted by regulation 01/2017/CM/OHADA on the harmonisation of accounting and auditing professional practices in OHADA members states and the rules of independence governing statutory audits and we have fulfilled the other ethical responsibilities incumbent upon us according to these rules. We believe that the relevant items that we obtained are a sufficient and appropriate basis for our audit opinion.

#### 1.3. Observation

We draw your attention to Note 4 of the financial statements on:

- the valuation methods used to value equity securities;
- the impacts of the COVID-19 pandemic.

#### 1.4. Responsabilités du Conseil d'Administration relatives aux états financiers annuels

Annual financial statements have been prepared and adopted by the Board of Directors.

The Board of Directors is responsible for the preparation and true and fair presentation of the financial statements in accordance with the accounting rules and methods enacted by the OHADA Uniform Act on

the organisation and harmonisation of the accounting systems of companies, and for internal control as it deems necessary for the preparation of the consolidated financial statements free from material misstatement, whether due to fraud or error.

In preparing the annual consolidated financial statements, it is the responsibility of the Board of Directors to assess the Company's ability to continue as a going concern and to communicate, as the case may be, the information relating to the continuity of operations and to apply the accounting principle of going concern, unless the Board of Directors intends to liquidate the Company or cease its activity or if no other realistic solution is offered to it.

It is the responsibility of the Board of Directors to monitor the process for the preparation of the company's financial information.

#### 1.5. Responsibilities of the External Auditor relating to the audit of the consolidated financial statements

Our objective is to obtain a reasonable assurance that the consolidated financial accounts taken as a whole are free from material misstatement, whether due to fraud or error, and to issue an audit report containing our opinion. Reasonable assurance is a high level of assurance without however guaranteeing that an audit conducted in accordance with the ISAs would systematically detect any material misstatement.

Misstatements may arise from fraud or error and are considered material when it is reasonable to expect that, individually or collectively, they could affect the economic decisions that users of consolidated financial statements take based on these.

Our responsibilities for the audit of the consolidated financial statements are set out in more detail in Appendix 1 of this report.

#### 2- Specific verifications required by law and other information

Responsibility for other information rests with the Board of Directors. The other information comprises information contained in the management report. Our opinion on the company financial statements does not extend to the other information and we do not give any assurances whatsoever on this information.

As part of our engagement as statutory auditors, we are responsible for, firstly, performing the specific verifications required by law, and in so doing, for checking the true nature and consistency with the company financial statements of the information provided in the Board of Directors' management report, and in the documents sent to shareholders on the company's financial position and financial statements, and for checking, in all material respects, compliance with certain legal and statutory obligations. Secondly, we are also responsible for reading the other information and, therefore, for assessing whether there is any significant inconsistency between this information and the financial statements or the knowledge we have acquired during the audit, or if the other information appears to contain any material misstatement.

If, in the light of our work conducted during our specific verifications or in relation to the other information, we conclude that there is a material misstatement in the other information, we are required to report this fact.

We have no matters to report on the fair presentation and consistency with the consolidated financial statements, of information contained in the management report of the Board of Directors and in the documents sent to shareholders regarding the financial position and the consolidated financial statements.

Furthermore, pursuant to Article 746-2 of the the OHADA Uniform Act on Commercial Companies and the EIG, we found a register of registered securities and have checked that it is kept in compliance with Article 746-1 of said Act.

Abidjan, 22 May 2020

Mazars Cote d'Ivoire

Armand Fandohan Chartered Accountant Partner

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# Balance Sheet as at 31 December 2019

(in CFAF)

ASSETS	2018	2019
INTANGIBLE ASSETS		
MARKETING AND DEVELOPMENT COSTS		
PATENTS, LICENCES, SOFTWARE AND SIMILAR RIGHTS		
GOODWILL AND LEASE RIGHT		
OTHER INTANGIBLE ASSETS		
PROPERTY, PLANT & EQUIPMENT	1,435,175	1,987,170
LAND		
INCL. NET INVESTMENT		
BUILDINGS		
INCL. NET INVESTMENT		
IMPROVEMENTS, FIXTURES AND FITTINGS		
EQUIPMENT, FURNITURE AND BIOLOGICAL ASSETS	1,435,175	1,187,375
MOTOR VEHICLES		
ADVANCES AND PROGRESS PAYMENTS MADE ON FIXED ASSETS		799,795
INVESTMENTS IN ASSOCIATES	138,000,009,264	172,071,749,401
EQUITY INVESTMENTS	133,416,889,264	172,071,749,401
OTHER FINANCIAL INVESTMENTS	4,583,120,000	
TOTAL FIXED ASSETS	138,001,444,439	172,073,736,571
NON-RECURRING CURRENT ASSETS		
INVENTORIES AND WORK IN PROGRESS		
ACCOUNTS RECEIVABLE	63,290,805	63,290,805
ADVANCE PAYMENTS TO SUPPLIERS		
CUSTOMERS		
OTHER RECEIVABLES	63,290,805	63,290,805
TOTAL CURRENT ASSETS	63,290,805	63,290,805
SECURITIES		
CHEQUES AND BILLS AWAITING COLLECTION		
CASH AT BANK AND IN HAND	1,678,587,298	4,384,962,334
TOTAL CASH - ASSETS	1,678,587,298	4,384,962,334
UNREALISED FOREIGN EXCHANGE LOSSES		
TOTAL ASSETS	139,743,322,542	176,521,989,710

# Balance Sheet as at 31 December 2019

(in CFAF)

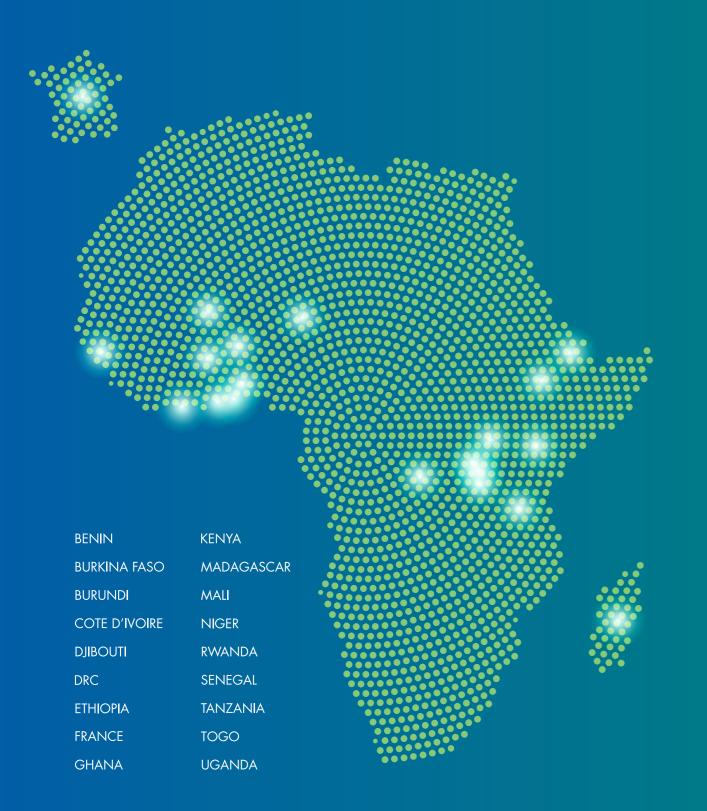
LIABILITIES	2018	2019
CAPITAL	100,000,000,000	100,000,000,000
CAPITAL SUBSCRIBED AND NOT CALLED UP		
SHARE PREMIUMS		
REVALUATION DIFFERENCES		
STATUTORY RESERVE NOT AVAILABLE FOR DISTRIBUTION	6,678,414,566	8,530,161,462
FREE STATUTORY RESERVE		
RETAINED EARNINGS	1,323,984,636	2,489,706,699
PROFIT OR LOSS FOR THE YEAR	18,517,468,959	18,927,867,557
INVESTMENT SUBSIDIES		
STATUTORY PROVISIONS		
TOTAL EQUITY AND DEEMED EQUITY	126,519,868,161	129,947,735,718
BORROWINGS AND OTHER FINANCIAL LIABILITIES	12,206,861,112	43,841,193,680
CAPITAL-LEASE LIABILITIES		
STATUTORY RESERVE FOR CONTINGENCIES & LOSSES	109,505,434	7,686,384
TOTAL FINANCIAL LIABILITIES AND SUCH LIABILITIES	12,316,366,546	43,848,880,064
TOTAL LIABILITIES	138,836,234,707	173,796,615,782
NON-RECURRING CURRENT LIABILITIES		
ADVANCE PAYMENTS FROM CUSTOMERS		
PAYABLES ON OPERATIONS	61,003,975	45,244,400
TAXES AND SOCIAL SECURITY CONTRIBUTIONS PAYABLE	77,168,714	496,142,050
OTHER AMOUNT PAYABLE	219,784,349	2,037,958,368
PROVISIONS FOR SHORT TERM RISK		
TOTAL CURRENT LIABILITIES	357,957,038	2,579,344,818
BANKS, DISCOUNT CREDIT		
BANKS, FINANCIAL INSTITUTIONS, CASH LOANS	42,490,797	146,029,110
TOTAL CASH - LIABILITIES	42,490,797	146,029,110
UNREALISED FOREIGN EXCHANGE GAINS	506,640,000	
TOTAL LIABILITIES	139,743,322,542	176,521,989,710

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# Income statement as at 31 December 2019

(in CFAF)

INCOME STATEMENT	2018	2019
SALE OF GOODS		
PURCHASE OF GOODS		
CHANGE IN INVENTORY OF GOODS FOR SALE		
SALES MARGIN		
SALE OF MANUFACTURED GOODS		
SALE OF SERVICES		
ANCILLARY PRODUCTS		
TURNOVER		
CHANGE IN INVENTORY		
CAPITALISED PRODUCTION COSTS		
OPERATING GRANTS		
OTHER INCOME		
OPERATING EXPENSE RECLASSIFICATIONS		
PURCHASE OF RAW MATERIALS AND RELATED SUPPLIES		
CHANGE IN INVENTORY OF RAW MATERIALS AND RELATED SUPPLIES		
OTHER PURCHASES	- 128,024	
CHANGE IN INVENTORY OF OTHER SUPPLIES	,	
TRANSPORT	- 14,150 354	- 11,765,178
EXTERNAL SERVICES	- 1,422,482 197	- 1,227,298,789
DUTIES AND TAXES	- 27,840,082	- 375,454,486
OTHER EXPENSES	- 29,325,132	- 21,607,995
VALUE ADDED	- 1,493,925,789	- 1,636,126,448
EMPLOYEE-RELATED EXPENSES		
EBITDA	- 1,493,925,789	- 1,636,126,448
REVERSAL OF PROVISIONS AND WRITE-DOWNS		
INCREASE IN DEPRECIATION, AMORTISATION AND PROVISIONS	- 247,800	- 247,800
OPERATING INCOME	- 1,494,173,589	- 1,636,374,248
FINANCIAL INCOME AND SUCH INCOME	21,337,771,634	22,158,048,260
REVERSAL OF FINANCIAL PROVISIONS AND WRITE-DOWNS		101,819,050
FINANCIAL CHARGES TRANSFERRED		
FINANCIAL EXPENSES AND SUCH EXPENSES	- 1,291,129,086	- 1,695,625,505
INCREASE IN FINANCIAL PROVISIONS AND WRITE-DOWNS		
NET FINANCIAL INCOME	20,046,642,548	20,564,241,805
NET INCOME FROM ORDINARY OPERATIONS	18,552,468,959	18,927,867,557
INCOME FROM THE DISPOSAL OF FIXED ASSETS		
OTHER NON-RECURRING INCOME		
BOOK VALUE OF DISPOSALS OF FIXED ASSETS		
OTHER NON-RECURRING EXPENSES		
NET NON-RECURRING INCOME		
EMPLOYEE PROFIT-SHARING		
INCOME TAX	- 35,000,000	
NET PROFIT	18,517,468,959	18,927,867,557



Consolidated annual accounts of BANK OF AFRICA Group



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#### Consolidated key figures

#### (in millions of Euros)

	2018	2019	VARIATION
NETWORK			
BANKING STAFF	5,973	6,069	1.6 %
NUMBER OF BRANCHES	585	577	-1.4 %
MAIN ASSET AGGREGATES			
TOTAL ASSETS	7,667	8,547	11.5 %
CUSTOMER LOANS	4,122	4,336	5.2 %
INVESTMENT SECURITIES*	1,844	2,316	25.6 %
CUSTOMER DEPOSIT	5,382	5,885	9.3 %
EQUITY GROUP SHARE	567	594	4.8 %
PROFIT AND LOSS			
NET OPERATING INCOME	498.3	542.6	8.9 %
INTEREST MARGIN	308.8	313.6	1.6 %
MARGIN ON COMMISSIONS AND INCOME FROM BANKING OPERATIONS	137.9	170.6	23.7 %
NET INCOME FROM FINANCIAL ASSETS (**)	51.6	58.3	13.1 %
GENERAL OPERATING EXPENSES	-315.8	-333.9	5.7 %
GROSS OPERATING INCOME	182.5	208.7	14.3 %
NET PROVISIONS FOR CONTINGENCIES AND LOSSES	-26.3	-70.1	166.2 %
NET PROVISIONS FOR ADJUSTMENTS TO GOODWILL	-4.4	-4.3	-1.1 %
OPERATING INCOME	151.8	134.2	-11.6 %
INCOME FROM SUBSIDIARIES ACCOUNTED FOR BY THE EQUITY METHOD	1.0	2.2	116.5 %
NET GAINS OR LOSSES ON FIXED ASSETS	0.8	1.7	40.9 %
INCOME BEFORE TAX	153.6	137.6	-10.4 %
CORPORATE INCOME TAXE	-20.8	-25.3	21.3 %
CONSOLIDATED NET INCOME	132.8	112.4	-15.4 %
NET INCOME GROUP SHARE	82.6	68.9	-16.5 %
RATIOS			
COST TO INCOME RATIO	63.4 %	61.5 %	
COST OF RISK / AVERAGE OUTSTANDING CUSTOMER LOANS	0.7 %	1.5 %	
ROE (NET INCOME GROUP SHARE / AVERAGE EQUITY GROUP SHARE)	15.1 %	11.9 %	
ROA (NET INCOME GROUP SHARE / AVERAGE ASSET)	1.1 %	0.9 %	

<sup>\*</sup> Bonds and other fixed income securities + Shares and other variable income securities.

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#### Financial analysis of consolidated accounts - 2019 Fiscal year

#### Consolidation scope and context

2019 was marked by economic and political events that impacted the business of banks in the Group.

On the political front, presidential elections were held in 2019 in Senegal and Madagascar, and the Democratic Republic of Congo has gone through a wait-and-see period following the presidential elections held at the end of 2018, after several postponements.

The security situation remains challenging in Burkina Faso and Mali. As a result, BOA-MALI witnessed a deterioration in the quality of its loan portfolio, made worse by the concentration of its outstanding loans.

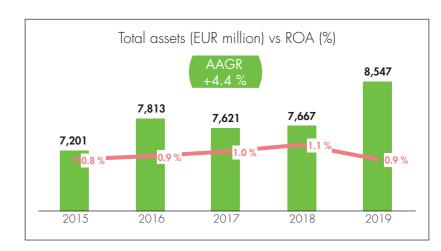
On the economic front, the banking crisis in Kenya that started three years ago, due to the capping of interest rates, continued in 2019.

Finally, the closure of borders in Nigeria caused a slowdown in trade with Benin and Niger, two countries highly dependent on trade with Nigeria.

There were no major changes in the scope of consolidation of the BOA GROUP, in spite of capital transactions concerning several of its subsidiaries, including:

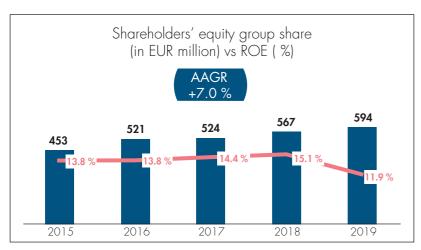
- BOA-GHANA's capital increase of nearly EUR 59 million, to comply with the increase in the minimum regulatory capital requirements for Ghanaian banks (four-fold increase in the minimum level). The Group's equity interest has increased from 93% to 98%;
- BOA-TANZANIA's capital increase of nearly EUR 9 million, raising the Group's equity interest from 88% to 91%;
- An increase in equity interests in BOA-MER ROUGE and BOA-RDC following the repurchase of minority interests, raising the Group's equity interest from respectively 80% to 100% and 65% to 80%;

# Good profitability in spite of an exceptionally high cost of risk



<sup>\*\*</sup> Income from variable income securities + Gains or losses on portfolio transactions.

The BANK OF AFRICA Group's consolidated balance sheet has increased at a steady rate of 4.4% on average per year since 2015 and stood at EUR 8.5 billion at the end of 2019. The Group's return on consolidated assets (ROA) improved over the 2015-2018 period, from 0.8% to 1.1%. The slight decline in return on assets in 2019 (ROA of 0.9%) was due to the exceptional increase in the cost of risk brought about by the Mali and Kenya subsidiaries.

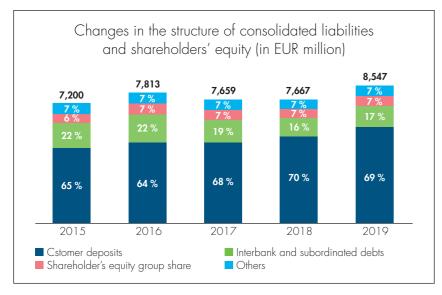


The Group has also strengthened its financial base with shareholders' equity group share increasing at a more rapid pace than the balance sheet, at 7% per year on average over the 2015-2019 period. This is mainly due to the increase in income, in spite of a slight decline in 2019.

The Group share of net income has increased on average by 5.2% per year since 2015, at relatively constant scope of consolidation over the period, reaching close to EUR 69 million in 2019.

As a result, the Group's ROE stood at 11.9% in 2019.

An increase in the weight of deposits and loans in the balance sheet, reflecting the group's solid business performance

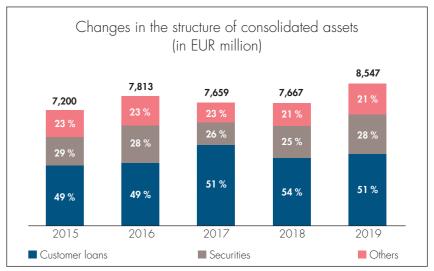


(1) Net income/average shareholders' equity group share

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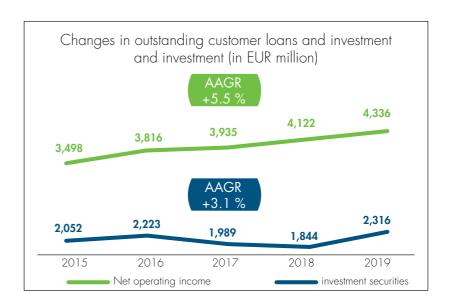
The contribution of customer deposits to the total balance sheet is more significant than in 2015 and, at the end of 2019, accounted for almost 70% of the balance sheet compared with 65% in 2018. This increase in deposits has reduced the Group's debt ratio: interbank and subordinated debts now account for only 17% of the total consolidated deposits, compared with 22% four years ago.

The Group share of shareholders' equity is constant since 2016 and represents 7% of the balance sheet.



The weight of loans in consolidated assets has increased gradually since 2015, reaching a peak of 54% in 2018. However, the contribution of loans declined in 2019 (51%), in favour of securities which stood at 28% of the total balance sheet. This trend is due to the temporary change in BOA-MALI's balance sheet, as part of the restructuring of their loan portfolio, on the one hand, and the investment of a portion of the capital injected in BOA-GHANA to comply with the increase in the minimum regulatory capital requirements, on the other hand.

#### The group strengthened and confirmed its focus on lending activities



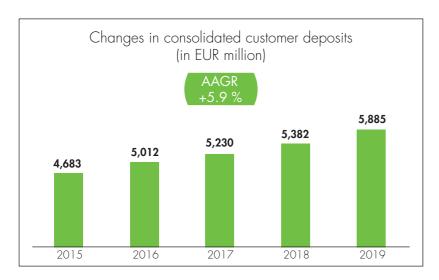
The BANK OF AFRICA Group's outstanding customer loans has increased by +5.5% per year since 2015, to reach EUR 4.3 billion at the end of 2019.

This growth has been driven by banks in the WAEMU as well as those outside that zone. However, WAEMU banks accounted for nearly three-quarters (74%) of the Group's consolidated loans.

The balance sheet transformation in favour of SMEs and Retail customers, set out in the Group's 2019-2021 strategic plan, started primarily with the Retail customers segment, which now accounts for 32% of consolidated outstanding loans compared with 28% in 2015.

The increase in loans was deliberately more sustained than that of investment securities (consisting mainly of sovereign securities), which increased on average by 3.1% per year over the 2015-2019 period, to reach EUR 2.3 billion. However, the weight of investment securities in the total balance sheet remained stable, at around 28%.

#### Steady increase in deposits



At the end of 2019, consolidated customer deposits stood at EUR 5.9 billion, representing an average annual growth of +5.9% over the 2015-2019 period, which is comparable to that of loans. The transformation ratio thus stood at 73.7%.

The deposits of subsidiaries in the WAEMU accounted for 67% of the Group's consolidated deposits. They grew at a slower pace than banks outside the WAEMU, with an increase of in 2018 and 2019 of respectively 7.2% and 13.3%. The more moderate growth of WAEMU banks is due to the size of their balance sheet. These banks are more mature and are mostly leaders in their respective markets.

Non-interest-bearing deposits represented 49% of total deposits, a relatively stable since two years.

#### Solid financial results, impacted this year by an exceptionally high risk level

#### Income statement account

(in EUR million)

	2018	2019	VARIATION
INTEREST MARGIN	308.8	313.6	1.6 %
MARGIN ON COMMISSIONS*	137.9	170.6	23.7 %
NET INCOME FROM FINANCIAL ASSETS **	51.6	58.3	13.1 %
NET OPERATING INCOME	498.2	542.6	8.9 %
GENERAL OPERATING EXPENSES	-315.8	-333.9	5.7 %
GROSS OPERATING PROFIT	182.5	208.7	14.3 %
NET PROVISIONS FOR CONTINGENCIES AND LOSSES	-26.3	-70.1	166.2 %
REVERSAL OF PROVISIONS FOR GOODWILL	-4.4	-4.3	-1.1 %
OPERATING INCOME	151.8	134.2	-11.6 %
INCOME FROM SUBSIDIARIES ACCOUNTED FOR BY THE EQUITY METHOD	1.0	2.2	116.5 %
NET GAINS OR LOSSES ON FIXED ASSETS	0.8	1.2	40.9 %
PRE-TAX PROFIT	153.6	137.6	-10.4 %
CORPORATE INCOME TAX	-20.8	-25.3	21.3 %
CONSOLIDATED NET INCOME	132.8	112.4	-15.4 %
NET INCOME GROUP SHARE	82.6	68.9	-16.5 %

 $<sup>\</sup>ensuremath{^{\star}}$  including income from banking operations

The Group consolidated net operating income stood at EUR 542.6 million, up 8.9%, mainly driven by the sharp increase in commissions and income from banking operations (+23.7%), reflecting the good business performance of banks in the Group. This increase in commissions made up for the moderate growth in interest income (+1.6%).

Although operating expenses increased by 5.7% between 2018 and 2019, to reach EUR 333.9 million, the operating ratio improved by 183 basis points to 61.5%.

This sustained growth in net operating income, coupled with control over operating expenses, generated a gross operating profit that grew on a year-on-year basis by 14.3%, in excess of EUR 200 million (EUR 209 million).

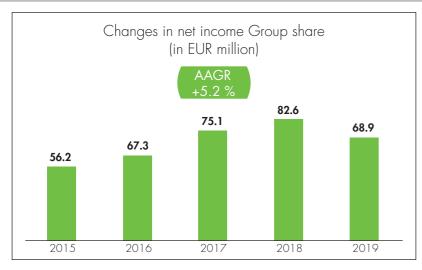
This performance reflects the sound and healthy fundamentals of the BANK OF AFRICA Group and the ongoing efforts to strengthen the banking activity, resulting in a substantial increase in commissions.

<sup>\*\*</sup> Income from variable-yield securities + gains or losses on portfolio transactions

Net provisions for contingencies and losses increased significantly this year: the cost of risk increased from 0.7% of average customer loans in 2018 to 1.5% in 2019. This exceptional increase is due to the deterioration of BOA-MALI's portfolio against the backdrop of a difficult security situation, and the restructuring of BOA-KENYA's portfolio, following the banking crisis prevailing in Kenya in recent years. Remediation plans have been initiated in these two subsidiaries with the aim of returning to a normal situation as the earliest possible. Excluding exceptional items, the cost of risk of the BOA GROUP comes to 0.9% average loans. The cost of risk remains under control, in spite of its exceptional deterioration.as shown in the table below:

#### Consolidated risk indicators

	2018	2019
COST OF RISK	0.7 %	1.5 %
NON-PERFORMING LOANS (NPL)	12.2 %	11.8 %
COVERAGE OF NON-PERFORMING LOANS	58.9 %	59.7 %



As a result, the consolidated net profit of the BOA GROUP came in at EUR 112.4 million, down 15.4% compared with the end of 2018.

The net income Group share at the end of 2019 stood at EUR 68.9 million, down 16.5% compared with 2018. The net income Group share has however increased by 5.2% on average since 2015.

As in previous years, the main contributors to consolidated income are the WAEMU subsidiaries, making up 74% of net income.

Relative to average capital resources Group share of EUR 580 million, the consolidated ROE stood at 11.9% at the end of 2019. The Group's ROA (Net Income / Average consolidated assets) stood at 0.9%.

#### Income statement restated for short-term interbank margin

The table below shows the income statement, broken down between the customer lending or banking activity and other activities (mainly investment). The margin on the customer lending activity and that on other activities have been restated (upward or downward) for the interbank margin.

			(in EUR million)
	2018	2019	VARIATION
CUSTOMER LENDING OR BANKING ACTIVITY			
INTEREST MARGIN ON LOANS (*)	253.8	246.2	-3.0 %
TOTAL COMMISSIONS & OTHER	172.9	214.9	24.3 %
INTEREST MARGIN + COMMISSIONS	426.8	461.1	8.0 %
OVERHEAD COSTS ON BANKING ACTIVITY (1)	-289.7	-306.7	5.7 %
NET PROVISIONS FOR CONTINGENCIES AND LOSSES	-26.3	-70.1	+166.2 %
NET MARGIN ON CUSTOMER LENDING ACTIVITY BEFORE TAXES	110.7	84.7	-23.5 %
OTHER ACTIVITIES			
NET INCOME ON FINANCIAL ASSETS AND INVESTMENTS (*)	56.6	67.9	+20.0 %
NET INCOME FROM FINANCIAL ASSETS	14.9	13.5	-9.3 %
NET GAINS OR LOSSES ON FIXED ASSETS	0.8	1.2	40.9 %
REVERSAL OF PROVISIONS FOR GOODWILL	-4.4	-4.3	1.2 %
OVERHEAD COSTS ON MARKET ACTIVITY (1)	-26.0	-27.2	+4.6 %
NET MARGIN ON OTHER ACTIVITIES BEFORE TAXES	41.9	50.7	+21.0 %
OVERALL NET MARGIN			
SHARE OF INCOME OF AFFILIATES ACCOUNTED FOR BY THE EQUITY METHOD	1.0	2.2	116.5 %
PROFIT BEFORE INCOME TAX	153.6	137.6	-10.4 %
INCOME TAXES	-20.8	-25.3	21.3 %
NET INCOME	132.8	112.4	-15.4 %
NET INCOME GROUP SHARE	82.6	68.9	-16.5 %
(1) Overhead costs are allocated to the two activities, begging in mind that costs r		-1 //	

<sup>(1)</sup> Overhead costs are allocated to the two activities, bearing in mind that costs relating to "other activities" represent only part of the costs of deposits.

Analysis of the restated income statement shows a decline of 23.5% in customer lending, due to the significant increase in the cost of risk (+166%), as a result of the portfolio restructuring for BOA-KENYA and the deterioration of outstanding customer loans for BOA-MALI. The margin on customer lending activity, before cost of risk, grew by nearly 13%.

The margin on other activities grew by 21%, mainly due to the sharp increase in the stock of investment securities of BOA-GHANA, following its capital increase (carried out in early 2019 to comply with the increase in the minimum regulatory capital requirements) and of BOA-MALI as part of the restructuring of its balance sheet in order to make up for the decline in income from loan activities.

The contribution of the customer lending activity to income before taxes stood at 62% in 2019.

<sup>(\*)</sup> Restated for interbank margin

#### Restated income statement over average risk-weighted assets (RWA)

	2018	2019
AVERAGE RISK WEIGHTED ASSET	4,975	5,251
CUSTOMER LENDING OR BANKING ACTIVITY		
INTEREST MARGIN ON LOANS (*)	5.1%	4.7%
TOTAL COMMISSIONS & OTHER	3.5%	4.1%
INTEREST MARGIN + COMMISSIONS	8.6%	8.8%
OVERHEAD COSTS ON BANKING ACTIVITY	-5.8%	-5.8%
NET PROVISIONS FOR CONTINGENCIES AND LOSSES	-0.5%	-1.3%
NET MARGIN ON CUSTOMER LENDING ACTIVITY BEFORE TAXES	2.2%	1.6%
OTHER ACTIVITIES		
NET INCOME ON INVESTMENT SECURITIES (*)	1.2%	1.3%
NET INCOME FROM FINANCIAL ASSETS	0.3%	0.3%
NET GAINS OR LOSSES ON FIXED ASSETS	0.02%	0.02%
OVERHEAD COSTS ON MARKET ACTIVITY	-0.5%	-0.5%
REVERSAL OF PROVISIONS FOR GOODWILL	-0.1%	-0.1%
NET MARGIN ON OTHER ACTIVITIES BEFORE TAXES	0.9%	1.0%
OVERALL NET MARGIN		
SHARE OF INCOME OF AFFILIATES ACCOUNTED FOR BY THE EQUITY METHOD	0.02%	0.04%
PRE-TAX PROFIT	3.1%	2.6%
INCOME TAXES	-0.4%	-0.5%
NET INCOME	2.7%	2.1%
NET INCOME GROUP SHARE	1.7%	1.3%

(\*) Restated for interbank margin

Analysis of the average RWA shows a decline in the net margin on customer lending activity of 55 basis points between 2018 and 2019, due to the exceptional increase in the cost of risk, as against a slight increase for other activities.

Thus, the net income Group share showed a decline from 1.7% of average RWA in 2018 to 1.3% in 2019.

#### Conclusion

The Group's results confirm the efforts undertaken for several years now to boost the share of banking activities in global income while maintaining market activities at their level. This year, the Group was impacted by a risk level that is exceptionally high but is under control.

This situation is purely due to current circumstances and does not affect this strategy, which will therefore continue over the coming years.

#### Report by the authorised statutory auditor

#### Auditor's report on the consolidated financial statements

#### **Opinion**

We have audited the accounts of BOA GROUP S.A. and its subsidiaries (the 'Group') comprising the consolidated balance sheet as at 31 December 2019 and the consolidated profit and loss statement for the year then ended, and the notes to the consolidated financial statements, including a summary of the principal accounting methods.

In our opinion, the attached consolidated financial statements give a true and fair image of the consolidated financial position of the Group at 31 December 2019, and of its consolidated results for the year then ended, in accordance with legal and regulatory requirements in force in Luxembourg relating to the preparation and presentation of consolidated financial statements.

#### Basis of opinion

We have conducted our audit in accordance with the law of 23 July 2016 relating to the audit profession (law of 23 July 2016) and the international standards on auditing (ISAs) as adopted for Luxembourg by the Financial Sector Supervisory Commission (CSSF - Commission de Surveillance du Secteur Financier). The responsibilities incumbent on us under these laws and standards are more fully described in the section entitled "Responsibilities of the authorised statutory auditor for the audit of the consolidated financial statements" in this report. We are also independent from the Group in accordance with the code of the International Ethics Standards Board for Accountants (IESBA) as adopted for Luxembourg by the CSSF and with the rules of professional conduct which apply to the audit of consolidated financial statements, and we have fulfilled the other responsibilities incumbent on us under these rules. We believe that the relevant items that we have collected are a sufficient and appropriate basis for our audit opinion.

# Responsibilities of the Board of Directors and corporate governance for the consolidated financial statements

The Board of Directors is responsible for the true and fair preparation and presentation of these consolidated fiancial statements in accordance with legal and regulatory requirements relating to the preparation and presentation of consolidated financial statements in force in Luxembourg, and any internal control processes it deems necessary to enable the preparation of consolidated financial statements that are free from significant anomalies, whether due to fraud or error.

In preparing the consolidated financial statements, it is the responsibility of the Board of Directors to assess the Group's ability to continue as a going concern and to communicate, as the case may be, the issues relating to the continuity of operations and to apply the accounting principle of going concern, unless the Board of Directors intends to liquidate the Group or cease its activity or if no other realistic solution is offered to it.

# Responsibilities of the authorised statutory auditor for the audit of the consolidated financial statements

Our objectives are to obtain a reasonable assurance that the consolidated financial statements taken as a whole are free from material misstatement, whether due to fraud or error, and to issue a statutory auditor's report containing our opinion. Reasonable assurance corresponds to a high level of assurance, which however does not guarantee that an audit carried out in accordance with the law of 23 July 2016 and with the ISAs as adopted for Luxembourg by the CSSF will always make it possible to detect any significant anomaly that may exist. Anomalies may arise from fraud or error and are considered material when it is reasonable to expect that, individually or collectively, they could affect the economic decisions that users of consolidated financial statements take based on these.

We have exercised our professional judgement and critical thinking throughout this audit in its quality as an audit conducted in accordance with the law of 23 July 2016 and with the ISAs as adopted for Luxembourg by the CSSF. In addition:

- We identify and assess the risks of material misstatement of the consolidated financial statements, whether
  due to fraud or error, and we design and implement audit procedures in response to such risks and
  gather sufficient and appropriate evidence to support our opinion. The risk of non-detection of a material
  misstatement resulting from fraud is greater than that of a material misstatement resulting from error, as fraud
  may involve collusion, forgery, voluntary omissions, misrepresentation or circumvention of internal control.
- We gain an understanding of the internal control elements relevant to the audit in order to design audit procedures appropriate to the circumstances but not with a view to expressing an opinion on the effectiveness of the Group's internal control;
- We assess the suitability of the accounting methods used and the soundness of the accounting estimates made by the Board of Directors, as well as the related information provided by the Board.
- We draw a conclusion as to the appropriateness of the use of the going concern accounting principle by the Board of Directors and, based on the evidence obtained, whether or not there is significant uncertainty related to events or situations that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that there is material uncertainty, we are required to draw the attention in our report to the information provided on this uncertainty in the consolidated financial statements or, if this information is not adequate, to express an amended opinion. Our conclusions are based on the evidence obtained up to the date of our report. However, future events or situations could cause the Group to cease operations;
- We evaluate the overall presentation, the form and content of the consolidated financial statements, including the disclosures in the notes, and assess whether the consolidated financial statements represent the underlying transactions and events in a manner suitable to provide a faithful image;
- We obtain sufficient appropriate audit evidence concerning the financial information of the Group's entities and businesses to express an opinion on the consolidated financial statements. We are responsible for leading, supervising and conducting the Group audit, and assume full responsibility for our audit opinion;

• We communicate, in particular, the scope and expected timing of the audit work and our material findings to corporate governance officials, including any significant internal control deficiencies we may have identified during our audit.

Luxembourg, 23 July 2020

For MAZARS LUXEMBOURG, Cabinet de révision agréé 5, rue Guillaume J. Kroll L – 1882 LUXEMBOURG

Fabien DELANTE
Authorised Independent Auditor

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#### Notes to the consolidated annual accounts (Fiscal year ending 31 December 2019)

#### Note 1 – Generalities and significant events

#### **Generalities**

The Group BANK OF AFRICA is majority detained by BMCE Bank (Moroccan Foreign Trade Bank), the second private bank of Morocco.

The holding of the Group BANK OF AFRICA is BOA GROUP S.A., a limited company under Luxembourg law. Its building is situate at 7, road of Bitbourg, L-1273 Luxembourg. The Company is, based on the criteria set by Luxembourg law, exempt from the obligation to establish consolidated accounts and a consolidated management report for the year ending at 31st of December 2019. As a result, these accounts were prepared on a voluntary basis.

The Group is included in the consolidated accounts of BANK OF AFRICA S.A. (formerly "BMCE BANK") with the Capital of 1,998,204,600 Dirhams, headquartered at 140 Hassan II Avenue, 20,000 Casablanca, Morocco.

#### Significant events

- Change in Group's scope of consolidation NONE
- Capital increases carried out by Group companies during financial year 2019

#### Capital increase

Two Group entities carried out capital increases during 2019.

- BOA-GHANA increased its capital in the 1st quarter with an issuance of 226,926,346 new shares, of which 27,231,638 shares by capitalising the subordinated debt of USD 8,000,000 on BOA WEST AFRICA and the issuance of 199,694,708 shares in cash. With BOA WEST AFRICA being the only subscriber, BOA-GHANA's percentage interest in the Group has thus increased from 93.49% to 98.01%.
- BOA-TANZANIA, carried out a capital increase in the 3rd quarter of 13,479 shares with BOA GROUP S.A as the only subscriber. BOA-TANZANIA's percentage interest in the Group has thus increased from 87.67% to 91.12%.

#### Changes in shareholder structure of Group companies

Besides the capital increases outlined above, BOA GROUP S.A and BOA-KENYA have respectively increased and decreased their interest in some subsidiaries.

#### In BOA GROUP S.A

- Repurchase of shares in the following subsidiaries:
- BOA-RDC: acquisition of 3,745 shares from Proparco in the 3rd quarter of 2019. BOA-RDC's percentage interest in the Group has thus increased from 65.00% to 79.99%.
- BOA-MER ROUGE: acquisition of 12,000 shares from Proparco in the 4th quarter of 2019. BOA-TANZANIA's percentage interest in the Group has thus increased from 79.99% to 99.99%.

#### In BOA-KENYA

- Disposal of shares in the following subsidiaries:
- BOA-UGANDA: disposal of 17,461,771 shares in the 4th quarter of 2019 to BMCE BANK. BOA-TANZANIA's percentage interest in the Group has thus decreased from 65.17% to 41.76%.

#### Note 2 - Accountings policies

#### A. Consolidation principals

The consolidated financial statements have been prepared in accordance with generally accepted international accounting standards and presented in the format required for banks and financial institutions. In order to provide better visibility for the shareholders and given the geographic and economic preeminence of the Group's original entities, the presentation adopted is that laid down in the West African Monetary Union (WAMU) banking chart of accounts.

The method of full consolidation has been applied for the accounts of all subsidiaries of the Group over which it has exclusive control.

Exclusive control is presumed to exist when the Group directly or indirectly holds the majority of the voting rights or has effective control through the ability to appoint the majority of the members of the administrative and management bodies. Full consolidation consists of combining all the assets, liabilities and income statement items of the companies concerned after eliminating intergroup transactions and gains or losses. The equity and income of consolidated companies attributable to the Group (Group share) is shown separately from that attributable to other shareholders (minority interests).

The equity method has been applied for associated Companies over which the Group has significant direct or indirect influence. This accounting method is used for subsidiaries, except for the holding companies and AFH-SERVICES, that are not banks or financial institutions or do not use the same accounting policies as banks and financial institutions. The equity method consists of replacing the net book value of the shares held with the value of the Group's share in the associate's underlying net assets after taking account of its profit or loss for the period.

At 31 December 2019, no Group Companies were proportionately consolidated.

A list of Companies included the scope of consolidation at 31 December 2019 is provided in Note 2, showing the consolidation method used for each.

The income of Companies acquired (or sold) during the year is included in the consolidated income statement as of the date of acquisition (or p until the date of disposal).

All material transactions between fully consolidated Companies and all intergroup gains and losses (including dividends) are eliminated.

The difference upon initial consolidation of an acquired stake is the difference between the acquisition price and the share of the Company's share capital at the acquisition. In accordance with international accounting recommendations, this difference is generally allocated to the appropriate consolidated balance sheet item. Any residual positive difference in recorded under assets as "Goodwill".

Goodwill is amortized over a period of 10 years according to a plan that reflects as reasonably as possible the assumptions made, targets set and the acquiree's expected prospects at the time of acquisition.

If there is a subsequent change in these various factors compared with initial forecasts, an impairment moss may be taken against the goodwill over and above the scheduled amortisation charge.

Negative goodwill is recorded under liabilities in the consolidated balance sheet and is accounted for according to methods comparable to those used at 31st of December 2018.

### B. Scope of consolidation

Within the group, there are guarantees for the repurchase of securities between globally integrated linked companies, some of which are also held by minority shareholders. The impact of these buyback guarantees, once exercised, will change the group's level of interest in the entities subject to these guarantees. The difference between the adjustment of the non-controlling interest and the value received on the actual redemption will be accounted in the group's part in the net equity.

By their nature, these commitments being controlled by internal transactions, if the group does not anticipate the potential impacts on the distribution between the group's share and minority interests until they are effective. These impacts will be effective as of the exercise of the buyback guarantee.

If the guarantees granted to BOA-BENIN and BOA-CÔTE D'IVOIRE on the securities held by them in the shareholding of BOA-KENYA had been exercised as of 31 December 2019, the group's equity share would have decreased by EUR 10.5 million and the minority interest would have increased by EUR 10.5 million.

### C. Year end closing accounts

Companies are consolidated based on their separate financial statements prepared as at 31 December 2019. The separate financial statements are restated where required in line with Group accounting policies.

### D. Foreign currency translation

BOA GROUP S.A., AFH-SERVICES LTD, AFH-OCEAN INDIEN and BOA-FRANCE use the Euro as their accounting currency. The other accounting currencies used by the Companies in the scope of consolidation are as follows:

- the CFA Francs (XOF),
- the Rwandan Francs (RWF)
- the Malagasy Ariary (MGA),
- the Kenyan Shilling (KES),
- the Ugandan Shilling (UGX),
- the Tanzanian Shilling (TZS),
- the Burundian Francs (BIF),
- the Congolese Francs (CDF),
- the Diiboutian Francs (DJF),
- the Ghanaian Cedi (GHS),
- the Moroccan Dirham (MAD),
- the American Dollar (USD).

The consolidated balance sheet, consolidated income statements and figures provided in the Notes to the consolidated accounts are denominated in euros

Property, plant and equipment, intangibles and investments denominated in a currency other than the functional currency of the reporting entity are translated into that currency at the historical exchange rate prevailing at the time of acquisition.

The other assets denominated in a currency other than the functional currency of the reporting entity are translated into that currency at the exchange rates prevailing on the balance sheet date.

Only foreign exchange losses arising from the translation of assets and liabilities are entered in the profit and loss account for the financial year. Foreign exchange gains arising from this translation are included in translation differences on the liability side of the balance sheet.

### E. Intangible asset

Purchased goodwill, licenses, patents and leasehold rights are booked at purchase cost. Purchased goodwill is not amortized. Other tangible assets are amortized on a straight-line basis over their estimated economic lives.

### F. Fixed asset

Land, buildings and equipment are measured at historical cost. They are depreciated on a straight-line basis over their estimated useful lives.

### G. Equity investments

Equity investments include "Investments in associates" and "Equity method investments".

The line item "Investments in associates" includes equity investments for non-consolidated companies.

It corresponds to the purchase cost of shares in non-consolidated companies, less any provisions for impairment laid down to offset under valuation when assessing the Group share of the last known net worth of investments concerned

The line item "Equity method investments" corresponds to the Group share of net worth of companies accounted for by the equity method.

### H. Investments securities

### Classification

The securities held by the Group, other than those acquired with an intention of control and which appear in the heading "Financial Real Estate", is presented on the balance sheet according to the nature of the securities held, i.e.:

- Other fixed-income bonds and securities, which include public effects (Treasury bonds and bonds and other debt securities on public bodies eligible for refinancing with Central Banks);
- Equities and other variable income securities.

As an appendix, these securities are presented according to the portfolio to which they belong, which depends on the holding objectives, namely:

- Trading portfolio AFS (Available for sale)
- Investment portfolio AFS (Available for sale) And
- Investment portfolio HTM (Hold to maturity).

The amounts of these 3 portfolios invested in listed securities are also clearly identified.

#### **Evaluation**

Apart from the trading portfolio that is valued at market value, the other portfolios are valued at the lowest of historical cost and market value at the closing date.

The market value is either the price on the side, the value determined on the basis of data directly observable in the market or the estimated value using another technical valuation.

### I. Loans and receivables

Loans and receivables are recorded at face value. They are subject to a value reduction when their repayment at maturity is compromised. These value corrections are not maintained if the reasons for their incorporation have ceased to exist.

In addition to specific value corrections designed to cover the irrecoverable part of loans and receivables, the Group's policy is to establish, if necessary, in accordance with the provisions of the current legislation, a provision for assets at risk (doubtful or uncollectable debts). The purpose of this provision is to cover likely but not yet identified at risky at the time of the consolidated annual accounts.

The provision for risky assets is to be broken down in proportion to the elements of the plate used to calculate the provision, between:

• A share of a value correction, which is to be deducted from the items of the assets that make up the risk assets; And

et :

• A portion of provisions, which is attributable to credit risk affecting off-balance sheet items, foreign exchange risk and market risks, and which is listed in the "Provisions: Other Provisions for Risk" item on the balance sheet liabilities

The Group deducts the provision for risky assets from the "Customer Receiving" asset position on which it calculates the provision.

### J. Deferred tax

Deferred taxes are recognized on all temporary differences between taxable income and accounting income. They include the elimination of entries made in the separate financial statements in application of tax elections and restatements according to the accounting principles applied for drawing up the consolidated accounts. Deferred tax is determined based on the tax rates and fiscal regulations adopted at the date of the balance sheet, or using the expected tax rates for the fiscal period in which the deferred tax liabilities will be paid.

Deferred tax assets are only recognized if there is a reasonable insurance that sufficient taxable profit will be available in the future to utilize them.

### K. Retirement benefit obligationss

Employee retirement benefit obligations are determined by each subsidiary in accordance with local legislation. Retirement benefit provisions are not discounted to present value. They are booked in the consolidated financial statements on this basis.

Retirement benefit obligation premiums paid for Group companies, which have outsourced this service to insurance companies, are accounted as expenses.

### L. Comparability from one year to the next

The consolidated financial statements of BOA GROUP S.A. at 31st of December 2019 have been prepared using similar accounting methods to those used to prepare consolidated financial statements at 31 December 2018 presented for comparison.

The consolidation method used for each subsidiary is determined not only based on the Group's percentage control but also on the criteria of "effective control".

### M. Transactions with Related Parties

Transactions with fully consolidated companies have been eliminated from end-of-period outstanding amounts. The end-of-period outstanding amounts relating to transactions with companies consolidated under the equity method and the Parent Company (Bank Of Africa S.A. formerly "BMCE BANK") are still stated in the consolidated statements.

### N. Comparability from one year to the next

The consolidated financial statements of BOA GROUP S.A.at 31 December 2019 have been prepared using similar accounting methods to those used to prepare consolidated financial statements at 31 December 2018 presented for comparison.

The consolidation method used for each subsidiary is determined not only on the basis of the Group's percentage control but also on the criteria of "effective control".

# Consolidated Balance Sheet (in Euros)

ASSETS	2018	2019
CASH, CENTRAL BANK, NATIONAL POST OFFICE	599,537,859	749,561,552
INTERBANK RECEIVABLES AND SIMILAR	471,489,694	453,812,452
LOANS AND ADVANCES TO CUSTOMERS	4,121,929,235	4,336,057,453
BONDS AND OTHER FIXED INCOME SECURITIES	1,753,994,501	2,244,743,136
EQUITIES AND OTHER VARIABLE INCOME SECURITIES	89,775,452	71,416,898
DEFERRED TAX ASSETS	24,930,004	7,626,814
OTHER AND MISCELLANEOUS ASSETS	239,172,205	269,053,490
INVESTMENTS UNDER EQUITY METHOD	11,031,854	11,890,695
OTHER EQUITY INVESTMENTS	22,249,568	22,251,744
INTANGIBLE ASSETS	15,537,723	26,093,421
TANGIBLE ASSETS	293,953,165	339,023,858
GOODWILL	23,759,870	15,911,073
TOTAL ASSETS	7,667,361,130	8 547,442,587

OFF-BALANCE-SHEET	2018	2019
COMMITMENTS GIVEN	1,233,638,094	1,171,578,832
• FINANCING COMMITMENTS	234,815,820	211,201,203
GARANTEES COMMITMENTS	998,822,274	953,242,679
COMMITMENTS ON SECURITIES		7,134,949

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# (in Euros)

LIABILITIES	2018	2019
CENTRAL BANK, NATIONAL POST OFFICE	3,971,669	1,273,405
INTERBANK DEBTS AND SIMILAR	1,198,787,820	1,491,965,048
CUSTOMER DEPOSITS	5,382,091,852	5,885,086,083
DEBTS REPRESENTED BY A SECURITY		
DEFERRED TAX LIABILITIES	742,295	1,158,450
OTHER AND MISCELLANEOUS LIABILITIES	245,248,929	292,472,589
GOODWILL	8,223,155	6,965,534
PROVISIONS	26,557,554	32,985,288
BORROWINGS AND SUBORDINATED DEBT		1
EQUITY	801,737,855	835,536,190
EQUITY (GROUP)	566,803,566	594,166,954
EQUITY AND SHARES PREMIUM	283,740,355	283,740,355
CONSOLIDATED STATUTORY RESERVE	200,482,907	241,504,269
NET INCOME	82,580,304	68,922,329
NON-CONTROLING INTERESTS	234,934,289	241,369,236
TOTAL LIABILITIES	7,667,361,130	8,547,442,587

2018	2019
7,242,773,414	6,580,629,329
31,130,970	10,341,134
6,795,934,995	6,425,578,113
415,707,449	144,710,082
	7,242,773,414 31,130,970 6,795,934,995

# **Consolidated Income Statement**

# (in Euros)

INCOME STATEMENT	2018	2019
INTEREST INCOME AND RELATED	491,594,995	502,677,692
INTEREST EXPENSES AND RELATED	-182,764,822	-189,043,693
INCOME FROM VARIABLE INCOME SECURITIES	14,940,955	13,544,843
COMMISSION (INCOME)	123,258,570	142,302,633
COMMISSION (EXPENSES)	-12,994,631	-11,218,961
NET GAINS OR LOSSES ON OPERATION OF NEGOTIATION PORTFOLIOS	36,658,509	44,347,619
NET GAINS OR LOSSES ON AFS INVESTMENT AND ASSIMILATED TRANSACTIONS	-43,102	395,264
OTHER INCOME FROM BANKING OPERATIONS	33,051,370	48,977,976
OTHER BANK OPERATING EXPENSES	-5,412,514	-9,423,721
NET OPERATING INCOME	498,289,329	542,559,652
GENERAL OPERATING EXPENSES	-283,490,057	-294,957,176
AMORTIZATION AND DEPRECIATION OF INTANGIBLE AND TANGIBLE FIXED ASSETS	-32,292,303	-38,928,478
GROSS OPERATING PROFIT	182,506,969	208,673,998
COST OF RISK	-26,328,835	-70,091,421
REVERSAL AND AMORTIZATION OF GOODWILL	-4,388,922	-4,342,552
OPERATING INCOME	151,789,211	134,240,026
SHARE OF NET INCOME ON EQUITY METHOD ENTITIES	1,021,217	2,210,543
NET GAINS OR LOSSES ON FIXED ASSETS	828,960	1,167,645
RESULT BEFORE INCOME TAX	153,639,387	137,618,214
INCOME TAX EXPENSE	-20,830,985	-25,263,277
NET INCOME	132,808,401	112,354,936
GROUP SHARE	82,580,304	68,922,329
MINORITY SHAREHOLDERS	50,228,100	43,432,607



# Synopsis of BANK OF AFRICA Group Companies

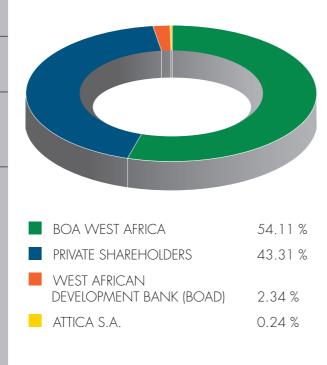




# 35 Opening date January 1990 Capital as at 31/12/2019 20.281 CFAF billion Stock Market Launch November 2000 **Board of Directors** as at 31/12/2019 Paulin Laurent COSSI, Chairman Georges ABALLO Jean Joachim ADJOVI Edwige AKAN AHOUANMENOU Benoît MAFFON Gilbert MEHOU-LOKO BOA GROUP S.A., represented by Amine BOUABID BOA WEST AFRICA, represented by Abderrazzak ZEBDANI WEST AFRICAN DEVELOPMENT BANK (BOAD) represented by Ourèye SAKHO E. BMCE BANK, represented by Zouhair KAISSI Board of Advisors as at 31/12/2019 Barthélémy ASSOGBA CAKPO, Chairman Léonide ASSANKON Marie-Antoinette DOSSOU Félicienne SOSSOUMIHEN **Auditors** MAZARS Benin FIDUCIAIRE D'AFRIQUE Registered Office Avenue Jean-Paul II 08 BP 0879 - Cotonou République du Benin Tél.: (229) 21 31 32 28 Fax: (229) 21 31 31 17

SWIFT: AFRIBIBI

# Principal shareholders as at 31/12/2019



### Financial analysis

In an economic environment characterised by the closure of borders with neighbouring Nigeria in the second half of 2019, resulting in a loss of business for SMEs and SMIs, the total assets of BANK OF AFRICA – BENIN (BOA-BENIN) grew by 7% year on year. This growth was driven by a 4% increase in the securities portfolio, 3% increase in customer loans and 18% increase in intangible assets.

Customer deposits grew by 7.3% and BOA-BENIN retained its top position in terms of deposits with more than 25% of market shares.

Direct customer loans came to CFAF to 437 million, up 3.1%, thereby ensuring that the Bank retains its leadership position with more than 25% of market shares.



Information@bankofafrica.net

# Key figures 2019 (in CFAF million)

	2010	2010		
Activity	2018	2019	Variation	
DEPOSITS	579,129	621,296	7.3 %	
LOANS	423,895	437,029	3.1 %	
NUMBER OF BRANCHES	49	50	2.0 %	+ 6.9 %
Structure				Total Assets
TOTAL ASSETS	861,015	920,808	6.9 %	
SHAREHOLDERS' EQUITY	79,714	85,833	7.7 %	
NUMBER OF EMPLOYEES	576	580	0.7 %	Deposits
Income				2018
OPERATING INCOME	39,387	41,388	5.1 %	CFAF 579,129 million
OPERATING EXPENSES				
(INCLUDIND DEPRECIATION AND AMORTIZATION)	22,529	22,690	0.7 %	2019
GROSS OPERATING PROFIT	16,858	18,698	10.9 %	
COST OF RISK IN VALUE (*)	3,570	2,820	-21.0 %	CFAF 621,296 million
PROFIT AFTER TAX	12,724	15,002	17.9 %	
OPERATING RATIO ( %)	57.2 %	54.8 %		
COST OF RISK ( %)	-0.9 %	-0.7 %		Loans
RETURN ON ASSETS (ROA %)	1.4 %	1.7 %		+ 3.1%
RETURN ON EQUITY (ROE %)	16.4 %	18.1 %		+ 3.1%
Capital Adequacy Ratio				
TIER 1	62,666	59,387		Net operating income
TIER 2	1,784	479		+ 5.1%
RISK WEIGHTED ASSET (RWA)	488,671	477,200		
TIER 1 + TIER 2 / RWA	13.2 %	12.5 %		
(*) Including general provision				

Income on cash and interbank transactions fell by 20% following the decline in loans over the year. However, income on customer transactions witnessed a slight increase of 1.4% over the year. Income from investment securities came to CFAF 21.5 million, up 7.7%.

Bank and interbank charges were down 2.6% to CFAF 23.6 million. The combined effect of cost control and an increase in net operating income resulted in an improved operating ratio: 54.8% compared with 57.2% in 2018. Net operating income reached CFAF 41,388 million, an increase of 5.1% from that of 2018.

After recognition of depreciation and amortisation of CFAF 2,901 million, cost of risk of CFAF 2,820 million and taxes of CFAF 886.6 million, the Bank's net income came to CFAF 15,002 million, up 18% compared with the previous year.

Return on assets improved: 1.7% compared with 1.4% a year ago. Return on equity followed the same trend, at 18.1%. Solvency ratio came to 12.5%, in line with regional standards.



Significant performances

(in CFAF billion)

Profit after tax

15.0 + 17.9 %

2019

12.7 2018

Operating income

41.3 + 5.1 %

2019

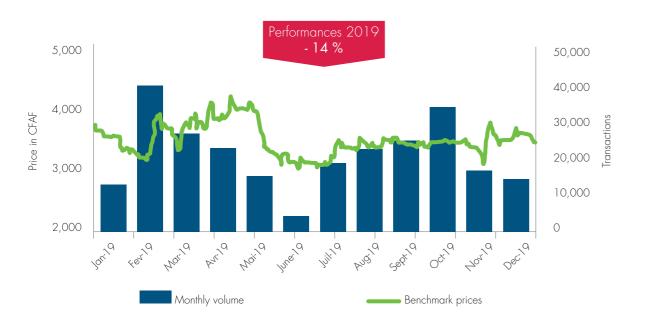
2018 39.3

Stock information (in CFAF)

	2017	2018	2019	AAGR*
CLOSING PRICE AT 31/12	7,450	4,200	3,610	-30.4 %
PERFORMANCE	-10.7 %	-43.6 %	-14.0 %	
EARNING PER SHARE	617	627	740	9.5 %
SHAREHOLDERS' EQUITY PER SHARE	3,741	3,931	4,232	6.4 %
MARKET CAPITALIZATION AS OF 31/12 (BILLION)	151.1	85.2	73.2	-30.4 %
DIVIDENDS PER SHARE (**)	438	438	459	2.4 %
YIELD DIVIDEND	5.9 %	10.4 %	12.7 %	
PRICE EARNING RATIO	12.1X	6.7X	4.9X	
PRICE TO BOOK	2.0X	1.1X	0.9X	

<sup>(\*)</sup> Average annual growth rate (\*\*) Dividend for year N

# Changes in stock prices and volumes



# Highlights

### January

• New version of the Internet Banking platform, more secure and more user-friendly: B-Web became BOAweb

### February

- Sponsoring of the Parakou Marathon.
- Launch of a new range of bank cards.

### March

• Organisation of free breast cancer and cervical cancer screening for International Women's Day.

### April

- Launch of the "Savings" promotional campaign.
- Participation in an event organised by the Group in Abidjan: Presentation of results at 31 December 2018 and outlook for the six BANK OF AFRICA companies listed on the BRVM.

#### June

- Launch of a prepaid bank card.
- Launch of the 'Back to school' promotional campaign.

• Launch of the "MyBOA" mobile application.

### September

• Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

#### November

• Inauguration of a branch in N'dali, a town 450 km from Cotonou, in north-east of Benin.

### December

• Launch of the "Tous en Fête" promotional campaign.





# Compared balance sheet for the past two fiscal years

(in CFAF)

ASSETS	2018	2019	VARIATION
CASH ON HAND AND BALANCES WITH CENTRAL BANK	17,320,186,796	46,977,139,379	171 %
TREASURY BILLS AND T-BONDS	259,430,448,430	285,682,175,502	10 %
BALANCES DUE TO BANKS & FINANCIAL INSTITUTIONS	35,370,857,260	34,552,616,003	-2 %
LOANS & ADVANCES TO CUSTOMERS	423,894,703,783	437,028,787,163	3 %
BONDS AND OTHER FIXED-INCOME SECURITIES	44,516,218,712	30,757,151,061	-31 %
EQUITY AND OTHER VARIABLE-INCOME SECURITIES	15,251,266,609	15,251,563,161	0 %
SHAREHOLDERS AND ASSOCIATES			
OTHER ASSETS	13,815,478,871	18,053,960,649	31 %
INTERNAL ACCOUNTS	3,784,353,924	1,077,852,867	-72 %
EQUITY INVESTMENT & OTHER LONG TERM INVESTMENT	300,000,000	300,000,000	0 %
EQUITY SHARES IN RELATED ENTITIES	21,582,146,884	21,582,146,884	0 %
SUBORDINATED LOANS			
TANGIBLE ASSETS	3,531,748,980	3,322,604,311	-6 %
INTANGIBLE ASSETS	22,217,595,189	26,222,414,365	18 %
TOTAL ASSETS	861,015,005,439	920,808,411,347	7 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	89,968,881,340	88,534,758,301	-2 %
* CREDIT COMMITMENTS	17,304,331,883	17,382,994,852	0 %
* GUARANTEE GIVEN	72,664,549,457	71,151,763,449	-2 %
* COMMITMENTS ON SECURITIES			

(in CFAF)

2018	2019	VARIATION
174,926,222,124	186,028,351,664	6 %
579,128,723,725	621,295,518,483	7 %
12,310,186, 600	15,379,529,674	25 %
6,556,502,547	5,647,452,811	-14 %
6,595,463,772	6,145,301,231	-7 %
1,783,583,789	478,898,509	-73 %
79,714,322,882	85,833,358,976	8 %
20,280,524,000	20,280,524,000	0 %
603,405,294	603,405,294	0 %
45,497,682,153	49,406,286,753	9 %
608,680,766	541,237,323	-11 %
12,724,030,669	15,001,905,606	18 %
861,015,005,439	920,808,411,347	7 %
	174,926,222,124 579,128,723,725 12,310,186, 600 6,556,502,547 6,595,463,772 1,783,583,789 79,714,322,882 20,280,524,000 603,405,294 45,497,682,153 608,680,766 12,724,030,669	174,926,222,124 186,028,351,664 579,128,723,725 621,295,518,483  12,310,186,600 15,379,529,674 6,556,502,547 5,647,452,811 6,595,463,772 6,145,301,231 1,783,583,789 478,898,509 79,714,322,882 85,833,358,976 20,280,524,000 20,280,524,000 603,405,294 603,405,294 45,497,682,153 49,406,286,753  608,680,766 541,237,323 12,724,030,669 15,001,905,606

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	1,091,099,213,304	1,080,979,248,479	-1 %
* CREDIT COMMITMENTS	1,414,000		100 %
* GUARANTEE RECEIVED	1,091,097,799,304	1,080,979,248,479	-1 %
* COMMITMENTS ON SECURITIES			



# Compared income for the past two fiscal years

(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	53,114,427,670	54,640,736,691	3 %
INTEREST EXPENSES AND RELATED	-24,361,625,135	-23,702,810,519	-3 %
INCOME FROM VARIABLE-INCOME SECURITIES	1,052,777,947	1,017,369,900	-3 %
FEES INCOME & COMMISSION	7,470,863,843	7,103,910,919	-5 %
FEES EXPENSES & COMMISSION	-670,390,236	-439,269,087	-34 %
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)	1,312,061,076	1,033,207,753	-21 %
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE	-27,772,443		-100 %
OTHER INCOME	1,543,089,988	1,823,528,727	18 %
OTHER EXPENSES	-46,477,601	-88,554,871	91 %
TOTAL OPERATING INCOME	39,386,955,109	41,388,119,513	5 %
INVESTMENT SUBSIDY			
OTHER OPERATING EXPENSES	-19,871,200,478	-19,789,016,447	0 %
DEPRECIATION & AMORTIZATION	-2,657,617,037	-2,901,029,025	9 %
NET OPERATING INCOME	16,858,137,594	18,698,074,041	11 %
COST OF RISK	-3 569 556 684	-2,820,351,047	-21 %
OPERATING PROFIT	13,288,580,910	15,877,722,994	19 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS	35,545,657	10,831,489	-70 %
PROFIT BEFORE TAX	13,324,126,567	15,888,554,483	19 %
CORPORATE INCOME TAX	-600,095,898	-886,648,877	48 %
NET PROFIT FOR THE YEAR	12,724,030,669	15,001,905,606	18 %

# **Corporate Social Responsibility**

Through its achievements, BANK OF AFRICA - BENIN confirms its commitment as a major private player in the socio-economic fabric of Benin to its harmonious and sustainable development. To ensure a positive impact on its environment, BOA-BENIN focuses its civic strategy on the following values:

- The right of every individual to a healthy environment, physical and mental health and economic well-being.
- The right of every child to have access to education.

### Social

- Support to the Parakou Salésien Marathon.
- Sponsoring of the International Women's Day with the BOA Foundation and the Jeune Chambre Economique (JCI) for a free breast and cervical cancer screening.
- Construction of a building in the Centre d'Orientation de Perfectionnement et d'Apprentissage de Ouidah (COPAO) by the BOA Foundation.
- Construction of three school centres in Bembèrèkè, Kandi and Malanville by the BOA Foundation.
- Distribution of 86,000 "Tous à l'Ecole" books to several disadvantaged schools in the departments of Borgou, Alibori, Atacora and Donga.
- Sponsoring of the 6th social inclusion concert for disabled persons in partnership

- with the German Embassy and the Disabled Persons Association (Associational des handicapés)
- Various donations by the Foundation as part of the Christmas Solidarity (Noël Solidarité) initiative: Association Handi Music Plus, Ecole Les Hibiscus, Sékou Centre primary school and La Fontaine Divine orphanage.

### Business

- Sponsoring of the Befinance BENIN INVESTMENT FORUM project .
- Sponsoring of the organisation of the 2019 World Savings Day.

### Environment

 Construction of a borehole and solar water pump in Kpakpa-Agbagounlè in the Commune of Dassa-Zoumè, by the BOA Foundation. de Dassa-Zoumè, by the BOA Foundation.



Distribution of text books in a primary school

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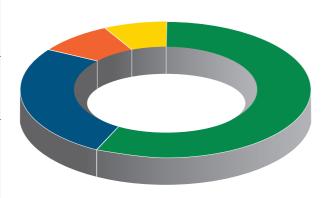


# 35 Opening date March 1998 Capital as at 31/12/2019 CFAF 22 billion Stock Market Launch December 2010 Board of Directors as at 31/12/2019 Lassiné DIAWARA, Chairman Amine BOUABID Lala MOULAYE Delchan OUEDRAOGO BMCE BANK, represented by Amine BOUABID BOA WEST-AFRICA, represented by Abderrazzak ZEBDANI **Auditors** SOFIDEC-SARL CABINET ROSETTE NACRO ACECA International SARL ETY SAS Registered Office 770, secteur N°4, Rue Victor Ouédraogo – ZACA) 01 BP 1319 - Ouagadougou 01 - BURKINA FASO Tél.: (226) 25 30 88 70 à 73 SWIFT: AFRIBFBF

information@boaburkinafaso.com

www.boaburkinafaso.com

# Principal shareholders as at 31/12/2019



BOA WEST AFRICA	56.48 %
OTHER PRIVATE SHAREHOLDERS	25.92 %
LASSINÉ DIAWARA	9.21 9
UNION DES ASSURANCES DU BURKINA-VIE	8.39 %

# Key figures 2019 (in CFAF million

Activity	2018	2019	Variation	
DEPOSITS	569,049	624,663	9.8 %	
LOANS	513,110	527,720	2.8 %	
NUMBER OF BRANCHES	52	52	0 %	. 0.7%
Structure				+ 9.7 % Total Assets
TOTAL ASSETS	790,804	867,213	9.7 %	101017 100010
SHAREHOLDERS' EQUITY	66,820	76,129	13.9 %	
NUMBER OF EMPLOYEES	487	499	12 %	Deposits
Income				Берозііз
OPERATING INCOME	39,643	42,728	7.8 %	2018
OPERATING EXPENSES	37,043	72,720	7.0 /0	CFAF 569,049 million
(INCLUDIND DEPRECIATION AND AMORTIZATION)	18,797	19,317	2.8 %	
GROSS OPERATING PROFIT	20,846	23,411	12.3 %	2019
COST OF RISK IN VALUE (*)	- 1,089	- 2,083	91.2 %	
PROFIT AFTER TAX	17,293	18,511	7.0 %	CFAF 624,663 million
OPERATING RATIO ( %)	47.42 %	45.0 %	7.0 70	
COST OF RISK ( %)	-0.22 %	-0.4 %		
RETURN ON ASSETS (ROA %)	2.2 %	2.2 %		Loans
RETURN ON EQUITY (ROE %)	27.6 %	25.9 %		+ 2.8%
Capital Adequacy Ratio				1 2.0 %
TIER 1	57,572	65,590		
TIER 2	57,572	65,590		Net operating income
RISK WEIGHTED ASSET (RWA)	561,465	589,830		+ 7.8 %
TIER 1 + TIER 2 / RWA	10.3 %	11.1 %		

# Financial analysis

The financial year 2019 was marked by favourable trends in the key indicators for BANK OF AFRICA - BURKINA FASO (BOA-BURKINA FASO) in terms of business, structure and earnings.

Customer deposits increased by 9.8% to CFAF 624,663 million over the year.

Direct customer loans increased by 2.8% to CFAF 527,720 million over the year.

The Bank's network is made up of 52 branches and the number of (in-house banking) employees

remained stable at 499 at 31 December 2019.

The bank's balance sheet structure is stronger, with a 9.7% expansion in balance sheet assets to CFAF 867,213 billion.

Net operating income increased by 7.8% to CFAF 42,728 million. This breaks down to a net margin of 62.2%, commissions and miscellaneous of 35.7%, and income from financial transactions of 2%.

Operating expenses increased by 2.8% in comparison with last year, a favourable differential of 5.9% with regards to the targets.

Net Income after taxes stood at CFAF 18,511 million at 31 December 2019, up 7.0% over the year.

Significant performances

(in CFAF billion)

Gross operating profit

23.4 + **12.3** %

20.8

2019 2018

Profit after tax

18.5 + 7.0 %

17.2

2019 2018

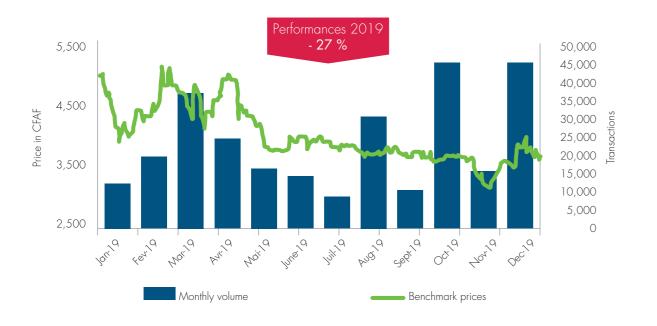
Stock information

(in CFAF)

	2017	2018	2019	AAGR*
CLOSING PRICE AT 31/12	7,150	5,200	3,790	-27.2 %
PERFORMANCE	2.5 %	-27.3 %	-27.1 %	
EARNING PER SHARE	578	786	841	20.7 %
SHAREHOLDERS' EQUITY PER SHARE	2,657	3,037	3,460	14.1 %
MARKET CAPITALIZATION AS OF 31/12 (BILLION)	157.3	114.4	83.4	-27.2 %
DIVIDENDS PER SHARE (**)	409	418	423	1.7 %
YIELD DIVIDEND	5.72 %	8.04 %	11.16 %	
PRICE EARNING RATIO	12.4X	6.6X	4.5X	
PRICE TO BOOK	2.7X	1.7X	1.1X	

<sup>(\*)</sup> Average annual growth rate (\*\*) Dividend for year N

# Changes in stock prices and volumes



# Highlights

### **February**

• New version of the Internet Banking platform, more secure and more user-friendly: B-Web became BOAweb.

### March

- Launch of the commercial campaign on balance sheet transformation (Transformation bilancielle).
- Launch of the "BOA Express" promotional campaign.
- Organisation of free breast cancer and cervical cancer screening for International Women's Day.

### April

- Launch of the "Savings" promotional campaign.
- Participation in an event organised by the Group in Abidjan: Presentation of results at 31 December 2018 and outlook for the six BANK OF AFRICA companies listed on the BRVM.

#### Mai

• Launch of the "Commissions" promotional campaign.

### June

• Launch of the "Back to school" promotional

### Aout

• Launch of the "MyBOA" mobile application.

### September

• Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### November

• Launch of the "Tous en Fête" and "BOA en Fête" commercial campaigns.







# Burkina Faso

# Compared balance sheet for the past two fiscal years

(in CFAF)

ASSETS	2018	2019	VARIATION
CASH ON HAND AND BALANCES WITH CENTRAL BANK	24,201,939,649	52,468,139,251	117 %
TREASURY BILLS AND T-BONDS	163,528,578,647	203,509,592,452	24 %
BALANCES DUE TO BANKS & FINANCIAL INSTITUTIONS	26,451,385,517	25,160,448,690	-5 %
LOANS & ADVANCES TO CUSTOMERS	513,110,607,607	527,719,992,733	3 %
BONDS AND OTHER FIXED-INCOME SECURITIES	13,652,519,212	1,495,048,450	-89 %
EQUITY AND OTHER VARIABLE-INCOME SECURITIES	26,226,550,884	13,097,551,485	-50 %
SHAREHOLDERS AND ASSOCIATES			
OTHER ASSETS	2,198,236,455	4,398,653,971	100 %
INTERNAL ACCOUNTS	8,707,011,335	26,193,465,533	201 %
EQUITY INVESTMENT & OTHER LONG TERM INVESTMENT	1,588,256,772	310,075,349	-80 %
EQUITY SHARES IN RELATED ENTITIES		1,368,729,076	
SUBORDINATED LOANS			
TANGIBLE ASSETS	42,050,682	82,950,352	97 %
INTANGIBLE ASSETS	11,096,741,967	11,408,456,924	3 %
TOTAL ASSETS	790,803,878,727	867,213,104,267	10 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	57,825,106,093	65,602,745,834	13 %
* CREDIT COMMITMENTS	650,587,973	5,292,643,236	714 %
* GUARANTEE GIVEN	57,174,518,119	60,310,102,598	5 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = CFAF 655.957

LIABILITIES	2018	2019	VARIATION
CENTRAL BANK, POST	883,815,892	654,069,811	-26 %
BALANCES DUE FROM BANKS & FINANCIAL INSTITUTIONS	141,711,614,574	148,481,427,435	5 %
CUSTOMER'S DEPOSITS	569,049,235,722	624,663,276,334	10 %
DEBTS EVIDENCED BY SECURITY			
OTHER LIABILITIES	8,459,687,628	13,754,190,473	63 %
INTERNAL ACCOUNTS	3,467,219,757	3,245,986,582	-6 %
PROVISIONS	411,911,144	284,678,419	-31 %
SUBORDINATED DEBT			
TOTAL SHAREHOLDERS EQUITY	66,820,394,010	76,129,475,212	14 %
SHARE CAPITAL	22,000,000,000	22,000,000,000	0 %
SHARE PREMIUM	2,691,000,000	2,691,000,000	0 %
STATUTORY RESERVE	12,707,848,257	15,301,846,722	20 %
REVALUATION RESERVE			
REGULATORY PROVISIONS			
RETAINED EARNINGS	12,128,222,650	17,625,261,574	45 %
PROFIT FOR THE YEAR	17,293,323,103	18,511,366,916	7 %
TOTAL LIABILITIES & EQUITY	790,803,878,727	867,213,104,267	10 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	647,960,803,967	524,460,964,676	-19 %
* CREDIT COMMITMENTS			
* GUARANTEE GIVEN	647,960,803,967	524,460,964,679	-19 %
* COMMITMENTS ON SECURITIES			

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# Compared income for the past two fiscal years

(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	47,946,582,292	48,895,395,364	2 %
INTEREST EXPENSES AND RELATED	- 21,515,514,591	- 22,371,207,046	4 %
INCOME FROM VARIABLE-INCOME SECURITIES	486,742,904	911,140,717	87 %
FEES INCOME & COMMISSION	6,650,050,166	8,433,535,504	27 %
FEES EXPENSES & COMMISSION	-277,926,630	- 254,525,981	-8 %
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)	2,258,343,593	2,112,707,091	-6 %
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE	- 63,740,724	- 76,267,452	20 %
OTHER INCOME	4,465,874,682	5,426,899,858	22 %
OTHER EXPENSES	- 307,513,720	- 350,138,633	14 %
TOTAL OPERATING INCOME	39,642,897,972	42,727,539,422	8 %
INVESTMENT SUBSIDY			
OTHER OPERATING EXPENSES	-16,489,374,999	- 17,270,937,455	5 %
DEPRECIATION & AMORTIZATION	- 2,307,693,577	- 2,046,034,420	-11 %
NET OPERATING INCOME	20,845,829,396	23,410,567,547	12 %
COST OF RISK	- 1,089,465,873	- 2,083,220,838	91 %
OPERATING PROFIT	19,756,363,523	21,327,346,709	8 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS	55,544,605	53,097,682	-4 %
PROFIT BEFORE TAX	19,811,908 ,128	21,380,444,391	8 %
CORPORATE INCOME TAX	-2,518,585,025	-2,869,077,475	14 %
NET PROFIT FOR THE YEAR	17,293,323,103	18,511,366,916	7 %

### Corporate Social Responsibility

In 2019, BANK OF AFRICA – BURKINA FASO continued its actions and its community engagement to its partners and local communities: promotion of excellence in schools, protection of the environment and solidarity with the most deprived.

### Social

- Support for the 22st Day of Solidarity and Food Donations for people living in poverty, with a disability or in a precarious situation. The donation ceremony was held in Reo, about 100 kilometres West of the capital city. This community campaign provided assistance to over 200 orphans in need and 50 elderly people.
- Grant of 20 scholarships, of a nominal value of CFAF 100,000, to orphans of beneficiaries of the Autonomous Civil Servants' Pension Fund (CARFO) and the National Social Security Fund (CNSS).
- Sponsoring of a blood donation event on the national day, 11 December 2019, in Tenkodogo, about 100 km of Ouagadougou.

### **Environment**

 Sponsorship of the launch ceremony for the national reforestation campaign of the Ministry of Environment, Green Economy and Climate Change. This activity was held in Tenkodogo, about 100 km East of the capital Ouagadougou,  Donation of sanitation equipment (rubbish containers), to Tenkodogo City Hall, about 100 km East of the capital, Ouagadougou.

### Business

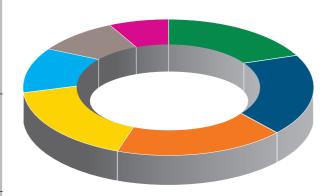
- Sponsoring of Business Opportunity Days and funding of women entrepreneurs organised on 20 and 21 June 2019 in collaboration with the Ministry of Women Affairs, National Solidarity, Family and Humanitarian Action. BANK OF AFRICA - BURKINA FASO provided advice and support to some 300 women entrepreneurs to help them develop their business activities.
- Support for the 5th Local Products Days organised by the Federation of Women and Development in Burkina Faso (FFED/BF). The forum, on the theme of "Women Capacity Building for promoting local products" took place from 24 to 29 April 2019 in Kaya, about 100 kilometres North of the capital city.





# 35 Opening date 2008 Created in 1909 in Brussels: BANQUE DU CONGO BELGE (BCB). 1922: BCB Branch in Usumbura, Burundi. 25 July 1964: BANQUE DE CREDIT DE BUIUMBURA (BCB). Integrated into BOA network in 2008 Capital as at 31/12/2019 Burundi Francs (BIF) 15.5 billion Board of Directors as at 31/12/2019 Rose KATARIHO, Chairman Vincent DE BROUWER Jean-Paul COUVREUR

# Principal shareholders as at 31/12/2019



_	DU BURUNDI (SOCABU)	21.70	%
	BOA GROUP S.A.	20.25	%
	SOCIÉTÉ BELGE D'INVESTISSEMENT POUR LES PAYS EN VOIE DE DEVELOPMENT BANK (BIO)	17.38	%
	DEGROOF EQUITY	17.37	%
	BURUNDI REPUBLIC	11 93	%

SOCIÉTÉ D'ASSURANCES

BOA GROUP S.A.	20.25 %
SOCIÉTÉ BELGE D'INVESTISSEMENT POUR LES PAYS EN VOIE DE DEVELOPMENT BANK (BIO)	17.38 %
DEGROOF EQUITY	17.37 %
BURUNDI REPUBLIC	11.93 %
OFFICE DU THÉ DU BURUNDI (OTB)	9.10 %
OTHER SHAREHOLDERS	2.27 %

**Key figures 2019** (in BIF million)

Activity	2018	2019	Variation	
DEPOSITS	333,294	344,757	3.4 %	
LOANS	154,733	174,939	13.1 %	
NUMBER OF BRANCHES	22	23	4.5 %	+ 10.3 %
Structure				Total Assets
TOTAL ASSETS	417,843	460,754	10.3 %	
SHAREHOLDERS' EQUITY	58,735	71,344	21.5 %	
NUMBER OF EMPLOYEES	357	389	9.0 %	Deposits
Income				2018
OPERATING INCOME (PNB)	35,815	43,348	21.0 %	BIF 333,294 million
OPERATING EXPENSES				Dii 000,274 Illilloll
(INCLUDIND DEPRECIATION AND AMORTIZATION)	21,780	24,182	11.0 %	2019
GROSS OPERATING PROFIT	14,036	19,166	36.6 %	
COST OF RISK IN VALUE (*)	1,560	1,384	-11 %	BIF 344,757 million
PROFIT AFTER TAX	12,178	17,018	39.7 %	
OPERATING RATIO ( %)	60.8 %	55.8 %		
COST OF RISK ( %)	1.1 %	0.8 %		
RETURN ON ASSETS (ROA %)	3.0 %	3.9 %		Loans
RETURN ON EQUITY (ROE %)	21.8 %	26.2 %		
Capital Adequacy Ratio				+ 13.1%
TIER 1	41,908	50,193		
TIER 2	3,570	3,679		Net operating income
RISK WEIGHTED ASSET (RWA)	249,235	278,373		+ 21.0%
TIER 1 + TIER 2 / RWA	18.2 %	19.4 %		
(*) Including general provision				

# Auditors

### GPO PARTNERS BURUNDI SPRL

# Registered Office

Fidès BIGIRIMANA Carole MAMAN

Désiderate MISIGARO

Tharcisse RUTUMO

Abderrazzak ZEBDANI

Alain SIAENS Henri LALOUX

Eddy-Michel NTIRENGANYA

Mairie de Bujumbura – Boulevard Patrice Lumumba, BP 300 - Bujumbura -RÉPUBLIQUE DU BURUNDI Tél.: (257) 22 20 11 11 SWIFT: BCRBBIBI



info@bcb.bi www.bcb.bi

# Financial analysis

LFor BANQUE DE CREDIT DE BUJUMBURA S.M. (BCB), 2019 was marked by positive trends in nearly all performance indicators.

Customer deposits increased by 3.4% to BIF 344.8 billion. Net loans to customers grew by 13% to stand at BIF 174 9 billion

Total balance sheet came in at BIF 460.7 billion, up 10%.

In terms of earnings, Net Operating Income increased by 21% to BIF 43.3 billion.

Overhead costs were up 11%, to BIF 24.2 billion.

Finally, the gross operating profit for 2019 is BIF 19.2 billion, up by

Overall, the net income came in at BIF 17.0 billion, up 40%.

Burundi

Significant performances (in BIF billion)

Profit after tax

17.0 + 39.7 %

2019

2018 12.1 **ROE** 

26.2 %

2019

21.8 % 2018

Stock information (in BIF)

	2017	2018	2019	AAGR*
	2017	2010	2017	AAUK
EARNING PER SHARE	64.8	78.1	109.4	29.3 %
SHAREHOLDERS' EQUITY PER SHARE**	276.2	291.5	345.3	7.8 %
DIVIDEND PER SHARE	33.0	24.5	34.3	7.1 %

<sup>(\*)</sup> Average annual growth rate (\*\*) Excluding PGBR and regulatory reserves



# Highlights

### March

• New version of the Internet Banking platform, more secure and more user-friendly: B-Web became BOAweb.

### June

- Launch of the "Back to school" promotional campaign.
- Opening of the 1er Juillet branch on Avenue OUA in Bujumbura.

### September

• Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### October

• Inauguration of the BCB Alternative Center building, where the Kamenge branch and the BCB training centre are located, in the commune of Ntahangwa.







# Compared balance sheet for the past two fiscal years

# (in thousands of BIF)

ASSETS	2018	2019	VARIATION
CASH, BANK OF BURUNDI REPUBLIC	49,156,077	43,528,167	-11 %
GOVERNMENT SECURITIES	29,349,344	28,612,290	-3 %
LOANS AND ADVANCES TO CUSTOMERS	154,732,595	174,938,830	13 %
INVESTMENTS SECURITIES	130,271,895	163,494,691	26 %
TAX ASSET	1,894,306	2,412,901	27 %
OTHER ASSETS	18,985,529	14,557,335	-23 %
FIXED ASSETS	32,725,779	32,797,453	0 %
INTANGIBLE ASSETS	727,616	412,199	-43 %
TOTAL ASSETS	417,843,140	460,753,865	10 %

OFF BALANCE SHEET	2018	2019	VARIATION	
COMMITMENTS GIVEN	10,685,652	16,055,417	50 %	
* CREDIT COMMITMENTS	5,598,730	2,811,232	-50 %	
TO CREDIT INSTITUTIONS				
TO CUSTOMERS	5,598,730	2,811,232	-50 %	
* GUARANTEE GIVEN	5,086,922	13,244,185	160 %	
ON BEHALF OF CREDIT INSTITUTIONS				
ON BEHALF OF CUSTOMERS	5,086,922	13,244,185	160 %	
* COMMITMENTS ON SECURITIES				

(in thousands of BIF)

LIABILITIES	2018	2019	VARIATION
INTER BANK DEBT	6,227,475	23,542,073	278 %
CUSTOMERS DEPOSITS	333,294,399	344,757,189	3 %
FINANCIAL LIABILITIES	50,000		-100 %
TAX LIABILITIES	3,490,682	3,669,605	5 %
OTHER LIABILITIES	9,594,178	11,112,874	16 %
PROVISIONS	6,451,308	6,328,129	-2 %
CAPITAL	15,500,000	15,500,000	0 %
STATUTORY RESERVES	22,754,065	30,671,927	35 %
EARNINGS ON ASSETS AVAILABLE ON THE SALE	8,302,993	8,154,473	-2 %
NET INCOME	12,178,041	17,017,595	40 %
TOTAL LIABILITIES & EQUITY	417,843,140	460,753,865	10 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	152,730,460	245,479,709	61 %
* CREDIT COMMITMENTS			
<ul> <li>RECEIVED FROM CREDIT INSTITUTIONS</li> </ul>			
RECEIVED FROM CUSTOMERS			
* GUARANTEE RECEIVED	152,730,460	245,479,709	61 %
<ul> <li>RECEIVED FROM CREDIT INSTITUTIONS</li> </ul>			
RECEIVED FROM CUSTOMERS	152,730,460	245,479,709	61 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = 2 109,0854 BIF

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# Burundi

# Compared income for the past two fiscal years

### (in thousands of BIF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME	33,329,637	40,876,827	23 %
INTEREST EXPENSE	-4,223,860	-6,036,589	43 %
NET INTEREST INCOME	29,105,777	34,840,238	20 %
FEE AND COMMISSION INCOME	6,462,488	8,311,227	29 %
FEE AND COMMISSION EXPENSE	-131,525	-120,579	-8 %
NET FEE AND COMMISSION INCOME	6,330,963	8,190,648	29 %
OTHER INCOME	378,519	317,125	-16 %
OPERATING INCOME	35,815,260	43,348,011	21 %
OPERATING EXPENSES	-21,779,653	-24,182,164	11 %
NET OPERATING PROFIT	14,035,606	19,165,847	37 %
IMPAIRMENT CHARGES	1,560,343	1,383,852	-11 %
SURPLUS RECOVERED ON PROVISION OF FRBG			
EXCEPTIONNAL NET INCOME	336,429	405,502	21 %
PROFIT BEFORE INCOME TAX	15,932,378	20,955,201	32 %
INCOME TAX EXPENSE	-3,754,336	-3,937,605	5 %
NET INCOME	12,178,042	17,017,596	40 %

### **Corporate Social Responsibility**

During the 2019 financial year, Banque de Crédit de Bujumbura S.M. (BCB) pressed ahead with its social responsibility initiatives in different fields - cultural, sporting, socio-educational and economic - thereby playing its role as a civic-minded bank.

### Social

• The Bank provided financial support for the following events, actions and projects to the tune of BIF 45 million.

### In the cultural field

 the 11th Burundi International Cinema and Audiovisual Festival (FESTICAB).

### In the sporting field

- "Fédération Burundaise de Football" (FFB) to support the National Football Team of Burundi for their first time participation in the 32nd African Cup of Nations.
- Rukinzo football team which represented Burundi in international competitions.
- 10th East African Community's Inter-Parliamentary Games held in December 2019.

### In the socio-educational field

- Celebration of the International Women's Day at BCB.
- Activities of the "Lycée du Saint Esprit".

2019 Peace Torch Caravan.

- Activities of the Polytechnic University of Gitega.
- Activities of the Islamic cultural centre.

### **Business**

The primary role of BCB as a Commercial Bank, is financing the activities of individuals as well as companies for their development and the development of the national economy.

In 2019, BCB provided financial support for activities organised by businesses that aim to promote the economy, to the tune of BIF 16 million.

- Burundi Business Incubator (BBIN): supporting the organisation of mentoring for young entrepreneurs.
- Rapid implementation: supporting works relating to the redesign of the streets of Bujumbura in June 2019.





# 35 Opening date: January 1996 Created in 1980: BANAFRIQUE. Integrated into BOA network in 1996. Capital as at 31/12/2019 CFAF 20 billion Stock Market Launch April 2010 Board of Directors as at 31/12/2019 Lala MOULAYE EZZEDINE, Chairperson Amine BOUABID Abderrazzak ZEBDANI Tiémoko KOFFI Ousmane DAOU Yassine MAID BOA WEST AFRICA represented by Abderrazzak ZEBDANÍ BMCE represented by ZOUHAIR EL KAISSI Auditors MAZARS Cote d'Ivoire **ERNST & YOUNG** Registered Office Abidjan Plateau, Angle Avenue

Terrasson de Fougères - Rue Gourgas

information@boacoteivoire.com

www.boacoteivoire.com

01 BP 4132 Abidjan

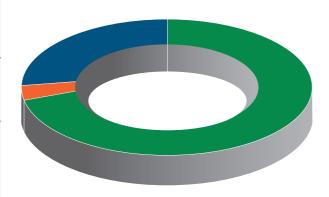
Tél.: (225) 20 30 34 00

Fax: (225) 20 30 34 01

01 - Cote d'Ivoire

SWIFT: AFRICIAB

# Principal shareholders as at 31/12/2019



BOA WEST AFRICA	69.18 %
ATTICA	3.20 %
PRIVATE SHAREHOLDERS	27.62 %

Financial analysis

At end 2019, BOA-COTE D'IVOIRE had 40 branches and 464 employees. Customer deposits and loans increased by 1.5% and 6.3% respectively year-on-year to CFAF 384,899 million and CFAF 320,521 million.

At CFAF 608,499 billion, total assets were up 5.5%. With capital of CFAF 53,113 million before allocation, the Bank's solvency ratio of 11.5%, up from 10.03% in 2018. The regulatory requirement is set at 10.375%.

Key figures 2019 (in CFAF million)

Activity	2018	2019	Variation	
DEPOSITS	379,359	384,899	1.5 %	
LOANS	301,414	320,521	6.3 %	
NUMBER OF BRANCHES	40	40	0.0 %	+ 5.5 %
Structure				Total Assets
TOTAL ASSETS	576,928	608,499	5.5 %	
SHAREHOLDERS' EQUITY	45,531	53,113	16.7 %	Deposits
NUMBER OF EMPLOYEES	436	466	6.9 %	Борозпо
Income				2018
OPERATING INCOME	32,833	35,375	7.2 %	CFAF 379,359 million
OPERATING EXPENSES				
(INCLUDIND DEPRECIATION AND AMORTIZATION)	19,070	19,520	2.3 %	2019
GROSS OPERATING PROFIT	13,763	15,855	13.2 %	CFAF 348,899 million
COST OF RISK IN VALUE (*)	2,056	1,458	-41.0 %	CIAI 340,077 IIIIIIOII
PROFIT AFTER TAX	11,699	14,382	18.7 %	
OPERATING RATIO ( %)	58.1 %	55.2 %		
COST OF RISK ( %)	0.3 %	0.5 %		
RETURN ON ASSETS (ROA %)	2.0 %	2.4 %		Loans
RETURN ON EQUITY (ROE %)	27.2 %	29.2 %		+ 6.3 %
Capital Adequacy Ratio				
TIER 1	36,625	42,794		
TIER 2	260			Not operating income
RISK WEIGHTED ASSET (RWA)	367,627	370,784		Net operating income
TIER 1 + TIER 2 / RWA	10.0 %	10.4 %		+ 7.2 %

Net operating income of CFAF 35,375 million was up 7.7 % compared to 2018, through better contribution from commissions. The tight control of general operating overheads led to a 2.4% increase compared to 2018, thereby improving the operating ratio from 58.1% to 55.2% in 2019.

The resulting gross operating profit of CFAF 15,865 million was 15.2% up compared to that of 2018.

Net income was CFAF 14,382 million, up 22.9% compared with 2018, in spite of a rise in the cost of risk from 0.3% to 0.5% in 2019.

Return on assets and return on equity were up 2.4% and 29.2% respectively, compared with 1.9% and 27.2% in 2018.

Significant performances

(in CFAF billion)

Profit after tax

14.4 + 18.7 %

2019

2018

Operating ratio

55.2%

2019

2018 58.1 %

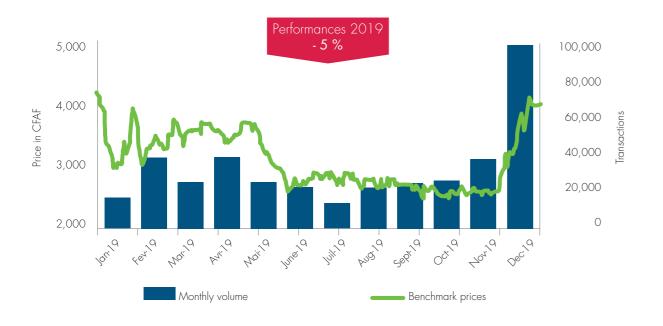
Stock information (in CFAF)

	2017	2018	2019	AAGR*
CLOSING PRICE AT 31/12	4,900	4,200	3,995	-9.7 %
PERFORMANCE	-29.5 %	-14.3 %	-4.9 %	
EARNING PER SHARE	494	585	719	20.7 %
SHAREHOLDERS' EQUITY PER SHARE	2,019	2,277	2,656	14.7 %
MARKET CAPITALIZATION AS OF 31/12 (BILLION)	98.0	84.0	79.9	-9.7 %
DIVIDENDS PER SHARE (**)	328	340	350	3.3 %
YIELD DIVIDEND	6.7 %	8.1 %	8.8 %	
PRICE EARNING RATIO	9.9X	7.2X	5.6X	
PRICE TO BOOK	2.4X	1.8X	1.5X	

<sup>(\*)</sup> Average annual growth rate (\*\*) Dividend for year N

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# Changes in stock prices and volumes



### Highlights

### March

- Launch of the "Savings" promotional campaign.
- Organisation of free breast cancer and cervical cancer screening for International Women's Day.

### April

• Participation in an event organised by the Group in Abidjan: Presentation of results at 31 December 2018 and outlook for the six BANK OF AFRICA companies listed on the BRVM.

• Launch of the "Back to school" promotional campaign.

### August

• Reopening after rehabilitation of the Vridi branch, in Abidjan.

### September

 Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### October

- Participation in the 7<sup>th</sup> Edition of the Architecture and Building Exhibition, ARCHIBAT (Abidjan), and launch of the "Prêt Ma Maison" promotional campaign.
- New version of the Internet Banking platform, more secure and more user-friendly. Presentation to customers, B-Web became BOAweb.

### November

• Opening of a new branch in Soubré, a town 400 km to the north-west of Abidjan.

### December

- Launch of the "Tous en Fête" promotional
- Participation in the 2nd edition of the Made in Morocco fair, in Abidjan.
- Participation in the 1st Edition of the Abidjan Auto Show and launch of the "Prêt Auto" promotional campaign.
- Reopening after rehabilitation of the Yopougon Keneya branch, in Abidjan.







# Compared balance sheet for the past two fiscal years

(in CFAF)

ASSETS	2018	2019	VARIATION
CASH ON HAND AND BALANCES WITH CENTRAL BANK	37,780,327,855	41,569,710,960	10 %
TREASURY BILLS AND T-BONDS	164,259,358,711	202,100,364,175	23 %
BALANCES DUE TO BANKS & FINANCIAL INSTITUTIONS	28,878,557,107	16,716,803,038	-42 %
LOANS & ADVANCES TO CUSTOMERS	301,413,960,030	320,521,234,935	6 %
BONDS AND OTHER FIXED-INCOME SECURITIES			
EQUITY AND OTHER VARIABLE-INCOME SECURITIES	11,448,859,664	1,120,498,568	-90 %
SHAREHOLDERS AND ASSOCIATES			
OTHER ASSETS	5,955,770,068	4,011,400,119	-33 %
INTERNAL ACCOUNTS	8,073,128,617	2,958,699,290	-63 %
EQUITY INVESTMENT & OTHER LONG TERM INVESTMENT	5,386,090,003	5,386,243,608	0 %
EQUITY SHARES IN RELATED ENTITIES			
SUBORDINATED LOANS			
INTANGIBLE ASSETS	861,219,502	1,108,406,655	29 %
TANGIBLE ASSETS	12,870,324,518	13,005,239,530	1 %
TOTAL ASSETS	576,927,596,075	608,498,600,878	5 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	76,070,504,339	72,306,823,159	-5 %
* CREDIT COMMITMENTS	9,135,471,648	19,112,163,871	109 %
* GUARANTEE GIVEN	66,935,032 ,691	53,194,659,288	-21 %
* COMMITMENTS ON SECURITIES			

(in CFAF)

LIABILITIES	2018	2019	VARIATION
CENTRAL BANK, POST			
BALANCES DUE FROM BANKS & FINANCIAL INSTITUTIONS	139,115,884,631	161,625,585,023	16 %
CUSTOMER'S DEPOSITS	379,359,356,803	384,899,327,107	1 %
DEBTS EVIDENCED BY SECURITY			
OTHER LIABILITIES	2 973 006 159	3 097,785,891	4 %
INTERNAL ACCOUNTS	9 221 319 293	5,188,420,190	-44 %
PROVISIONS	467 410 248	485,999,882	4 %
SUBORDINATED DEBT	259 683 012	88,341,403	-66 %
TOTAL SHAREHOLDERS EQUITY	45 530 935 929	53,113,141,382	17 %
SHARE CAPITAL	20 000 000 000	20,000,000,000	0 %
SHARE PREMIUM	675 372 000	675,372,000	0 %
STATUTORY RESERVE	14 764 887 482	17,519,751,190	19 %
REVALUATION RESERVE			
REGULATORY PROVISIONS			
RETAINED EARNINGS	-1,608,387,699	535,812,739	-133 %
PROFIT FOR THE YEAR	11,699,064,146	14 382 205 453	23 %
TOTAL LIABILITIES & EQUITY	576,927,596,075	608,498,600,878	5 %
TOTAL LIABILITIES & EQUITY	576,927,596,075	608,498,600,878	5 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	750,921,166,763	894,630,346,828	19 %
* CREDIT COMMITMENTS			
* GUARANTEE RECEIVED	750,921,166,763	894,630,346,828	19 %
* COMMITMENTS ON SECURITIES			

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# Compared income for the past two fiscal years

(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	33,237,665,690	33,239,054,813	0 %
INTEREST EXPENSES AND RELATED	-12,463,785,024	-12,188,522,374	-2 %
INCOME FROM VARIABLE-INCOME SECURITIES			
FEES INCOME & COMMISSION	10,930,924,172	13,679,359,748	25 %
FEES EXPENSES & COMMISSION	-2,336,606,175	-1,464,394,007	-37 %
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)	1,507,889,012	1,594,148,337	6 %
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE	-5,502,798		100 %
OTHER INCOME	2,458,335,393	1,394,931,820	-43 %
OTHER EXPENSES	-496,356,279	-879,640,557	77 %
OPERATING INCOME	32,832,563,991	35,374,937,780	8 %
INVESTMENT SUBSIDY			
OTHER OPERATING EXPENSES	-17,191,478,014	-17,575,939,027	2 %
DEPRECIATION & AMORTIZATION	-1,878,232,496	-1,943,759,687	3 %
NET OPERATING INCOME	13,762,853,481	15,855,239,066	15 %
COST OF RISK	-2,055,961,494	-1,458,145,724	-29 %
OPERATING PROFIT	11,706,891,987	14,397,093,342	23 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS	27,172,175	20,112,111	-26 %
PROFIT BEFORE TAX	11,734,064,162	14,417,205,453	23 %
CORPORATE INCOME TAX	-35,000,016	-35,000,000	0 %
PROFIT AFTER TAX	11,699,064,146	14,382,205,453	23 %









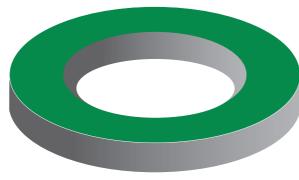


Tél.: (253) 21 35 30 16

Fax: (253) 21 35 16 38

Télex: 5543 (BF) - SWIFT: MRINDI ID

# Principal shareholders as at 31/12/2019



BOA GROUP S.A.

100 %

# \*

information@boamerrouge.com www.boamerrouge.com

# Key figures 2019 (in DJF million)

Activity	2018	2019	Variation	
DEPOSITS	78,268	77,100	-1.5 %	
LOANS	28,301	31,730	12.1 %	
NUMBER OF BRANCHES	10	10	0 %	$\Omega$ $\Omega$
Structure				- 2.9 % Total Assets
TOTAL ASSETS	92,435	89,795	-2.9 %	
SHAREHOLDERS' EQUITY	8,891	9,434	6.1 %	
NUMBER OF EMPLOYEES	194	200	8.9 %	Deposits
Income				2018
OPERATING INCOME	4,582	4,714	3.0 %	
OPERATING EXPENSES				DJF 78,268 million
(INCLUDIND DEPRECIATION AND AMORTIZATION)	2,303	2,328	1.1 %	
GROSS OPERATING PROFIT	2,279	2,394	5.1 %	2019
COST OF RISK IN VALUE (*)	-31	72	-32.9 %	DJF 77,100 million
PROFIT AFTER TAX	1,650	1,742	5.5 %	
OPERATING RATIO ( %)	50.3	49.3		
COST OF RISK ( %)	-0.1	0.1		
RETURN ON ASSETS (ROA %)	1.6	1.9		Loans
RETURN ON EQUITY (ROE %)	19.2	19.1		+ 12.1%
Capital Adequacy Ratio				
TIER 1	6,956	6,136		Not approxima income
TIER 2				Net operating income
RISK WEIGHTED ASSET (RWA)	40,369	38,828		+ 3.0%
TIER 1 + TIER 2 / RWA ( %)	17.2 %	15.8 %		
(*) Including general provision				

# Financial analysis

In terms of business performance, BANK OF AFRICA – MER ROUGE (BOA-MER ROUGE) closed the year under review with a 1.5% decline in deposits and a 12.1% increase in loans, or deposits of DJF 77,100 billion and loans of DJF 31,730 billion respectively, and an 11.4% increase in accounts (40,398 accounts as at 31 December 2019 against 35,791 in December 2018).

The Bank now has nine branches and one business centre with 200 people.

In terms of the Bank's overall structure, its balance sheet is down 2.9% and equity is up 6.1%, mainly due to the balance brought forward.

Non-performing debts fell by -6.02% to DJF 3,269 million in December 2019. The collection rate was 5.4% at end December 2019 against 2.4% in 2018. The cost of risk was +0.1% at 31 December 2019.

The risk-weighted asset (RWA) registered a decline between 2018 and 2019. The solvency ratio, at 15.7%, is thus in line with the regulatory requirement of the Central Bank of Djibouti (12% in December 2019).

Djibouti 🖈

## Significant performances

(in DJF billion)

Loans

31.7 + 12.1 %

2019

2018 28.3

Profit after tax

1.74 + 5.5 %

2019

2018 1.65

Stock information (en DJF)

	2017	2018	2019	AAGR*
EARNINGS PER SHARE	25,008	27,504	29,029	2.2 %
EQUITY PER SHARE	137,941	148,189	157,233	6.4 %
DIVIDEND PER SHARE	15,750	17,500	22,500	18.3 %

<sup>(\*)</sup> Average annual growth rate



## Highlights

### January

• Sponsoring of the Djibouti Athletics Federation.

### March

 The Bank is recognised for its performance in marketing campaigns by the BOA Group: BOA-MER ROUGE topped the 2018 ranking.

### April

• Celebration of the Bank's 110th Anniversary.

### Mai

• Launch of the "SME Offer".

### June

• Launch of the "B-SMS" service.

### July

- New version of the Internet Banking platform, more secure and more user-friendly: B-Web became BOAweb.
- Launch of the "E-Swift" service by which customers automatically receive a Swift copy by email.

### September

• Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### December

• Launch of a new range prepaid Visa card.







# Compared balance sheet for the past two fiscal years

(in DJF)

ASSETS	2018	2019	VARIATION
CASH	1,662,962,657	1,745,072,869	5 %
INTERBANK LOANS	56,173,314,168	51,762,622,221	-8 %
CUSTOMER LOANS	28,300,537,229	31,730,281,642	12 %
- PORTFOLIO OF DISCOUNTED BILLS	467,111,181	551,834,936	18 %
- OTHER CUSTOMER CREDIT FACILITIES	23,259,000,604	26,265,088,542	13 %
- ORDINARY DEBTOR ACCOUNTS	4,574,425,445	4,913,358,165	7 %
- FACTORING			
INVESTMENT SECURITIES			
FINANCIAL ASSETS			
LEASING AND SIMILAR TRANSACTIONS			
FINANCIAL ASSETS AT EQUITY VALUE	1,250,027,290	1,237,787,986	-1 %
INTANGIBLE ASSETS	76,519,812	173,025,583	126 %
FIXED ASSETS	620,247,870	575,319,037	-7 %
SHAREHOLDERS & ASSOCIATES			
OTHER ASSETS	1,499,508,129	1,034,998,261	-24 %
SUNDRY ACCOUNTS	2,851,592,000	1,535,977,575	-50 %
CONSOLIDATED GOODWILL			
TOTAL ASSETS	92,434,709,155	89,795,063,494	-3 %

OFF BALANCE SHEET	2018	2019	VARIATION
* COMMITMENTS GIVEN	12,593,996,057	12,688,944,430	1 %
* CREDIT COMMITMENTS	4,357,962,499	2,884,108,408	-34 %
TO CREDIT INSTITUTIONS		813,495,990	
TO CUSTOMERS			
* GUARANTEE GIVEN	8,236,033,559	9,991,340,031	9 %
ON BEHALF OF CREDIT INSTITUTIONS			
ON BEHALF OF CUSTOMERS	8,236,033,559	8,991,340,031	9 %
* COMMITMENTS ON SECURITIES			

(DJF). The DJF has a fixed exchange rate with the USD, At a rate of 1 USD = DJF 177.721. 1 Euro = DJF 199.278557 at 31/12/2019

(in DJF)

LIABILITIES	2018	2019	VARIATION
INTERBANK LIABILITIES	1,143,877,313	662,396,190	-42 %
CUSTOMER DEPOSITS	78,267,759,466	77,100,394,407	-1 %
- SAVINGS DEPOSIT ACCOUNTS	4,180,109,927	4,599,573,054	10 %
- TIME DEPOSIT ACCOUNTS	23,455,177	28,222,746	20 %
- SHORT-TERM BORROWINGS	2,800,269,094	2,452,347,091	-12 %
- OTHER DEMAND DEPOSITS	48,427,243,153	47,450,311,109	-2 %
- OTHER TIME DEPOSIT ACCOUNTS	22,836,682,115	22,569,940,407	-1 %
DEBT SECURITIES			
OTHER LIABILITIES	2,851,590,374	1,425,778,401	-50 %
SUNDRY ACCOUNTS	1,220,002,640	1,065,345,034	-13 %
RESERVES FOR CONTINGENCIES & LOSSES	60,132,047	106,695,785	77 %
STATUTORY PROVISIONS			
EARMARKED FUNDS			
SUBORDINATED LOANS & SECURITIES			
INVESTMENT SUBSIDIES			
RESERVES FOR GENERAL BANKING RISKS	79,900,000	81,284,721	2 %
CAPITAL OR APPROPRIATIONS	1,500,000,000	1,500,000,000	0 %
SHARE PREMIUMS			
STATUTORY RESERVES	3,150,000,000	3,150,000,000	0 %
RETAINED EARNINGS ( +/- )	2,511,195,374	2,961,447,315	18 %
NET INCOME	1,650,251,941	1,741,721,639	6 %
TOTAL LIABILITIES & EQUITY	92,434,709,155	89,795,063,494	-3 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	69,589,410,119	87,250,995,550	25 %
* CREDIT COMMITMENTS	2,310,373,000	2,310,373,000	0 %
RECEIVED FROM CREDIT INSTITUTIONS	2,310,373,000	2,310,373,000	0 %
RECEIVED FROM CUSTOMERS			
* GUARANTEE RECEIVED	67,279,037,119	84,940,622,550	26 %
RECEIVED FROM CREDIT INSTITUTIONS	1,383,905,014	1,694,569,886	22 %
RECEIVED FROM CUSTOMERS	65,895,132,104	83,246,052,664	26 %
* COMMITMENTS ON SECURITIES			



# Compared income for the past two fiscal years

(in DJF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME	3,351,808,282	3,378,647,143	1 %
INTEREST EXPENSE	-329,931,502	-339,388,612	3 %
NET INTEREST INCOME	3,021,876,780	3,039,258,531	1 %
FEE AND COMMISSION INCOME	30,740,746,552	37,890,579,353	23 %
FEE AND COMMISSION EXPENSE	-29,257,189,689	-36,298,419,826	24 %
NET FEE AND COMMISSION INCOME	1,483,556,863	1,592,159,527	7 %
OTHER INCOME	76,899,659	91,180,282	19 %
TOTAL OPERATING INCOME	4,582,333,302	4,722,598,340	3 %
OPERATING EXPENSES	-2,303,301,897	-2,327,533,123	1 %
NET OPERATING INCOME	2,279,031,405	2,395,065,217	5 %
IMPAIRMENT CHARGES ON LOANS AND ADVANCES	-55,390,185	7,219,354	-113 %
NET PROVISION FOR GENERAL BANKING RISK	-15,000,000	-72,534,721	384 %
EXCEPTIONNAL NET INCOME	-8,305,298	-7,454,331	-10 %
PROFIT BEFORE INCOME TAX	2,200,335,922	2,322,295,519	6 %
INCOME TAX EXPENSE	-550,083,981	-580,573,880	6 %
NET INCOME	1,650,251,941	1,741,721,639	6 %

# **Corporate Social Responsibility**

### Social

- Sponsoring the charity gala organised by the Lions Club.
- Participation in the International Women's Day celebration in collaboration with the Ministry for the Promotion Women and Family Planning, in charge of Relations with the Parliament.
- Sponsoring of a charitable initiative conducted by the "Women Solidarity Association".
- Sponsoring of a gala night organised by the Rotary Club.
- Sponsoring of the "World Sight Day" and "White Cane Safety Day" organised by the Djibouti Blind Peoples' Association (ADDA).
- Participation in a sponsorship programme for 20 orphans, organised by the Diwan Az Zakat Foundation.

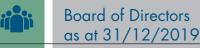






35	Opening date: December 2011
	Created in 1999: AMALBANK. Integrated into BOA network in 2011





Stephan ATA, Chairman Kobby ANDAH Patrick ATA

Muctar M. ABBAS

Abdelkabir BENNANI

Amine BOUABID

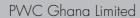
John KLINOGO

Ghali LAHLOU

Elly OHENE-ADU

Nana D. OWUSU-AFARI

# Auditors



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# Registered Office

1st Floor, Block A&B,
The Octagon, Independence Avenue,
P.O Box C1541, Cantonments,
Accra - Ghana

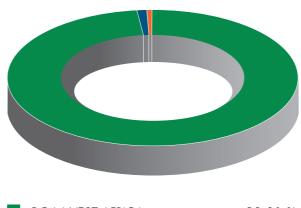
Tel: (233) 302 249 690 (233) 302 249 679

Fax: (233) 302 249 697



enquiries@boaghana.com www.boaghana.com

# Principal shareholders as at 31/12/2019



BOA WEST AFRICA	98.01 %
ESTATE OF DR H.O.K ATA	1.35 %
OTHER SHAREHOLDERS	0.64 %

### Financial analysis

Our bank performed and recorded a significant growth in profitability to the tune of GH¢ 64.7 million in 2019 relative to GH¢ 24.57 million in 2018, this was driven by additional capital and efficient utilisation of our Bank's balance sheet.

Net interest income for the year 2019 which increased by 53.4%, from GH¢ 95.2 million in 2018 to GH¢ 146.05 million. We achieved this, through our strategic decision to focus on SME and Corporate value chain.

We showed a strong performance on our foreign exchange income in addition to other trading income, increasing from GH¢ 29.3 million in 2018 to GH¢ 43.6 million in 2019 due to efficient synergies between Treasury and the other Business Units.

Our Total Operating Cost increased from GHS 93.1 million in 2018 to GH¢ 107 million in 2019, representing a growth of 15%. We managed to mitigate the impact on our operating cost through stringent cost containment measures.

Impairment loss on our financial assets increased by 35.9% from GH¢ 15.0 million in the 2018 to GH¢ 20.0 million in 2019.

Key figures 2019	(in GHS million)
------------------	------------------

Activity	2018	2019	Variation	
DEPOSITS	790	1,084	37.1 %	
LOANS	565	726	28.4 %	
NUMBER OF BRANCHES	26	26	0 %	+ 62.7 %
Structure				Total Assets
TOTAL ASSETS	1,258	2,048	62.7 %	
FONDS PROPRES (AVANT RÉPARTITION)	208	596	186.2 %	
NUMBER OF EMPLOYEES	342	349	2.0 %	Deposits
Income				2018
OPERATING INCOME	145	217	49.3 %	GHS 790 million
OPERATING EXPENSES				
(INCLUDIND DEPRECIATION AND AMORTIZATION)	93	107	15.0 %	2019
GROSS OPERATING PROFIT	52	110	110.2 %	2019
COST OF RISK IN VALUE (*)	15	20	35.9 %	GHS 1,084 million
PROFIT AFTER TAX	25	64.7	163.3 %	
OPERATING RATIO ( %)	64.0 %	49.3 %		
COST OF RISK ( %)	2.8 %	3.2 %		Loans
RETURN ON ASSETS (ROA %)	1.9 %	3.9 %		
RETURN ON EQUITY (ROE %)	16.4 %	18.4 %		+ 28.4%
Capital Adequacy Ratio				
TIER 1	173	518		
TIER 2				Net operating income
RISK WEIGHTED ASSET (RWA)	891	1 274		+ 49.3 %
TIER 1 + TIER 2 / RWA ( %)	19.4 %	40.7 %		1 47.0 %
(*) Including general provision				

Our balance sheet size saw significant growth from GH¢ 1,258.4 million in 2018 to GH¢ 2,047.8 million in 2019 due to GH¢ 283 million additional capital injected and growth in our customer deposits.

The Bank's net loans grew by 28.4%, from GH¢ 565.1 million in 2018 to GH¢ 725.54 million in 2019. We recorded an improvement over 2018 NPL ratio of 12.61% when compared to 11.92% of 2019.

Customer deposits improved from last year's position of GH¢ 790.3 million to GH¢ 1,083.8 million in 2019 on the back of growth in our customer base, with the number of accounts increasing from 280,764 in 2018 to 293,107 in 2019 coupled with our staff strength which also stood at 349 at the end of 2019.

Based on the growth in profitability, our Bank made a return on equity of 18.4% to its shareholders and recorded a growth in return on assets to about 4%.

Capital adequacy as has been the case over the years continues to be maintained at a robustly appreciable capital level as evidenced by a ratio of 40.66% which is above the regulatory limit of 10%.

2019 financial year has been relatively successful despite challenges faced. Inspite of the unprecedented challenges Covid 19 Pandemic presents on our Business we are equally adopting strategies to ensure that we realise the set target for 2020.

We also seize this opportunity to thank the Board and the Group for their oversight and continuous support.

Significant performances

(in GHS billion)

Loans

725.5 + **28.4** %

2019

2018 565.0

Profit after tax

64.7 + 163.3 %

2019

2018 24.5

Stock information (in GHS)

	2017	2018	2019	AAGR*
EARNING PER SHARE	0.24	0.25	0.20	-6.3 %
SHAREHOLDERS' EQUITY PER SHARE	1.42	1.59	1.82	13.9 %
DIVIDEND PER SHARE				

<sup>(\*)</sup> Average annual growth rate



## Highlights

### September

• Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### October

 Organisation of Health Screening exercise for customers as part of "Customer Service Month" activities.

### November

 Received Certification on Informations Security Management (ISO 27001) and Business Continuity Management (ISO 223012).





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# Compared balance sheet for the past two fiscal years

(in GHS)

ASSETS	2018	2019	VARIATION
CASH AND BALANCES WITH CENTRAL BANK	157,751,263	206,749,741	31 %
INVESTMENT SECURITIES	8,884,361	734,891,613	8172 %
NON PLEGED TRADING ASSETS	158,413,375		-100 %
DEPOSITS AND BALANCES DUE FROM BANKING INSTITUTIONS	262,879,799	228,737,585	-13 %
LOANS AND ADVANCES TO CUSTOMERS	565,057,955	725,543,689	28 %
CURRENT INCOME TAX	1,999,013	4,243,221	112 %
PROPERTY AND EQUIPMENT	56,159,308	62,938,167	12 %
DEFERRED INCOME TAX	2,200,795		-100 %
OTHER ASSETS	45,030,245	84,671,506	88 %
TOTAL ASSETS	1,258,376,114	2,047,775,522	63 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	129,114,879	190,709,377	48 %
* CREDIT COMMITMENTS	60,352,355	74,888,504	24 %
TO CREDIT INSTITUTIONS			
TO CUSTOMERS	60,352,355	74,888,504	24 %
* GUARANTEE GIVEN	68,762,524	115,820,873	68 %
ON BEHALF OF CREDIT INSTITUTIONS			
ON BEHALF OF CUSTOMERS	68,762,524	115,820,873	68 %
* COMMITMENTS ON SECURITIES			

(in GHS)

LIABILITIES	2018	2019	VARIATION
CUSTOMER'S DEPOSITS	790,270,010	1,083,816,478	37 %
INTERBANK LIABILITIES	207,226,955	334,814,803	62 %
DERIVATIVE FINANCIAL INSTRUMENT-LIABILITIES			
OTHER LIABILITIES	52,722,004	33,477,675	-37 %
TOTAL LIABILITIES	1,050,218,969	1,452,108,956	38 %
SHARE CAPITAL	100,960,828	422,288,538	318 %
STATUTORY RESERVE	73,223,671	105,571,896	44 %
RETAINED EARNINGS(+/-)	-15,827,175	13,858,131	188 %
CREDIT RISK RESERVE	49,802,830	52,465,750	5 %
REVALUATION RESERVE	-3,009	1,482,251	49361 %
TOTAL SHAREHOLDERS EQUITY	208,157,145	595,666,566	186 %
TOTAL LIABILITIES & EQUITY	1,258,376,114	2,047,775,522	63 %



At 31/12/2019, 1 euro = Ghana Cedis (GHS) 6.2116

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### Compared income for the past two fiscal years

(in GHS)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME	130,451,576	192,073,636	47 %
INTEREST EXPENSE	-35,234,206	-46 026 821	31 %
NET INTEREST INCOME	95,217,370	146 046 815	53 %
FEE AND COMMISSION INCOME	21,656,990	25,640,817	18 %
FEE AND COMMISSION EXPENSE	-3,540,000	-3,392,504	-4 %
NET COMMISSIONS AND OTHERS	18,116,990	22,248,313	23 %
NET PRODUITS ET CHARGES DIVERS	32,115,806	48,792,917	52 %
TOTAL OPERATING INCOME	145,450,166	217,088,045	49 %
OPERATING EXPENSES	-93,092,620	-107,029,312	15 %
PROVISIONS SUR PRÊTS	-14,982,841	-20,358,071	36 %
PROFIT BEFORE INCOME TAX	37,374,705	89,700,662	140 %
NATIONAL FISCAL STABILIZATION LEVY	-1,868,735	-4,485,045	140 %
INCOME TAX EXPENSE	-10,932,612	-20,519,166	88 %
PROFIT AFTER TAX	24,573,358	64,696,451	163 %

### **Corporate Social Responsibility**

#### **Environment**

- 1. The Accra Metropolitan Assembly (AMA) is undertaking a project to use Art and Gardening to beautify the capital city, Greater Accra. Our Bank agreed to partner the AMA, who happen to be our neighbors at The Octagon, on this project.
- The Bank has adopted a garden in the city center of Accra and is beautifying the lawn with an SDG theme.
- The project is expected to be completed at the end of the first quarter of 2020 and will be commissioned as the "BOA Triangle".

#### Benefits:

- The project will provide a green space in the center city with seats and a beautiful environment for relaxation of all visitors
- The theme will reinforce and create more awareness of SDG goals in the minds of residents of Accra and visitors to the area
- The Bank has the exclusive branding and advertising rights of the area under the project, which is one of the busiest in the Central Business District of Greater Accra.
- **2.** The Africa Innovates Award was a program organized by the SDG Advisory Unit of the Office of the President of Ghana in partnership with the Jack Ma Foundation.
- The event was organized to award the top ten (10) most innovative young entrepreneurs in Africa whose businesses have influenced and impacted their communities. Our Bank sponsored the award of one of the winners who molds pavement bricks from recycled polythene.
- 3. The Zero Borla Project was a campaign organized by WASH Africa, in partnership with our Bank, to contribute to the awareness creation on the fight against single use of plastics. The decision to partner and come on board this project was because of our Bank's CSR strategy to commit funds to the campaign to improve the environment, which also was in line with our Sustainability Management goals.
- One of the key initiatives under this strategy was to support sensitization campaigns and to rid the country off single use plastics which was causing a menace. The Zero Borla concert was designed to use the medium of music and the arts to communicate the issues of environmental pollution and the need to 'act now'. A number of leading Ghanaian music icons performed at the concert which also saw several models parading in costumes made of plastics. The campaign to promote a healthy environment was driven also through a lot of media activation and campaigns.

#### **Business**

### Sustainable Development Goals (Support for Women)

As part of efforts to support Goal 5 of the Sustainable Development Goals, which is Gender Equality, our Bank supported various initiatives that seek to achieve **gender equality** and/or empower **women** and girls.

The sole aim of the Bank is to join in the global effort to ensure that there is an end to discrimination against **women** and girls everywhere.

The following are some initiatives supported by our Bank:

# 1.The Annual Executive Women Network (EWN) Conference

The **EWN** is an association made up of Senior and Middle level executives in the Corporate circle. The aim of EWN is to tap into the rich experience and exposure of its members to groom and coach younger women in the corporate world into leadership position. Our Bank partnered the EWN to organize its annual conference.

All female colleagues in our Bank in management positions have been members of EWN since 2015.

#### 2. The Zonta International Club

Our Bank sponsored the Zonta International Club, a Women and Children's Rights advocacy club, to organize a Fundraiser Bazaar to gather funds for its major project to create awareness on Early Marriage and its effect on girls.

### 3. Ghana Women of the Year Honor 2019

Our Bank partnered the Glitz Africa Program to organize the Ghana Women of the Year Honor to award the most outstanding females in the corporate world.

### 4. The Chartered Ghana Investment Analysts (CGIA)

Our Bank also partnered the CGIA to organize a conference to create a platform for women in Finance and Investment. The aim of the conference was to engage and empower female students who are about graduating from the University and young women who are starting their career in entrepreneurship.

#### Sports

- 1. On two occasions, the bank sponsored the Bok Nam Kim Monthly Golf Tournament at the Bok Nam Kim Golf Course in Accra. The tournament brings together golfers who are captains of industries in corporate and retail industries in Ghana
- **2.**Our Bank sponsored the Ghana Tennis Foundation's trip to Lisbon to participate in an international Tennis Tournament.
- **3.** Our Bank sponsored the organization of the **Accra Tennis Open** organized by the Accra Tennis Club.



# 35

### Opening date: July 2004

Created in 1981: BANQUE INDOSUEZ Kenyan Branch > CREDIT AGRICOLE— INDOSUEZ > CALYON.

Incorporated under Kenyan law, integrated as a subsidiary into BOA network in 2004



### Capital as at 31/12/2019

Kenyan Shillings (KES) 6.405 billion



# Board of Directors as at 31/12/2019

Ambassador Dennis AWORI, Chairman

Amine BOUABID

Abdelkabir BENNANI

Kathleen Cornelia Paulina Jobina Josina

GOENSE

Susan KASINGA

Ghali LAHLOU

Eunice MBOGO

Ronald MARAMBII



### Auditors



### KPMG KENYA

# Registered Office

BOA House, Karuna Close off Waiyaki Way, Westlands

P.O. Box 69562-00400 - Nairobi - Kenya

Tél.: (254) 20 327 5000 Fax: (254) 20 221 1477



yoursay@boakenya.com www.boakenya.com

# Principal shareholders as at 31/12/2019



	BANK OF AFRICA - BENIN	31.34 %
	NETHERLANDS DEVELOPMENT FINANCE COMPANY (FMO)	13.01 %
	BANK OF AFRICA - MER ROUGE	7.03 %
	BANK OF AFRICA - MADAGASCAR	11.65 %
	BANK OF AFRICA - COTE D'IVOIRE	11.00 %
	BOA GROUP S.A.	24.01 %
	AGORA S.A.	1.95 %

### **Key figures 2019**

(in KES million)

Activity	2018	2019	Variation	
DEPOSITS	30,122	33,327	10.6 %	
LOANS	21,188	15,982	-24.6 %	
NUMBER OF BRANCHES				- 9.1 %
Structure				Total Assets
TOTAL ASSETS	48,414	43,996	-9.1 %	
SHAREHOLDERS' EQUITY	6,069	4,275	-29.5 %	<b>.</b>
NUMBER OF EMPLOYEES	423	445	5.2 %	Deposits
Income				2018
OPERATING INCOME	2,188	1,778	-18.8 %	KES 30,122 million
OPERATING EXPENSES				120 00,122 11111011
(INCLUDIND DEPRECIATION AND AMORTIZATION)	2,284	2,582	13.0 %	2019
GROSS OPERATING PROFIT	- 95	- 804	-738.3 %	
COST OF RISK IN VALUE (*)	156	- 2,396	1,636.4 %	KES 33,327 million
PROFIT AFTER TAX	173	- 2,040	-1,278.6 %	
OPERATING RATIO ( %)	104 %	145 %		
COST OF RISK ( %)	0.5 %	12.9 %		Loans
RETURN ON ASSETS (ROA %)	0.4 %	-4.6 %		
RETURN ON EQUITY (ROE %)	2.9 %	-47.7 %		- 24.6 %
Capital Adequacy Ratio				
TIER 1	3,334	1,511		
TIER 2	1,535	1,147		Net operating income
RISK WEIGHTED ASSET (RWA)	30,953	24,546		- 18.8%
TIER 1 + TIER 2 / RWA	15.7 %	10.8 %		10.0 %
(*) Including general provision				

# Financial analysis

In the year ended 31 December 2019, the Bank recorded a net loss of KES 2 billion compared to a net profit of KES 173 million as at 31 December 2018. The loss is primarily due to;

 Additional provisions booked in the year, a net of KES 2.4 billion was booked in 2019.

The Bank operating environment has been particularly challenging in 2019 due to thin capital margins, thus:

The Bank has had to manage the financial year with the following in mind:

- Need to reduce loans and advances to keep the ratios within CBK threshold.
- Need to grow non-risk assets (government securities) so as to increase interest income with nil impact on capital.
- Need to recover bad debts so as to improve on profitability.

The balance sheet size reduced by 9% in 2019 reflecting efforts made on short term strategies above which were largely geared towards balance sheet optimization. Loans and advances reduced to 36%

of total assets down from 43% in December 2018. Government securities improved to 17% of total assets up from 13% due to the need to grow non-risk assets (government securities) so as to increase interest income with nil impact on capital.

On the liability side, customer deposits have increased by 11% in 2019 attributed to receipts by China Road.

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Significant performances

(in KES billion)

**Deposits** 

33.3 + 10.6 %

2019

2018 30.1

Gross operating profit

-804.2 - **738.3** %

2019

2018 -95.9

Stock information (in KES)

	2017	2018	2019	AAGR*
EARNING PER SHARE	11	27	-318	-411.3 %
SHAREHOLDERS' EQUITY PER SHARE	1,322	948	668	-20.2 %
DIVIDENDS PER SHARE				

<sup>(\*)</sup> Average annual growth rate



# Highlights

### February

 New version of the Internet Banking platform, more secure and more user-friendly: B-Web became BOAweb.

### April

 Promotion of the "Mwanariadha Account" with a public broadcast of the "World Marathon Majors".

### May

• Corporate Social Responsibility Angaza Kifafa, Kitui County Edition.

### June

• SME Clinic, Thika Edition.

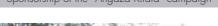
### September

• Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### October

- Promotion of the "Mwanariadha Account" with public broadcast of Chicago Marathon.
- Sponsorship of Pandya Memorial Hospital Cancer Medical Camp.









# Compared balance sheet for the past two fiscal years

# (in thousands of KES)

ASSETS	2018	2019	VARIATION
CASH AND BALANCE DUE FROM CENTRAL BANK	9,927,343	9,250,628	-7 %
GOVERNMENT SECURITIES	6,512,645	7,287,730	12 %
BALANCE DUE FROM OTHERS BANKS	2,872,506	2,938,741	2 %
BALANCE DUE FROM GROUP BANKS	1,012,283	844,230	-17 %
INVESTMENTS	1,594,776	552,931	-65 %
LOANS AND ADVANCES TO CUSTOMERS	21,188,115	15,982,158	-25 %
RECOVERABLE TAX	438,004	438,004	0 %
TANGIBLE ASSETS	1,857,393	2,396,382	29 %
INTANGIBLE ASSETS	40,129	192,808	380 %
DEFERRED TAX ASSET	1,659,968	2,546,320	53 %
PREPAID LEASE RENTAL			
OTHER ASSETS	1,310,601	1,566,186	20 %
TOTAL ASSETS	48,413,763	43,996,118	-9 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	8,166,385	6,414,164	-21 %
CREDIT COMMITMENTS	1,183,212	767,893	-35 %
TO CREDIT INSTITUTIONS			
TO CUSTOMERS			
GUARANTEE GIVEN	7,081,072	5,909,542	-17 %
ON BEHALF OF CREDIT INSTITUTIONS			
ON BEHALF OF CUSTOMERS			
COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = 113,8262 KES

# (in thousands of KES)

LIABILITIES	2018	2019	VARIATION
CUSTOMER DEPOSITS	30,122,457	33,327,232	11 %
INTERBANK LIABILITIES	58,059	1,877	-97 %
LONG TERM DEBT	4,683,357	1,439,516	-69 %
INTRAGROUP	6,860,714	3,394,873	-51 %
TAX PAYABLE			
OTHER LIABILITIES	620,090	1,556,859	151 %
TOTAL LIABILITIES	42,344,677	39,720,357	-6 %
CAPITAL	6,404,949	6,404,949	0 %
SHARE PREMIUM	1,980,356	1,980,356	0 %
STATUTORY RESERVE	-40,841	36,940	-190 %
RETAINED EARNINGS ( +/- )	-2,275,378	-4,146,484	82 %
DIVIDEND			
TOTAL SHAREHOLDERS' FUND	6,069,086	4,275,761	-30 %
TOTAL LIABILITIES & EQUITY	48,413,763	43,996,118	- <b>9</b> %



# Compared income for the past two fiscal years

# (in thousands of KES)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST RECEIVED	3,389,688	2,926,200	-14 %
INTEREST PAID	-2,206,815	-1,929,093	-13 %
NET MARGIN ON BANKING ACTIVITIES	1,182,873	997,107	-16 %
COMMISSIONS RECEIVED	624,262	540,907	-13 %
COMMISSIONS PAID	-4,327	-6,982	61 %
NET COMMISSIONS AND OTHERS	619,935	533,925	-14 %
INCOME OF CHANGE OPERATIONS	436,126	660,087	51 %
OTHERS OPERATING INCOME	-50,569	-413,085	717 %
TOTAL OPERATING INCOME	2,188,365	1,778,034	-19 %
OPERATING EXPENSES	-2,284,309	-2,582,303	13 %
NET OPERATING INCOME	-95,944	-804,269	738 %
IMPAIRMENT CHARGES	155,933	-2,395,761	-1636 %
PROFIT ON INVESTSEMENT	149,572	270,354	81 %
PROFIT BEFORE INCOME TAX	209,561	-2,929,676	-1498 %
INCOME TAX EXPENSE	-36,488	889,838	-2539 %
PROFIT AFTER TAX	173,073	-2,039,838	-1279 %

# **Corporate Social Responsibility**

Corporate Social Responsibility at BANK OF AFRICA - KENYA is more than an initiative, it is our way of doing business. The bank has put in place three pillars of focus:

### Health

- The Angaza Kifafa Caravan is an initiative by BANK OF AFRICA KENYA in partnership with "The National Epilepsy Committee Council". The aim of the caravan is to create awareness on epilepsy with the message that Epilepsy is Manageable. The caravan has reached over 5.5 million people in the five years that it has been in existence leading to more than 1,200 people seeking medical attention.
- Sponsorship towards Pandya Memorial Hospital Medical Camp.

### Education

- LEWA Conservancy Partnership: Bursary for four (4) students through tertiary education.
- EFAC (Education For All Children) Partnership: Sponsorship for 4 children through tertiary education.

• The Bank's key role is to provide education to needy brilliant students with the opportunity to get education.

### Sport, art & culture

- BOA Marathon viewing sponsorship (Boston, Berlin, London, Chicago and New York World Marathons).
- Sponsorship for BOA Vikings Ladies Hockey Club.
- Sponsorship for upcoming Music Artist Lumumba Esuchi.





"Nakuru SME Clinic" meeting with SME



# 35 Opening date Created in 1976: BANKIN'NY TANTSAHA MPAMOKATRA (BTM) / National Bank for Rural Development. Integrated into BOA network in 1999. Capital as at 31/12/2019 Ariary (MGA) 45.510 billion Board of Directors as at 31/12/2019 Alphonse RALISON, Chairman Amine BOUABID Jean-François MONTEIL Vololomanitra RAKOTONDRALAMBO Patrick RAZAFINDRAFITO Abderrazzak ZEBDANI



### Auditors

MAZARS FIVOARANA PRICEWATERHOUSECOOPERS SARL

BOA GROUP S.A represented by

L'ETAT MALGACHE, represented by Tsirofy Mihamina RATOVOHARIVONY



### Registered Office

Amine BOUABID

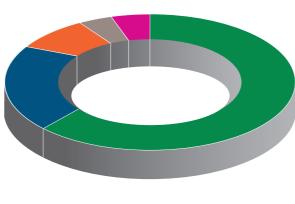
2, Place de l'Indépendance BP 183 Antananarivo 101-MADAGASCAR Tél: (261) 20 22 391 00

Fax: (261) 20 22 294 08 SWIFT: AFRIMGMG



boa@boa.mg www.boa.mg

# Principal shareholders as at 31/12/2019



BOA GROUP S.A.	61.11 %
MALGASI PRIVATE SHAREHOLDERS	19.91 %
MALGACHE STATE	9.37 %
PROPARCO	4.40 %
OTHER SHAREHOLDERS	5.21 %

### Financial analysis

The change in the main components of the Bank's business in 2019 consolidated its position as the market leader, particularly in terms of deposits and net operating income, with an improvement in operating results, and management and profitability ratios maintained at a correct level.

The growth of BANK OF AFRICA-MADAGASACAR (BOA-MADAGASCAR) is due to its ongoing support to the country's economic activity, via services to its individual, professional and business customers for their development projects, in all sectors of the economy. The Bank has developed its business by leveraging this strategy, resulting in an eleven-fold increase in number of customers over its 20 years of presence in Madagascar.

Within a year, BOA-MADAGASCAR increased its deposits by 18.6% to MGA 2,383.5 billion at 31 December 2019, thus consolidating the Bank's position in terms of deposits.

The increase in loans was even more sustained with total loans reaching MGA 1,432.9 billion at 31 December 2019, up 17.4% year on year. The

**Key figures 2019** 

(in MGA million)

Activity	2018	2019	Variation	
DEPOSITS	2,009,564	2,383,551	18.6 %	
LOANS	1,220,620	1,432,929	17.4 %	+ 16.5%
NUMBER OF BRANCHES	92	92	0.0 %	Total Assets
Structure				
TOTAL ASSETS	2,522,121	2,937,327	16.5 %	Donosito
SHAREHOLDERS' EQUITY	285,779	314,836	10.2 %	Deposits
NUMBER OF EMPLOYEES	840	853	1.5 %	2018
Income OPERATING INCOME	232,684	243,375	4.6 %	MGA 2,009,564 million
OPERATING EXPENSES				0010
(INCLUDIND DEPRECIATION AND AMORTIZATION)	115,148	122,401	6.3 %	2019
GROSS OPERATING PROFIT	117,535	120,974	2.9 %	MGA 2,383,551
COST OF RISK IN VALUE (*)	15,764	12,912	-18.1 %	million
PROFIT AFTER TAX	81,816	86,056	5.2 %	
OPERATING RATIO (%)	49.5 %	50.3 %		
COST OF RISK (%)	0.6 %	1.0 %		Lama
RETURN ON ASSETS (ROA %)	3.4 %	3.2 %		Loans
RETURN ON EQUITY (ROE %)	30.5 %	28.7 %		+ 17.4%
Capital Adequacy Ratio				
TIER 1	163,784	184,471		Net operating income
TIER 2				,
RISK WEIGHTED ASSET (RWA)	1,371,823	1,581,836		+ 4.6%
TIER 1 + TIER 2 / RWA	11.9 %	11.7 %		
(*) Including general provision				

Bank is thus establishing itself as a major bank lender to the Malagasy economy and households.

BOA-MADAGASCAR's cost of risk is also fully under control with the rate of impaired loans at 6.1% in 2019, and an overall cost of risk contained at 1%.

The Bank's balance sheet recorded an annual increase of 16.5%, for a volume of MGA 2,937.3 billion at 31 December 2019.

These performances have allowed BOA-MADA-GASCAR to achieve high levels of income in 2019 with:

- the net banking margin rising 9.5% to MGA 152.2 billion due to the 12.7% increase in revenue from loans:
- net income from commissions also rising 4.7% year on year to reach MGA 89.9 billion at 31 December 2019:

- net operating income at MGA 243.3 billion, up 4.6% year on year.

This good momentum in terms of growth and risk control was underpinned by stringent operational management. The operating ratio thus came to 50.3% in 2019, in spite of high costs due to the implementation of various IT/e-payment projects and the construction of the Bank's new headquarters. In addition to the increase in net operating income over the year, this was made possible by the continued efforts to control direct operating costs, which rose by only +6.3 %, hence below the estimated inflation rate of 6.8% in 2019.

In the light of all the above, the Bank's net income in 2019 stood at MGA 86.1 billion, up 5.2% compared to the previous year.

As a result, BOA-MADAGASCAR's profitability ratios remained high with a return on equity of 28.7% and a return on assets of 3.2%.

Significant performances

(in MGA billion)

**Deposits** 

2,383.5 + 18,6 %

2019

2018 2,009.5

Operating income

243.3 + 4.6 %

2019

2018 232.6

Stock information				(in MGA)
	2017	2018	2019	AAGR*
EXDMING DED CHADE	20.070	20.000	27 010	04 0 0/

24.3 % EARNING PER SHARE 35,955 37,819 30,860 SHAREHOLDER'S EQUITY PER SHARE (AFTER PROFIT DISTRIBUTION) 138,360 13.8 % 110,290 125,590 SHAREHOLDER'S EQUITY PER SHARE (BEFORE PROFIT DISTRIBUTION) 89,635 111,890 12.2 % 100,541 DIVIDEND PER SHARE 20,655 25,050 26,470 20.7 %

<sup>(\*)</sup> Average annual growth rate



## Highlights

### May

- Signing of a memorandum of understanding with FIHARIANA, an entrepreneurship development programme for young people and women in each region of Madagascar.
- Signing of a partnership agreement with the women entrepreneur association of Madagascar (Groupement des Femmes Entrepreneurs de Madagascar - GFEM).
- Participation in the 14th Madagascar International Fair (FIM).

### June

• Participation in the International Tourism Fair (JTM).

### August

• Participation in the regional fair "Vitrine du Vakinankaratra".

### September

- Sponsoring of the International Agricultural Fair (FIA).
- Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### October

- Sponsoring of the TOSIK'ART contest organised by the Ministry of Communication and Culture.
- Support to the International Habitat Fair (SIH) and promotion of the AKANY real-estate loan.

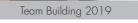
### November

• Participation in the 1st International Transport, Logistics and Handling Fair (SITLM).

### December

- Celebration of the 20th anniversary and inauguration of the Bank's new headquarters.
- Sponsor of the 15th International Cycling Tour de Madagascar (TCIM).







Stand at the "Salon International de l'Habitat"



# Compared balance sheet for the past two fiscal years

(in MGA)

ASSETS	2018	2019	VARIATION
CASH	76,879,399,499	101,938,865,433	33 %
INTERBANK LOANS	1,011,175,098,516	1,179,084,181,394	17 %
CUSTOMER LOANS	1,220,620,052,793	1,432,928,798,986	17 %
- PORTFOLIO OF DISCOUNTED BILLS	128,856,901,404	174,024,312,126	35 %
- OTHER CUSTOMER CREDIT FACILITIES	910,826,184,702	1,019,232,327,189	12 %
- ORDINARY DEBTOR ACCOUNTS	180,936,966,687	239,672,159,671	32 %
- FACTORING			
INVESTMENT SECURITIES			
FINANCIAL ASSETS	42,625,765,592	44,555,406,385	5 %
LEASING AND SIMILAR TRANSACTIONS			
FINANCIAL ASSETS AT EQUITY VALUE			
INTANGIBLE ASSETS	4,468,675,498	3,924,328,904	-12 %
FIXED ASSETS	98,131,258,681	117,284,154,862	20 %
SHAREHOLDERS & ASSOCIATES			
OTHER ASSETS	62,957,037,785	49,648,635,341	-21 %
SUNDRY ACCOUNTS	5,263,396,761	7,963,104,586	51 %
CONSOLIDATED GOODWILL			
TOTAL ASSETS	2,522,120,685,126	2,937,327,475,890	16 %

OFF BALANCE SHEET	2018	2019	VARIATION
ECOMMITMENTS GIVEN	283,925,936,101	245,121,424,061	-14 %
* CREDIT COMMITMENTS	283,925,936,101	245,121,424,061	-14 %
TO CREDIT INSTITUTIONS			
TO CUSTOMERS	283,925,936,101	245,121,424,061	-14 %
* GUARANTEE GIVEN			
ON BEHALF OF CREDIT INSTITUTIONS			
ON BEHALF OF CUSTOMERS			
*COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = 4041,90 MGA.

(in MGA)

	2010	0010	WARIANA
LIABILITIES	2018	2019	VARIATION
INTERBANK LIABILITIES	59,240,535,975	97,396,028,692	64 %
CUSTOMER DEPOSITS	2,009,563,817,404	2,383,551,121,736	19 %
- SAVINGS DEPOSIT ACCOUNTS	757,483,943,115	782,729,451,379	3 %
- TIME DEPOSIT ACCOUNTS			
- SHORT-TERM BORROWINGS	41,152,538,210	46,805,952,931	14 %
- OTHER DEMAND DEPOSITS	1,041,110,335,836	1,368,389,493,497	31 %
- OTHER TIME DEPOSIT ACCOUNTS	169,817,000,244	185,626,223,929	9 %
DEBT SECURITIES			
OTHER LIABILITIES	64,088,338,183	68,244,736,565	6 %
SUNDRY ACCOUNTS	92,963,093,350	63,090,302,419	-32 %
RESERVES FOR CONTINGENCIES & LOSSES	9,916,351,291	9,535,278,795	-4 %
STATUTORY PROVISIONS			
EARMARKED FUNDS	569,337,729	674,403,067	18 %
SUBORDINATED LOANS & SECURITIES			
INVESTMENT SUBSIDIES			
RESERVES FOR GENERAL BANKING RISKS			
CAPITAL OR APPROPRIATIONS	45,509,740,000	45,509,740,000	0 %
SHARE PREMIUMS	25,642,392,144	25,642,392,144	0 %
STATUTORY RESERVES	114,177,626,399	126,449,980,138	11 %
RETAINED EARNINGS ( +/- )	18,633,761,058	31,177,098,913	67 %
NET INCOME	81,815,691,595	86,056,393,421	5 %
TOTAL LIABILITIES & EQUITY	2,522,120,685,126	2,937,327,475,890	16 %
	<u> </u>		

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	499,705,301,300	555,196,566,800	11 %
* CREDIT COMMITMENTS	7,000,000,000	7,000,000,000	0 %
RECEIVED FROM CREDIT INSTITUTIONS	7,000,000,000	7,000,000,000	0 %
RECEIVED FROM CUSTOMERS			
* GUARANTEE RECEIVED	13,996,301,300	17,824,906,800	27 %
RECEIVED FROM CREDIT INSTITUTIONS	13,996,301,300	17,824,906,800	27 %
RECEIVED FROM CUSTOMERS			
* COMMITMENTS ON SECURITIES	478,709,000,000	530,371,660,000	11 %

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(in MGA)

2018	2019	VARIATION
177,817,084,317	200,425,112,305	13 %
-38,784,526,434	-48,227,124,142	24 %
139,032,557,883	152,197,988,163	9 %
100,935,084,575	107,921,022,322	7 %
-13,139,125,334	-22,615,775,955	72 %
87,795,959,242	85,305,246,366	-3 %
5,855,232,485	5,871,350,669	0,3 %
232,683,749,610	243,374,585,199	5 %
-115,148,386,324	-122,400,811,503	6 %
117,535,363,286	120,973,773,696	3 %
-15,764,263,076	-12,912,365,710	-18 %
815,180,287	-18,517,205	-102 %
102,586,280,496	108,042,890,780	5 %
-20,770,588,902	-21,986,497,359	6 %
81,815,691,595	86,056,393,421	5 %
	177,817,084,317 -38,784,526,434 139,032,557,883 100,935,084,575 -13,139,125,334 87,795,959,242 5,855,232,485 232,683,749,610 -115,148,386,324 117,535,363,286 -15,764,263,076  815,180,287 102,586,280,496 -20,770,588,902	177,817,084,317 200,425,112,305  -38,784,526,434 -48,227,124,142  139,032,557,883 152,197,988,163  100,935,084,575 107,921,022,322  -13,139,125,334 -22,615,775,955  87,795,959,242 85,305,246,366  5,855,232,485 5,871,350,669  232,683,749,610 243,374,585,199  -115,148,386,324 -122,400,811,503  117,535,363,286 120,973,773,696  -15,764,263,076 -12,912,365,710  815,180,287 -18,517,205  102,586,280,496 108,042,890,780  -20,770,588,902 -21,986,497,359

## **Corporate Social Responsibility**

BANK OF AFRICA – MADAGASCAR, affirms its commitment to public health improvement, environmental protection and inclusive development in Madagascar, by pursuing a wide range of corporate social responsibility initiatives.

### Public health

• Participation in measles control in Toamasina (MGA 7 million).

### Business

- Participation in various business fairs and exhibitions such as the Madagascar International Fair, International Agricultural Fair, International Habitat Fair, International Transport, Logistics and Handling Fair, International Tourism Fair (MGA 153 million).
- Support for the activities of the Association for Women Entrepreneurs of Madagascar (GFEM) (MGA 70 million).

### Social

- Support to the "Tosik'art" cultural entrepreneurship contest organised by the Ministry of communication and culture (MGA 102 million).
- Support to the Madagascar International Cycling Tour (MGA 229 million).

### Environment

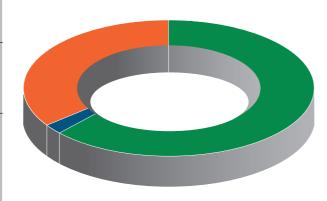
• Support to the contest "Best renewable energy and energy efficiency project" (Meilleur projet sur l'Energie renouvelable et l'Efficacité Energétique) organised by the Indian Ocean Commission – Energies, by rewarding the five national winners (MGA 5.5 million).





35	Opening date
	December 1983
0	Capital as at 31/12/2019
	CFAF 15.450 billion
<u></u>	Stock Market Launch
	May 2016
iiii	Board of Directors as at 31/12/2019
	Modibo CISSE, Chairman
	Mamadou Sinsy COULIBALY
	BOA GROUP, represented by Mamadou Igor DIARRA
	BOA WEST AFRICA, represented by
	Abderrazzak ZEBDANI
	BMCE BANK OF AFRICA, represented by Khalid LAABI
	Auditors
	SARECI-SARL EGCC INTERNATIONAL SARL / GHA-
	EXCO
	SEC DIARRA Afrique Audit et Conseil
<u> </u>	
<u> </u>	Registered Office
	Avenue du Mali - BP 2249 ACI 2000 - Bamako - MALI
	Tél.: (223) 20 70 05 00
	Fax: (223) 20 70 05 60 Télex: 2581
	SWIFT: AFRIMLBAXXX
	information@boamali.com www.boamali.com

# Principal shareholders as at 31/12/2019



BOA WEST AFRICA	61.39 %
ATTICA S.A	2.07 %
OTHER SHAREHOLDERS	36.54 %

# Financial analysis

Although the security situation remains fragile, Mali is gradually taking its place back on the regional and continental stage with a growth rate of 5%, driven by good gold and cotton production. With an improvement in the political and security situation, growth rate should be maintained at 4.9% in 2020 and 2021.

BANK OF AFRICA - MALI (BOA-MALI) closed the 2019 financial year with an increase in Net Operating Income, while maintaining its fundamentals

Total balance sheet stood at CFAF 577,348 million against CFAF 484,979 million a year earlier, up 19%.

## Key figures 2019 (in CFAF million

Activity	2018	2019	Variation	
DEPOSITS	363,035	354,353	-2.0 %	
LOANS	272,510	280,440	3.0 %	
NUMBER OF BRANCHES	65	57	-12.0 %	+ 19.0%
Structure				Total Assets
TOTAL ASSETS	484,979	577,348	19.0 %	
SHAREHOLDERS' EQUITY	38,118	26,311	-31.0 %	
NUMBER OF EMPLOYEES	468	445	-4.9 %	Loans
Income				2018
OPERATING INCOME	29,726	32,055	7.8 %	CFAF 272,510 million
OPERATING EXPENSES				
(INCLUDIND DEPRECIATION AND AMORTIZATION)	23,469	22,879	-2.5 %	2019
GROSS OPERATING PROFIT	6,257	9,176	46.6 %	
COST OF RISK IN VALUE (*)	-345	16,138	4,780.3 %	CFAF 280,440 million
PROFIT AFTER TAX	6,340	-6,987	-210.2 %	
OPERATING RATIO ( %)	79.0 %	71.4 %		
COST OF RISK ( %)	-0.4 %	-5.2 %		Loans
RETURN ON ASSETS (ROA %)	1.3 %	-1.3 %		+ 3.0 %
RETURN ON EQUITY (ROE %)	16.9 %	-21.7 %		+ 3.0 %
Capital Adequacy Ratio				
TIER 1	32,392	24,310		Net operating income
TIER 2	·			+ 7.8 %
RISK WEIGHTED ASSET (RWA)	354,801	231,146		
TIER 1 + TIER 2 / RWA	9.1 %	10.5 %		
(*) Including general provision				

Customer deposits fell by 2.4% to CFAF 354,353 million at the end of 2019 against CFAF 363,035 million at the end of 2018.

The Loans amounted to CFAF 280,440 million at the end of December 2019, compared with CFAF 272.510 million at the end of December 2018, up 2.9%.

Net Operating Income amounted to CFAF 32,055 million at end December 2019, compared with CFAF 29,726 million a rise of 7.8%.

The different measures taken to reduce operating expenses have borne fruits, with gross operating profit increasing by 46.6%.

The tentative situation prevailing in many sectors led to an increase in doubtful and litigious debts. Efforts made as regards the coverage of non-performing loans, in accordance with the rules, worsened the cost of risk with a negative impact CFAF -6,987 million on the 2019 net income.

To address the rise in the cost of risk, the Bank's strategy will revolve around balance sheet transformation, portfolio restructuring, intensification of debt recovery, and cost reduction and control.

Significant performances

(in CFAF billion)

(in CFAF)

Operating income

32.0 + 7.8 %

2019 2018 29.7 Gross operating profit

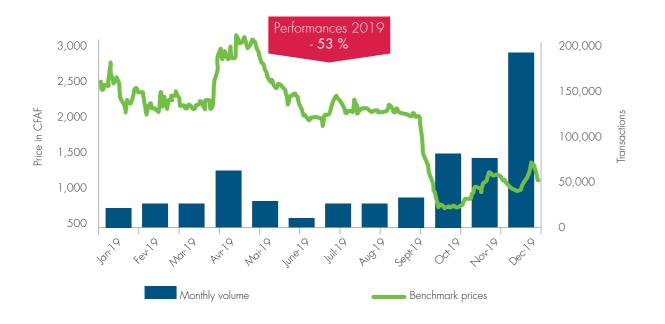
2019 2018 6.2

Stock information

	2017	2018	2019	AAGR*
CLOSING PRICE AT 31/12	5,200	2,450	1,150	-53.0 %
PERFORMANCE	-2.5 %	-52.9 %	-53.1 %	
EARNING PER SHARE	276	410	-452	
SHAREHOLDERS' EQUITY PER SHARE	2,388	2,467	1,703	-15.6 %
MARKET CAPITALIZATION AS OF 31/12 (BILLION)	80.3	37.9	17.8	-53.0 %
DIVIDENDS PER SHARE (**)	312	291		-100.0 %
YIELD DIVIDEND	6.0 %	11.0 %	0.0 %	
PRICE EARNING RATIO	18.8X	6.0X	NS	
PRICE TO BOOK	2.2X	1.0X	0.7X	

<sup>(\*)</sup> Average annual growth rate (\*\*) Dividend for year N

## Changes in stock prices and volumes



## Highlights

#### March

- Launch of a new range of private bank cards.
- Sponsoring of the 17th annual day of the African Cotton Association (ACA).
- Organisation of free breast cancer and cervical cancer screening for International Women's Day.

### April

- Opening of a branch in Dioila, a town 150 km east of Bamako.
- Launch of the "Savings" promotional campaign.
- Participation in the Bamako Habitat Forum.
- Participation in an event organised by the Group in Abidjan: Presentation of results at 31 December 2018 and outlook for the six BANK OF AFRICA companies listed on the BRVM.

### Mai

• Launch of the "Prêt Ramadan" loan.

#### June

• Launch of the "Back to school' promotional" campaign.

• Launch of the "Prêt Tabaski" loan.

#### September

- Launch of the "Zen Education" insurance product in partnership with the SAHAM group.
- Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

#### November

- Launch of the "Fonxionaria" loan.
- Participation in the Financial Inclusion Week organised by BCEAO.

#### December

- Participation in the Banking and Financial Institutions Day.
- Sponsoring of the "Bamako Ville lumière" project, in collaboration with the City of Bamako and DANA Group.
- Launch of the "BOA en Fête" promotional campaign.





(in CFAF)

ASSETS	2018	2019	VARIATION
CASH ON HAND AND BALANCES WITH CENTRAL BANK	33,206,594,224	29,147,702,051	-12 %
TREASURY BILLS AND T-BONDS	96,850,885,755	184,594,197,218	91 %
BALANCES DUE TO BANKS & FINANCIAL INSTITUTIONS	12,900,514,764	8,265,839,309	-36 %
LOANS & ADVANCES TO CUSTOMERS	272,510,339,521	280,439,901,055	3 %
BONDS AND OTHER FIXED-INCOME SECURITIES			
EQUITY AND OTHER VARIABLE-INCOME SECURITIES	14,896,691,790	11,996,691,790	-19 %
SHAREHOLDERS AND ASSOCIATES			
OTHER ASSETS	2,735,774,859	2,208,831,270	-19 %
INTERNAL ACCOUNTS	13,095,069,168	10,618,983,833	-19 %
EQUITY INVESTMENT & OTHER LONG TERM INVESTMENT	154,650,000	154,650,000	0 %
EQUITY SHARES IN RELATED ENTITIES	884,650,831	2,621,557,347	196 %
SUBORDINATED LOANS	45,000	45,000	0 %
TANGIBLE ASSETS	37,229,918,447	46,789,258,498	26 %
INTANGIBLE ASSETS	513,448,019	510,292,890	-1 %
TOTAL ASSETS	484,978,582,378	577,347,950,261	19 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	205,778,889,688	193,506,205,877	-6 %
* CREDIT COMMITMENTS	3,913,142,513	9,929,787,973	154 %
* GUARANTEE GIVEN	201,865,747,175	183,576,417,904	-9 %
* COMMITMENTS ON SECURITIES			

(in CFAF)

LIABILITIES	2018	2019	VARIATION
CENTRAL BANK, POST			
BALANCES DUE FROM BANKS & FINANCIAL INSTITUTIONS	68,832,847,566	143,566,630,087	109 %
CUSTOMER'S DEPOSITS	363,034,653,181	354,352,667,859	-2 %
DEBTS EVIDENCED BY SECURITY		34,087,202,222	
OTHER LIABILITIES	4,693,900,909	3,743,988,051	-20 %
INTERNAL ACCOUNTS	7,254,375,821	10,524,957,838	45 %
PROVISIONS	3,045,193,875	4,761,140,610	56 %
SUBORDINATED DEBT			
TOTAL SHAREHOLDERS EQUITY	38,117,611,026	26,311,363,594	-31 %
SHARE CAPITAL	15,450,000,000	15,450,000,000	0 %
SHARE PREMIUM	5,490,025,820	5,490,025,820	0 %
STATUTORY RESERVE	7,800,068,753	8,751,065,539	12 %
REVALUATION RESERVE			
REGULATORY PROVISIONS			
RETAINED EARNINGS	3,037,537,878	3,607,423,965	19 %
PROFIT FOR THE YEAR	6,339,978,575	-6,987,151,730	-210 %
TOTAL LIABILITIES	484,978,582,378	577,347,950,261	19 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	412,421,508,792	488,490,062,954	18 %
* CREDIT COMMITMENTS		6,559,570,000	
* GUARANTEE GIVEN	412,421,508,792	481,930,492,954	17 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = CFAF 655.957



(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	28,300,929,431	29,643,614,622	5 %
INTEREST EXPENSES AND RELATED	-9,911,964,816	-11,292,790,903	14 %
INCOME FROM VARIABLE-INCOME SECURITIES	510,257,069	458,770,072	-10 %
FEES INCOME & COMMISSION	8,330,527,333	11,676,069,953	40 %
FEES EXPENSES & COMMISSION	-561,803,015	-741,407,700	32 %
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)	2,342,777,012	1,505,675,097	-36 %
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE		-58,039,960	
OTHER INCOME	1,124,460,356	1,201,750,249	7 %
OTHER EXPENSES	-408,891,245	-338,645,233	-17 %
TOTAL OPERATING INCOME	29,726,292,125	32,054,996,197	8 %
INVESTMENT SUBSIDY OTHER OPERATING EXPENSES	-20,990,746,112	-20,067,073,291	-4 %
DEPRECIATION & AMORTIZATION	-2,478,207,782	-2,811,578,619	13 %
NET OPERATING INCOME	6,257,338,231	9,176,344,287	47 %
COST OF RISK	-344,813,871	16,138,353,541	-4780 %
OPERATING PROFIT	6,602,152,102	-6,962,009,254	-205 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS	-132,265,048	-342,102,886	159 %
PROFIT BEFORE TAX	6,734,417,150	-6,619,906,368	-198 %
CORPORATE INCOME TAX	394,438,575	367,245,362	-7 %
NET PROFIT FOR THE YEAR	6,339,978,575	-6,987,151,730	-210 %

# **Corporate Social Responsibility**

BANK OF AFRICA – MALI contributes to the country's socio-economic development through civic actions focusing mainly on health and education.

### Social

- Organisation of the fourth breast and cervical cancer screening sessions in partnership with the Youth International Chamber of Bamako University. 1,144 women were screened at five community health centres.
- Participation in the "Bamako, ville lumière" event initiated by the City of Bamako.

#### **Business**

- Participation in the African Cotton Association (ACA) annual days based on the theme of: "Impact of ginning on the quality of African cotton".
- Participation in the ninth edition of the Banks and Financial Institutions Days organised by the professional association of banks and financial institutions (APBEF).







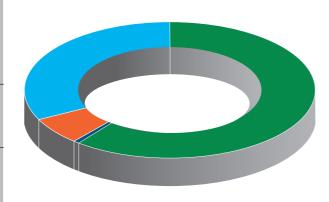
ANNUAL REPORT 2019

150



# 35 Opening date: April 1994 Created in 1989: NIGERIAN INTERNATIONAL BANK (NIB) Integrated into BOA network in 1994. Capital as at 31/12/2019 CFAF 13 billion Stock Market Launch December 2003 Board of Directors as at 31/12/2019 Boureima WANKOYE, Chairman Amine BOUABID Ousmane DAOU Abdourahmane HAMIDOU Mahaman IBRA KABO Benoit MAFFON

## Principal shareholders as at 31/12/2019



BOA WEST AFRICA	59.06 %
ATTICA S.A.	0.42 %
WEST AFRICAN DEVELOPMENT BANK (BOAD)	5.73 %
PRIVATE SHAREHOLDERS	34.79 %

# Key figures 2019 (in CFAF million)

Activity	2018	2019	Variation	
DEPOSITS	176,512	196,225	11.2 %	
LOANS	173,429	194,707	12.3 %	
NUMBER OF BRANCHES	30	30		+ 14.4%
Structure				Total Assets
TOTAL ASSETS	300,491	343,902	14.4 %	
SHAREHOLDERS' EQUITY	32,716	35,824	9.5 %	Danasita
NUMBER OF EMPLOYEES	306	300	- 2.0 %	Deposits
Income				2018
OPERATING INCOME	20,630	23,448	13.7 %	CFAF 176,512 million
OPERATING EXPENSES				,
(INCLUDIND DEPRECIATION AND AMORTIZATION)	10,254	11,918	16.2 %	2019
GROSS OPERATING PROFIT	10,376	11,529	11.1 %	
COST OF RISK IN VALUE (*)	627	1,242	98.3 %	CFAF 196,225 million
PROFIT AFTER TAX	7,666	8,503	10.9 %	
OPERATING RATIO ( %)	50.4	50.8		
COST OF RISK ( %)	- 0.0	- 0.0		Loans
RETURN ON ASSETS (ROA %)	2.6	2.6		+ 12.3%
RETURN ON EQUITY (ROE %)	24.3	24.8		+ 12.3 %
Capital Adequacy Ratio				
TIER 1	25,768	28,587		Net operating income
TIER 2				+ 13.7%
RISK WEIGHTED ASSET (RWA)	208,745	206,083		
TIER 1 + TIER 2 / RWA	12.3 %	13.9 %		
(*) Including general provision				

## Auditors

(BOAD),



NOUHOU TARI MAMANE KOUROUKOUTOU

BOA-GROUP represented by Mamadou Igor DIARRA

WEST AFRICAN DEVELOPMENT BANK

represented by Abderrazzak ZEBDANI

represented by Ouréye Sakho EKLO

## Registered Office

BOA WEST AFRICA.

Immeuble BANK OF AFRICA Rue du Gaweye - BP 10973 Niamey - NIGER

Tél.: (227) 20 73 36 20 / 21 (227) 20 73 32 46 Fax: (227) 20 73 38 18 SWIFT: AFRINENIXXX



information@boaniger.com www.boaniger.com

## Financial analysis

BANK OF AFRICA - NIGER (BOA-NIGER) closed financial year 2019 with its main indicators on a favourable trend, in terms of business, structure as well as results, these results have been achieved in a macro-economic context characterised by a GDP growth of 6.3%, driven in particular by good agricultural production and investment in projects with structural impact.

Total assets increased by 14.4% to CFAF 343.9 billion vs. CFAF 300.5 billion at 31 December 2018. Deposits grew by 11.2% to CFAF 196.2 billion while customer loans came to CFAF 194.7 billion, up 12.3% year-on-year.

Bolstered by an increase of 17.8% in the net banking margin and of 8.8% in income from commissions and others, net operating income totalled CFAF 23.4 billion, up 13.7% on the previous year.

In line with the increase in the wage index and the impact of the 2019 tax reforms, operating expenses increased by 14.5% to CFAF 11,918 billion. Operating ratio totalled 50.8% against 50.4% in 2018.

Net income rose by 10.9% to CFAF 8.5 billion in 2019, enabling BOA-NIGER to post a higher ROE: 24.8% compared with 24.3% in 2018. The

solvency ratio, which is the main indicator of the Bank's financial strength, remains at a reassuring and comfortable 13.9%.

These results are the fruits of the efforts of the entire staff at the Bank combined with the judicious strategic guidance of the Board of Directors.

Significant performances

(in CFAF billion)

Deposit

194.7 + **12.3** %

2019 2018 1*7*3.4 Profit after tax

8.5 +10.9%

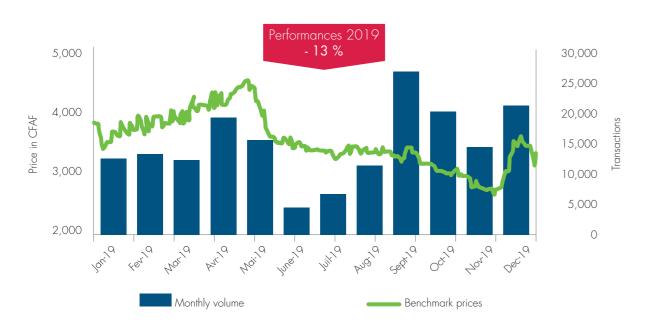
2019 2018 *7*.6

Stock information (in CFAF)

	2017	2018	2019	AAGR*
CLOSING PRICE AT 31/12	4,950	3,900	3,385	-17.3 %
PERFORMANCE	-28.8 %	-21.2 %	-13.2 %	
EARNING PER SHARE	530	590	654	11.1 %
SHAREHOLDERS' EQUITY PER SHARE	2,335	2 517	2,756	8.6 %
MARKET CAPITALIZATION AS OF 31/12 (BILLION)	64.4	50.7	44.0	-17.3 %
DIVIDENDS PER SHARE (**)	408	415	462	6.4 %
YIELD DIVIDEND	8.2 %	10.5 %	13.6 %	
PRICE EARNING RATIO	9.3X	6.6X	5.2X	
PRICE TO BOOK	2.1X	1.5X	1.2X	

<sup>(\*)</sup> Average annual growth rate

# Changes in stock prices and volumes



## **Highlights**

### **February**

 New version of the Internet Banking platform, more secure and more user-friendly: B-Web became BOAweb.

#### March

- Organisation of free breast cancer and cervical cancer screening for International Women's Day.
- Launch of the campaign on balance sheet transformation (Transformation bilancielle).

### April

- Participation in an event organised by the Group in Abidjan: Presentation of results at 31 December 2018 and outlook for the six BANK OF AFRICA companies listed on the BRVM.
- Launch of the "Savings" and "CAF & Elite Resources" promotional campaigns.

### May

• Launch of the "Commissions" promotional campaign.

#### lune

• Launch of the "Back to school" promotional campaign.

### September

 Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### October

- Launch of the "MyBOA" mobile application.
- Launch of the "Zen Voyage" insurance product in partnership with the SAHAM group.

#### November

- Launch of the "Epargne Elite" account.
- Start of the "Resources" promotional campaign.

#### December

 Hosting and organisation in Niamey of the Boards of Directors of BANK OF AFRICA for East Africa.



<sup>(\*\*)</sup> Dividend for year N



(in CFAF)

ASSETS	2018	2019	VARIATION
CASH ON HAND AND BALANCES WITH CENTRAL BANK	20,423,194,395	27,746,051,394	36 %
TREASURY BILLS AND T-BONDS	65,950,972,870	78,014,699,713	18 %
BALANCES DUE TO BANKS & FINANCIAL INSTITUTIONS	14,475,280,952	18,368,326,630	27 %
LOANS & ADVANCES TO CUSTOMERS	173,429,282,381	194,706,549,526	12 %
BONDS AND OTHER FIXED-INCOME SECURITIES	6,393,296,049	5,559,607,671	-13 %
EQUITY AND OTHER VARIABLE-INCOME SECURITIES		1,292,721,844	
SHAREHOLDERS AND ASSOCIATES			
OTHER ASSETS	6,996,883,560	2,291,364,509	-67 %
INTERNAL ACCOUNTS	4,050,350,847	3,723,264,984	-8 %
EQUITY INVESTMENT & OTHER LONG TERM INVESTMENT	670,169,044	260,415,840	-61 %
EQUITY SHARES IN RELATED ENTITIES		403,361,106	
SUBORDINATED LOANS		734,757,738	
TANGIBLE ASSETS	8,058,547,686	10,790,054,476	34 %
INTANGIBLE ASSETS	43,037,515	10,491,122	-76 %
TOTAL ASSETS	300,491,015,299	343,901,666,553	14 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	82,349,573,166	83,937,355,083	2 %
* CREDIT COMMITMENTS	26,611,929,526	11,473,249,651	-57 %
* GUARANTEE GIVEN	55,737,643,640	72,464,105,432	30 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = CFAF 655.957

(in CFAF)

LIABILITIES	2018	2019	VARIATION
CENTRAL BANK, POST			
BALANCES DUE FROM BANKS & FINANCIAL INSTITUTIONS	79,956,163,654	99,678,807,138	25 %
CUSTOMER'S DEPOSITS	176,512,162,930	196,224,988,704	11 %
DEBTS EVIDENCED BY SECURITY			
OTHER LIABILITIES	1,933,361,647	1,989,480,456	3 %
INTERNAL ACCOUNTS	7,274,354,457	7,409 686 409	2 %
PROVISIONS	2,098,663,550	2,774,744,785	32 %
SUBORDINATED DEBT			
TOTAL SHAREHOLDERS EQUITY	32,716,309,061	35,823,959,061	9 %
SHARE CAPITAL	13,000,000,000	13,000,000,000	0 %
SHARE PREMIUM	194,500,000	194,500,000	0 %
STATUTORY RESERVE	11,104,912,388	14,126,809,061	27 %
REVALUATION RESERVE			
REGULATORY PROVISIONS			
RETAINED EARNINGS	750,620,417		-100 %
PROFIT FOR THE YEAR	7,666,276,256	8,502,650,000	11 %
TOTAL LIABILITIES	300,491,015,299	343,901,666,553	14 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	131,188,166,892	153,361,000,827	17 %
* CREDIT COMMITMENTS			
* GUARANTEE RECEIVED	131,188,166,892	153,361,000,827	17 %
* COMMITMENTS ON SECURITIES			



(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	19,254,741,261	21,535,778,733	12 %
INTEREST EXPENSES AND RELATED	-6,705,793,596	-6,758,190,216	1 %
INCOME FROM VARIABLE-INCOME SECURITIES	540,004,255	466,472,682	-14 %
FEES INCOME & COMMISSION	5,474,314,806	5,382,273,751	-2 %
FEES EXPENSES & COMMISSION	-627,428,581	-454,196,742	-28 %
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)	1,581,857,632	2,014,934,760	27 %
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE			
OTHER INCOME	1,553,844,681	1,551,312,159	0 %
OTHER EXPENSES	-441,072,856	-290,502,762	-34 %
TOTAL OPERATING INCOME	20,630,467,602	23,447,882,365	14 %
INVESTMENT SUBSIDY			
OTHER OPERATING EXPENSES	-9,246,603,551	-10,914,064,878	18 %
DEPRECIATION & AMORTIZATION	-1,007,850,623	-1,004,397,638	-0,3 %
NET OPERATING INCOME	10,376,013,428	11,529,419,849	11 %
COST OF RISK	- 626,512,501	-1,242,180,895	98 %
OPERATING PROFIT	9,749,500,927	10,287,238,954	6 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS	- 32,247,375	127,598,146	-496 %
PROFIT BEFORE TAX	9,717,253,552	10,414,837,100	7 %
INCOME TAX EXPENSE	- 2,050,977,296	- 1,912,187,100	-7 %
PROFIT AFTER TAX	7,666,276,256	8,502,650,000	11 %





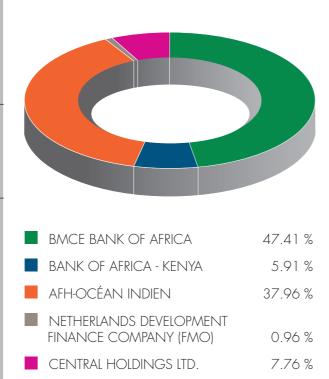


35	Opening date
	Created in 1985: SEMBULE INVESTMENT BANK Ltd > ALLIED BANK Integrated into BOA network in 2006.
0	Capital as at 31/12/2019
	Uganda Shillings (UGX) 46.775 billion
	Board of Directors as at 31/12/2019
	Georges W. EGADDU, Chairman
	Amine BOUABID
	Abdelkabir BENNANI
	Gertrude K. BYARUHANGA
	Arthur ISIKO
	Ghali LAHLOU
	Henri LALOUX
	Bernard R. MAGULU
	Conrad K. NKUTU
	Auditors
	KPMG
皿	Registered Office
	BANK OF AFRICA House Plot 45, Jinja Road P.O. Box 2750 - Kampala - UGANDA Tél.: (256) 414 302001 Fax: (256) 414 230 902 SVVIFT: AFRIUGKA

boa@boa-uganda.com

www.boauganda.com

## Principal shareholders as at 31/12/2019



## Financial analysis

The Ugandan economy reported strong growth in 2019, estimated at 6.3%, largely driven by the expansion of services. Services growth averaged 7.6% in 2019, and industrial growth by 6.2%, driven by construction and mining. Retail, construction, and telecommunications were also key economic drivers. Moreover, Headline inflation for the year 2019 remained subdued averaging at 3% while Composite Index of Economic Activity (CIEA) kept an upward trajectory implying an improvement in general economic activity.

In 2019, Government spending continued to increase, underpinned by public infrastructure and capital investments for the nascent oil and gas industry. Expenditures increased faster than domestic revenues, widening the fiscal deficit in 2019. The deficit was largely financed through external borrowing, supplemented with domestic

Key figures 2019 (in UGX million)

Activity	2018	2019	Variation	
DEPOSITS	568,867	578,563	1.7 %	
LOANS	344,139	397,152	15.4 %	. O 5 °
NUMBER OF BRANCHES	35	34	-2.9 %	+ 0.5 %
Structure				Total Assets
TOTAL ASSETS	798,923	803,070	0.5 %	
SHAREHOLDERS' EQUITY	111,852	123,523	5.0 %	Deposits
NUMBER OF EMPLOYEES	448	462	7.4 %	2 op 000
Income				2018
OPERATING INCOME	86,275	98,769	14.5 %	UGX 568,867 million
OPERATING EXPENSES				
(INCLUDIND DEPRECIATION AND AMORTIZATION)	60,816	69,448	14.2 %	2019
GROSS OPERATING PROFIT	25,459	29,321	15.2 %	
COST OF RISK IN VALUE (*)	5,635	2,621	-53.5 %	UGX 578,563 million
PROFIT AFTER TAX	15,148	20,154	33.0 %	
OPERATING RATIO ( %)	70.5 %	70.3 %		
COST OF RISK ( %)	1.4 %	0.4 %		Loans
RETURN ON ASSETS (ROA %)	1.9 %	2.5 %		+ 15.4%
RETURN ON EQUITY (ROE %)	13.8 %	17.1 %		T 13.4%
Capital Adequacy Ratio				
TIER 1	77,630	92,057		Net operating income
TIER 2	3,739	4,901		+ 14.5%
RISK WEIGHTED ASSET (RWA)	519,791	558,073		
TIER 1 + TIER 2 / RWA	15.7 %	17.4 %		
(*) Including general provision				

securities. Despite the rise in the deficit, Uganda remained classified at low risk of debt distress although the country debt reached an estimated 43.6% of GDP, up from 25% in 2012, raising medium-term concerns.

Also prominent, exports, dependent on primary products, have not kept up with imports, and widened the trade deficit to an estimated 9.4% of GDP in 2019 from 8.3% in 2018. The increasing current account deficit was largely financed by foreign direct investment (2.6% of GDP) and externally financed projects. External reserves were at a comfortable 4.4 months of imports in 2019, while the exchange rate was stable, averaging 3,727 Ugandan shillings per dollar.

During the year 2019, the bank continued to pursue its responsible and sustainable growth strategy that led us to deliver UGX 20 billion in net earnings, thus exceeding our 2018 results by 33% and further strengthening our capital levels. Client lending activity remained strong with loans and advances growing by 15% over 2018, largely to small and medium enterprises (SMEs). We upheld our goal of committing funds to the biggest impact areas of our economy - education, trade, manufacturing and construction. In the same period, while our customer deposits marginally grew by +2%, our off-balance sheet commitments exceeded expectations with a 41% growth rate, underscoring our efforts to finance trade and infrastructure in Uganda.

Significant performances

(in UGX billion)

Loans

397.1 + 15.4%

2019

2018 344.1

Profit after tax

20.1 + 33.0 %

2019

2018 15.1

Stock information (in UGX)

	2017	2018	2019	AAGR*
EARNING PER SHARE	0.4	0.3	0.4	9.9 %
SHAREHOLDERS' EQUITY PER SHARE	2.3	2.4	2.6	7.4 %
DIVIDENDS PER SHARE	0.2	0.2	0.2	4.6 %

<sup>(\*)</sup> Average annual growth rate



## Highlights

## February

• Joined the Corporate League Tournament that brings together over 50 corporate organizations competing in several sports disciplines.

### April

 Participation in the Uganda National Association of Building and Civil Engineering Contractors (UNABSEC) convention which brings together all major players in the construction sector. UNABSEC represents construction firms on several committees.

### July

• The Bank rolled out Agent Banking services across the network to bring affordable banking services closer to existing customers and the under banked and unbanked population.

#### August

Appointment of a new Chairman.

### September

• Participation of the 2019 BANK OF AFRICA Director's Meetings in Madrid, Spain.

### October

 Participation in the Uganda Bankers Association Sports gala bringing over 25 Commercial Banks and financial institutions to compete in multiple sports disciplines.

### December

 Rewarded the top mobile wallet users and oldest active customers with gift hampers and letters of appreciation at the 2019 Customer service week.



aff at the Bankers' Sports Gala





(in UGX million)

ASSETS	2018	2019	VARIATION
CASH AND BALANCES WITH CENTRAL BANK	104,712	120,203	15 %
PLACEMENTS WITH OTHER BANKS	66,592	16,374	-75 %
AMOUNTS DUE FROM GROUP COMPANIES	48,571	31,573	-35 %
DERIVATIVE FINANCIAL INSTRUMENTS			
CUSTOMER LOANS	344,139	397,152	15 %
GOVERNEMENT SECURITIES	175,652	170,423	-3 %
FINANCIAL ASSETS			
PROPERTY AND EQUIPMENT	13,072	29,666	127 %
INTANGIBLE ASSETS	4,737	4,175	-12 %
OPERATING LEASE PREPAYMENT	2,956		-100 %
INCOME TAX RECOVERABLE			
OTHER ASSETS	19,591	17,197	-12 %
DEFERRED INCOME TAX	18,901	16,307	-14 %
TOTAL ASSETS	798,923	803,070	1 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	143,642	202,371	41 %
* CREDIT COMMITMENTS	40,560	48,711	20 %
TO CREDIT INSTITUTIONS			
TO CUSTOMERS	40,560	48,711	20 %
* GUARANTEE GIVEN	103,082	153,660	49 %
ON BEHALF OF CREDIT INSTITUTIONS			
ON BEHALF OF CUSTOMERS	103,082	153,660	49 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = 4,116.1615 UGX

# (in UGX million)

LIABILITIES	2018	2019	VARIATION
CUSTOMER'S DEPOSITS	568,867	578,563	2 %
DEPOSITS FROM OTHER BANKS	39,435	6,581	-83 %
AMOUNTS DUE TO GROUP COMPANIES	58,403	57,575	-1 %
DERIVATIVE FINANCIAL INSTRUMENT			
OTHER BORROWED FUNDS	884	608	-31 %
CURRENT INCOME TAX	1,531	1,469	-4 %
RETIREMENT BENEFIT OBLIGATIONS			
OTHER LIABILITIES	17,951	34,751	94 %
TOTAL LIABILITIES	687,071	679,547	-1 %
SHARE CAPITAL	46,775	46,775	0 %
SHARE PREMIUMS	23,614	23,614	0 %
REGULATORY RESERVE		1,834	
PROPOSED DIVIDEND	8,483	9,121	8 %
RETAINED EARNINGS(+/-)	32,980	42,179	28 %
TOTAL SHAREHOLDER'S EQUITY	111,852	123,523	10 %
TOTAL LIABILITIES	798,923	803,070	1 %



## (in UGX million)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	68,276	72,610	6 %
INTEREST AND SIMILAR INCOME	11,744	12,034	2 %
NET INTEREST INCOME	56,532	60,576	7 %
FEE AND COMMISSION INCOME	26,303	27,645	5 %
FEE AND COMMISSION EXPENSE	6,377	4,811	-25 %
NET COMMISSION	19,926	22,834	15 %
FOREIGN EXCHANGE INCOME	7,600	10,199	34 %
OTHER INCOME	2,217	5,160	133 %
OPERATING INCOME	86,275	98,769	14 %
IMPAIRMENT LOSSES ON FINANCIAL ASSETS	5,635	2,621	-53 %
OPERATING EXPENSES	60,816	69,448	14 %
PROFIT BEFORE INCOME TAX	19,824	26,700	35 %
INCOME TAX EXPENSE / TAXATION CREDIT	4,676	6,546	40 %
NET INCOME	15,148	20,154	33 %





## **Corporate Social Responsibility**

### Our approach

One of the four prongs of the BANK OF AFRICA - UGANDA mission statement is to contribute to the development of all its stakeholders. In delivering this mission, the Bank ensures that all financial and non-financial considerations in deciding on investment and operations decisions are aligned to serve these stakeholders. As such, BOA-UGANDA is increasingly placing emphasis on Environmental, Social, and Governance (ESG) aspects relating to investment/operation decisions and engagement with the public.

#### Our commitment

The ESG aspects are enshrined in six commitments of the BOA Group Sustainability Charter which BOA in Uganda ascribes to:

- To promote business ethics and responsible customer relationships
- To promote sustainable finance
- To be a responsible employer
- To promote good governance and risk management
- To protect the environment
- To promote community interest and stakeholder dialogue

#### Our achievements

In 2019 we demonstrated our commitment to our stakeholders:

 To promote business ethics and responsible customer relationships by maintaining multichannel customer complaint feedback systems and reiterating our commitment to protecting customer data through continuous staff training on information security. We also continue to support the development of SMEs with over 95% of our suppliers being Ugandan SMEs.

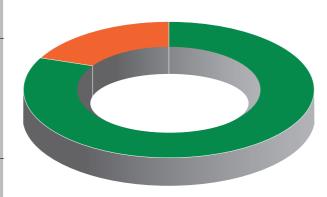
- To promote sustainable finance by providing over \$20 million in financial support to SMEs in the Education, trade and construction sectors. We also launched the Agent Banking service allowing the Bank to reach the under and unbanked population supporting financial inclusion.
- To be a responsible employer by maintaining an equal opportunities environment for staff by encouraging women to participate in available opportunities. We also carried out staff wellbeing programs including but not limited to wellness, financial literacy and health camps.
- To promote good governance and risk management – by successfully transitioning the outgoing and inducting new Board members.
   In the same period, we also held all board meetings and provided shareholders with complete and certified company financial reports for information.
- To protect the environment by actively monitoring and encouraging eco responsible employee practices in regard to water, electricity and paper use. Additionally we pursued use of video conference technology to limit physical travel thus decreasing Co2 emissions. All our branches are accessible for persons with reduced mobility.
- To promote community interest and stakeholder dialogue – by holding over 30 forums and engaging over 800 SMEs on how to contribute to the achievement of the Sustainable Development Goals particularly emphasizing on quality education, economic growth, and infrastructure development.



(in CDF million

# 35 Opening date April 2010 Capital as at 31/12/2019 USD 25 million Board of Directors as at 31/12/2019 Guy-Robert LUKAMA, Chairman Amine BOUABID lamal AMEZIANE Henri LALOUX Olivier TOUSSAINT BOA GROUP S.A., represented by Abderrazzak ZEBDANI

## Principal shareholders as at 31/12/2019



BOA GROUP S.A	80.00 %
BIO S.A	19.98 %
OTHER PRIVATE SHAREHOIDERS	0.02 %

# Financial analysis

22. Avenue des Aviateurs Kinshasa-Gombe - BP 7119 Kin1 REPUBLIQUE DEMOCRATIQUE DU CONGO

PriceWaterhouseCoopers (PWC)

**Auditors** 

Registered Office

Tél: (243) 84 600 05 06 / 07 (243) 84 300 05 16 SWIFT: AFRICDKSXXX

infos@boa-rdc.com www.boa-rdc.com

The activities and results of BANK OF AFRICA -RDC (BOA-RDC) for 2019 can be summarised by the following:

Regulatory capital was CDF 21.6 billion, including core capital of CDF 15.7 billion.

Net outstanding customer loans increased from CDF 235.3 billion at the end of 2018, to CDF 260.3 billion at end 2019, i.e. an 8.2% increase. Customer deposits increased by 25.5%: From CDF 233.4 billion at the end of 2018 to CDF 301.6 billion at the end of December 2019.

**Key figures 2019** 

Activity	2018	2019	Variation	
DEPOSITS	233,433	301,643	29.2 %	
LOANS	235,336	260,374	10.6 %	10.1
NUMBER OF BRANCHES	17	16	- 5.9 %	+ 10.1%
Structure				Total Assets
TOTAL ASSETS	369,889	407,258	10.1 %	
SHAREHOLDERS' EQUITY	20,702	21,621	4.4 %	Damasita
NUMBER OF EMPLOYEES	225	219	- 2.7 %	Deposits
Income				2018
OPERATING INCOME	35,761	41,443	15.9 %	CDF 233,433 million
OPERATING EXPENSES				33. 233, 133
(INCLUDIND DEPRECIATION AND AMORTIZATION)	- 33,706	- 33,203	- 1.5 %	2019
GROSS OPERATING PROFIT	2,054	8,240	301.1 %	
COST OF RISK IN VALUE (*)	- 4,989	- 4,698	- 5.8 %	CDF 301,643 million
PROFIT AFTER TAX	- 3,859	2,544	165.9 %	
OPERATING RATIO ( %)	- 94.25 %	- 80.1 %		
COST OF RISK ( %)	- 2.12 %	- 1.80 %		Loans
RETURN ON ASSETS (ROA %)	- 1.11 %	0.7 %		
RETURN ON EQUITY (ROE %)	- 17.10 %	12.0 %		+ 10.6%
Capital Adequacy Ratio				
TIER 1	13,016	6,136		Net operating income
TIER 2	7,686			+ 15.9%
RISK WEIGHTED ASSET (RWA)	307,431	38,828		1 10.7-70
TIER 1 + TIER 2 / RWA	6.73 %	15.2 %		
(*) Including general provision				

The number of bank cards increased by 69.6% to 28,508 at the end of December 2019 compared with 16,812 at the end of December 2018.

The cost of funding decreased from 4.2% at end 2018 to 3% at the end of 2019. The overall cost of funding before restatement for short-term interbank margin fell from 2.7% to 2%, while the cost of funding after restatement for short-term interbank margin declined from 3.5% at the end of 2018, to 2.7% at the end of 2019.

The total balance sheet increased by 10.1%, compared with 23.7% for the industry. Customer loans increased by 10.6%, compared with 24 % for the industry.

Healthy loans, in terms of customer credit risk grew by +13.9%. Non-performing loans declined by 19.7%. Provisions increased by 24.9%.

Headcount decreased from 225 agents in 2018 to 219 at the end of 2019.



Significant performances

(in CDF billion)

**Deposits** 

301.6 + 29.2 %

2019

2018 233.4

Operating income

41.4 + 15.9%

2019

2018 35.8

Stock information (in CDF)

	2017	2018	2019	AAGR*
EARNING PER SHARE	- 244,051	- 154,354	101,758	13.4 %
DIVIDENDS PER SHARE				
SHAREHOLDERS' EQUITY PER SHARE (AFTER DISTRIBUTION)	977,480	828,062	864,854	-2.2 %

<sup>(\*)</sup> Average annual growth rate



# Highlights

### **February**

• Launch of the "Verified by VISA" service for VISA International Cards.

### March

• Organisation of free breast cancer and cervical cancer screening for International Women's Day.

#### Apri

• Launch of the "Savings" promotional campaign.

#### June

• Launch of the "Back to school" promotional campaign.

### September

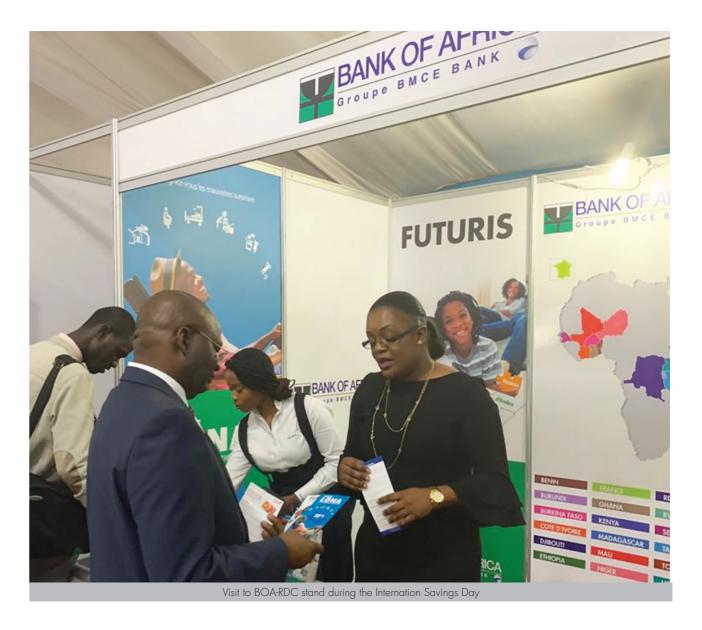
 Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

## October

 Participation in the 2019 World Savings Day (JIE 2019) organised by the Central Bank of Congo.

### November

• Participation in the "BOA en Fête" Group challenge.





(in CDF)

ASSETS	2018	2019	VARIATION
CASH	18,158,995,306	32,525,400,141	79 %
INTERBANK LOANS	81,730,367,343	80,586,901,491	-1 %
NET OPERATING INCOME	235,335,736,452	260,373,536,860	11 %
- PORTFOLIO OF DISCOUNTED BILLS			
- OTHER CUSTOMER CREDIT FACILITIES	212,286,276,091	238,055,768,021	12 %
- ORDINARY DEBTOR ACCOUNTS	23,049,460,361	22,317,768,839	-3 %
- FACTORING			
INVESTMENT SECURITIES			
FINANCIAL ASSETS			
LEASING AND SIMILAR TRANSACTIONS			
FINANCIAL ASSETS AT EQUITY VALUE			
INTANGIBLE ASSETS	2,429,736,041	3,486,706,990	44 %
TANGIBLE ASSETS	22,231,656,197	22,787,835,492	3 %
SHAREHOLDERS & ASSOCIATES			
OTHER ASSETS	2,986,956,565	4,369,666,873	46 %
SUNDRY ACCOUNTS	7,015,285,835	3,128,193,851	-55 %
CONSOLIDATED GOODWILL			
TOTAL ASSETS	369,888,733,740	407,258,241,698	10 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	8,071,593 897	7,146,802,882	-11 %
* CREDIT COMMITMENTS	201,306,624	835,909,500	315 %
TO CREDIT INSTITUTIONS			
TO CUSTOMERS	201,306,624	835,909,500	315 %
* GUARANTEE GIVEN	7,870,287,273	6,310,893,382	-20 %
ON BEHALF OF CREDIT INSTITUTIONS			
ON BEHALF OF CUSTOMERS	7,870,287,273	6,310,893,382	-20 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = 1 865,8511 CDF

172

(in CDF)

LIABILITIES	2018	2019	VARIATION
INTERBANK LIABILITIES	89,167,078,600	18,281,571,338	-79 %
CUSTOMER DEPOSITS	233,432,510,057	301,643,470,960	29 %
- SAVINGS DEPOSIT ACCOUNTS	46,453,051,376	57,573,189,066	24 %
- TIME DEPOSIT ACCOUNTS	342,385,182	442,051,717	29 %
- SHORT-TERM BORROWINGS			
- OTHER DEMAND DEPOSITS	130,281,972,977	182,605,029,936	40 %
- OTHER TIME DEPOSIT ACCOUNTS	56,355,100,523	61,023,200,241	8 %
DEBT SECURITIES			
OTHER LIABILITIES	2,238,734,244	3,050,097,167	36 %
SUNDRY ACCOUNTS	9,585,788,512	6,151,683,855	-36 %
RESERVES FOR CONTINGENCIES & LOSSES	2,690,723,552	3,642,974,930	35 %
STATUTORY PROVISIONS	3,935,843,953	4,025,675,936	2 %
EARMARKED FUNDS			
SUBORDINATED LOANS & SECURITIES	5,908,741,975	4,682,034,105	-21 %
INVESTMENT SUBSIDIES			
RESERVES FOR GENERAL BANKING RISKS			
CAPITAL	19,387,273,661	19,387,273,661	0 %
SHARE PREMIUMS	6,869,584,260	7,026,376,140	2 %
CONVERTIBLE BOND		40,150,720,800	
RESERVE			
REVALUATION RESERVE	11,373,453,109	11,373,453,109	0 %
RETAINED EARNINGS ( +/- )	-10,842,140,189	-14,700,998,183	36 %
NET INCOME	-3,858,857,994	2,543,907,880	-166 %
TOTAL LIABILITIES & EQUITY	369,888,733,740	407,258,241,698	10 %

2018	2019	VARIATION
414,786,626,039	361,205,725,131	-13 %
414,786,626,039	361,205,725,131	-13 %
414,786,626,039	361,205,725,131	-13 %
	414,786,626,039	414,786,626,039 361,205,725,131 414,786,626,039 361,205,725,131



(in CDF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME	30,378,307,884	32,833,438,738	8%
INTEREST EXPENSE	-9,949,219,215	-8,504,447,241	-15%
NET INTEREST INCOME	20,429,088,669	24,328,991,497	19%
FEE AND COMMISSION INCOME	16,586,313,162	18,756,750,200	13%
FEE AND COMMISSION EXPENSE	-1,900,044,045	-2,146,106,957	13%
NET FEE AND COMMISSION INCOME	14,686,269,117	16,610,643,243	13%
OTHER INCOME	645,210,624	503,206,040	-22%
OPERATING INCOME	35,760,568,410	41,442,840,780	16%
OPERATING EXPENSES	-33,706,120,231	-33,202,772,615	-1%
NET OPERATING INCOME	2,054,448,178	8,240,068,165	301%
IMPAIRMENT CHARGES	-4,988,801,333	-4,697,536,870	-6%
NET PROVISION FOR GENERAL BANKING RISK			
NET PROVISION FOR GENERAL BANKING RISKS	-587,443,411	146,660,078	-125%
PROFIT BEFORE INCOME TAX	-3,521,796,565	3,689,191,373	-205%
INCOME TAX EXPENSE	-337,061,429	-1,145,283,493	240%
NET INCOME	-3,858,857,994	2,543,907,880	-166%

# **Corporate Social Responsibility**

BANK OF AFRICA – RDC (BOA-RDC) focused its corporate social responsibility on two main lines, while adapting to specific requirements:

- Contributing regularly to social work
- Taking environmental and social risks into account in the valuation of corporate loans.

### Social

- Every year since 2015, BOA-RDC has funded free breast and cervical cancer screening.
- BANK OF AFRICA also partnered with the international NGO "Operation Smile" and funded surgeries.

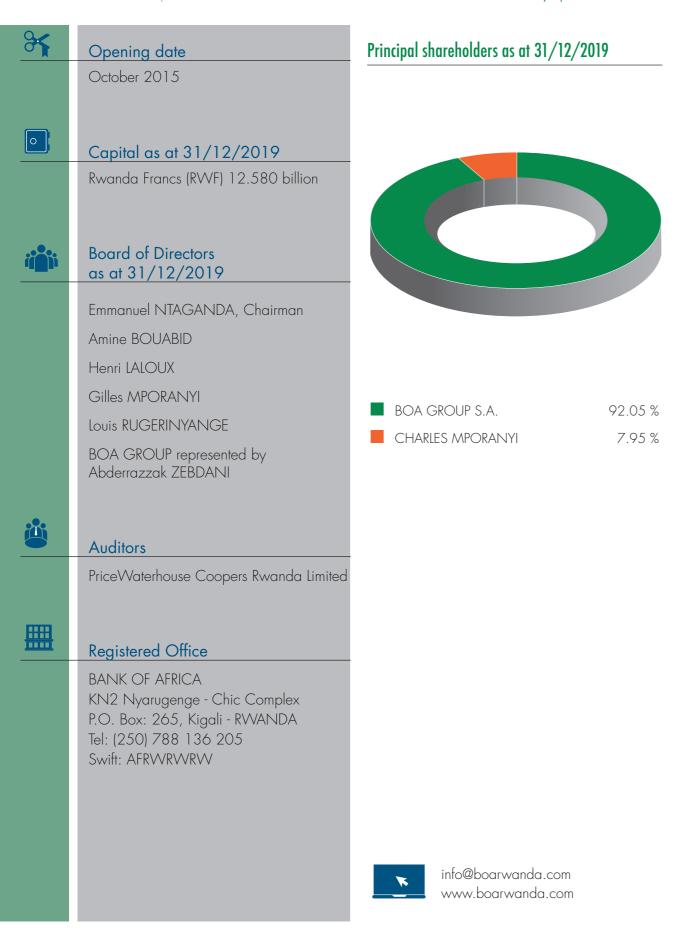
### **Environment**

- BOA-RDC has established across its entire administrative network eco-friendly and socially responsible practices, in particular the efficient use of paper, water and energy.
- Moreover, the loan decision-making process includes criteria on environment protection and the moral and ethical values incorporated in the use of the funds.









Key figures 2019 (in RWF million)

Activity	2018	2019	Variation	
DEPOSITS	22,619	32,016	32.6 %	
LOANS	15,477	19,238	24.3 %	
NUMBER OF BRANCHES	14	14		+ 54.3 %
Structure				Total Assets
TOTAL ASSETS	35,607	54,957	54.3 %	
SHAREHOLDERS' EQUITY	9,277	8,100	-12.7 %	Damasita
NUMBER OF EMPLOYEES	169	175	3.6 %	Deposits
Income				2018
OPERATING INCOME	2,942	4,076	38.5 %	RWF 22,619
OPERATING EXPENSES				,
(INCLUDIND DEPRECIATION AND AMORTIZATION)	3,799	-3,993	5.1 %	2019
GROSS OPERATING PROFIT	-858	83	109.7 %	
COST OF RISK IN VALUE (*)	-231	-1,032	347.3 %	RWF 32,016
PROFIT AFTER TAX	-1 088	-949	-12.8 %	
OPERATING RATIO ( %)	129.1 %	-98.0 %		
COST OF RISK ( %)	-1.6 %	-5.9 %		Loans
RETURN ON ASSETS (ROA %)	-3.5 %	-2.1 %		+ 24.3 %
RETURN ON EQUITY (ROE %)	-15.8 %	-10.9 %		1 24.0 %
Capital Adequacy Ratio				
TIER 1	8,801	7,392		Net operating income
TIER 2	206	358		+ 38.5 %
RISK WEIGHTED ASSET (RWA)	21,924	28,660		
TIER 1 + TIER 2 / RWA	41.1 %	27.0 %		
(*) Including general provision				

# Financial analysis

In 2019, BANK OF AFRICA-RWANDA (BOA-RWANDA) registered a significant growth in its assets which show an increase of 54%. The year was characterized by intensive investments in interest bearing assets to the detriment of non-productive assets.

Loans to clients went up by 24% from 2018 whereas investment in financials instruments grew by 163%. All this was made possible by clients' deposits which increased up to 42%.

With the aim to benefit from placements with other commercial banks, BOA-RWANDA recoursed to short term borrowings at a lower interest rate compared to gain realized.

2019 financials show good performances in terms of revenue where net interest income as well as net fee and commission income went up by 37% and 62% respectively.

However, the profitability was hampered by the cost of risk which suddenly increased consecutive to loan granted to corporate customers.

BANK OF AFRICA-RWANDA keeps its objective of increasing the market share with regards to loan lending and deposit collection.

## Significant performances

(in RWF billion)

Loans

19.2 **+ 24.3** %

2019

178

2018 15

Operating income

4.0 + 38.5 %

2019

2018 2.9

Stock information (in RWF)

	2017	2018	2019	AAGR*
EARNING PER SHARE	-3.5	-0.9	-0.8	-5.7 %
SHAREHOLDERS' EQUITY PER SHARE	6.8	7.4	6.4	-14.5 %
DIVIDENDS PER SHARE				

<sup>(\*)</sup> Average annual growth rate



## Highlights

### January

• Launching of Visa Classic Blue, Proxima and Elite cards.

### May

• In commemoration of the 1994 Genocide against the Tutsis, BOA-RWANDA pay tribute to the victims of the Genocide against Tutsis and made a donation of Frw 1,000,000.

### July

- Partnership with BDEGL (Banque de Développement des Etats des Grands Lacs) to see the opportunity of co-financing projects in 5 Districts of Western Province. 23 projects have been visited and 3 projects among them totaling Frw 115 million approved and disbursed.
- Signing the agreement to finance renewable energy and affordable houses with BRD (Banque Rwandaise de Developpement).

• Introduction of "Soft Token" which helps customers to use internet banking in a more flexible and user friendly manner.

### September

 Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### October

 The Bank started a new correspondent banking relationship with Citibank US to serve our customers better in terms of international payments.

### November

• Signing an Agreement with BDF (Business Development Funds), regarding a grant dedicated to farmers in horticulture. The main goal is to raise smallholder farmer's incomes through granting loans and grant.





# (in thousands of RWF)

ASSETS	2018	2019	VARIATION
CASH AND BALANCES WITH CENTRAL BANK	3,474,152	5,963,150	72 %
GOVERNMENT SECURITIES	4,497,068	11,819,882	163 %
DEPOSITS AND BALANCES DUE FROM BANKING INSTITUTIONS	9,358,012	13,607,628	45 %
LOANS AND ADVANCES TO CUSTOMERS	15,477,238	19,237,876	24 %
CURRENT INCOME TAX	83,834		-100 %
PROPERTY AND EQUIPMENT	2,149,714	2,161,646	1 %
DEFERRED INCOME TAX			
OTHER ASSETS	567,003	2,166,453	282 %
TOTAL ASSETS	35,607,020	54,956,635	54 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	4,713,809	3,172,595	-33 %
* CREDIT COMMITMENTS			
TO CREDIT INSTITUTIONS			
TO CUSTOMERS			
* GUARANTEE GIVEN	4,713,809	3,172,595	-33 %
ON BEHALF OF CREDIT INSTITUTIONS			
ON BEHALF OF CUSTOMERS	4,713,809	3,172,595	-33 %

As at 31/12/2019, 1 euro = 1.033.127236 Francs rwandais

180

# (in thousands of RWF)

LIABILITIES	2018	2019	VARIATION
CUSTOMER'S DEPOSITS	22,619,053	32,015,848	42 %
INTERBANK LIABILITIES	3,014,126	12,600,642	318 %
LONG TERM BORROWINGS			
OTHER LIABILITIES	696,909	2,240,431	221 %
TOTAL LIABILITIES	26,330,088	46,856,921	78 %
SHARE CAPITAL	12,580,870	12,580,870	0 %
STATUTORY PROVISIONS	871,740	871,740	0 %
RETAINED EARNINGS(+/-)	-4,175,678	-5,352,896	28 %
CREDIT RISK RESERVE			
TOTAL SHAREHOLDERS EQUITY	9,276,932	8,099,714	-13 %
TOTAL LIABILITIES & EQUITY	35,607,020	54,956,635	54 %







## (in thousands of RWF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME	3,487,520	5,254,708	51%
INTEREST EXPENSE	-1,041 023	-1,818,865	75%
NET INTEREST INCOME	2,446,497	3,435,843	40%
FEE AND COMMISSION INCOME	774,548	760,897	-2%
FEE AND COMMISSION EXPENSE	-320,838	-258,222	-20%
NET FEE AND COMMISSION INCOME	453,710	502,675	11%
OTHER INCOME	41,570	137,499	231%
OPERATING INCOME	2,941,777	4,076,017	39%
OPERATING EXPENSES	-3,799,342	-3,992,750	5%
IMPAIRMENT CHARGES ON LOANS AND ADVANCES	-230,701	-1,032,031	347%
PROFIT BEFORE INCOME TAX	-1,088,266	-948,763	-13%
INCOME TAX EXPENSE			
NET INCOME	-1,088,266	-948,763	-13%



## **Corporate Social Responsibility**

### Respect our clients' interests and promote ethical behavior

- BOA-RWANDA provides quality service to its customers. Feedback questionnaires are available in all branches as well as the Head Office where customer provide feedback on our products and services.
- Customer claims are handled on a daily basis by the Customer Care Officer who ensures that all claims are resolved timely and effectively.

### Promote Sustainable Finance and Social Entrepreneurship

• BOA-RWANDA has signed an Memorandum of Understanding with Development Bank of Rwanda to finance renewable energy at low cost. This will be implemented by looking the clients in the renewable energy and we have started approaching the sector as it is one of the priorities of the Government.

### Be a responsible employer listening to employees and accompanying their development

- BOA-RWANDA has a Human Resource Policy which promote equal opportunity for employment and career advancement and eliminate all kind of discrimination, gender included.
- The Bank Provides appropriate training, development and other opportunities for employees to improve their skills and realize their full potentials.

## Be diligent in the exercise of governance and risk management

- Risk map is put in place and includes risk identification and management system.
- Audited financials are published in a newspaper on quarterly basis.

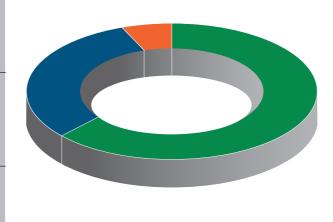
### Act in the interest of the community and support dialogue with our stakeholders

- We have visited different micro finance companies interesting its to bank with us and some have opened accounts with us and are giving deposits and requesting facilities such as overdraft and term deposits.
- Supporting and participate in the 24th Commemoration of the 1994 Genocide against the Tutsi.



35	Opening date
	October 2001
0	Capital as at 31/12/2019
	CFAF 24 billion
<u></u>	Stock Market Launch
	October 2014
	Board of Directors as at 31/12/2019
	Alioune N'Dour DIOUF, Chairman
	Ourèye SAKHO EKLO
	Abdoulaye SEYDI
	BMCE BANK, represented by Amine BOUABID
	AXA SENEGAL, represented by Alioune DIAGNE
	SDIH, represented by Mohamed A. SOW
	BOA WEST AFRICA, represented by Abderrazzak ZEBDANI
	Auditoro
	Auditors  MAZARS Senegal
	EUREKA AUDIT & CONSEILS
HHH	
<u> </u>	Registered Office
	BANK OF AFRICA -
	Immeuble Elan - Route de Ngor, Zone 12, quartier des Almadies
	Dakar - Senegal
	Tél.: (221) 33 865 64 67 Fax: (221) 33 820 42 83
	SWIFT: AFRISNDA
	information@boasenegal.com www.boasenegal.com

## Principal shareholders as at 31/12/2019



BOA WEST AFRICA	61.74 %
PRIVATE SHAREHOLDERS	31.54 %
OTHER SHAREHOLDERS	6.71 %

# Financial analysis

BANK OF AFRICA – SENEGAL (BOA-SENEGAL) operated in a highly competitive environment, with 29 active banks in the Senegalese market.

The Bank retained its second position in terms of banking network with 58 branches, of which 33 in Dakar and 25 outside Dakar.

Net customer loans increased by 11% to CFAF 267,184 million at 31 December 2019. Customer deposits made good progress with an increase of 17.8% to CFAF 342,477 million at the end of the 2019 financial year, compared to CFAF 290,746 million a year earlier.

Key figures 2019	(in CFAF million)
------------------	-------------------

Activity	2018	2019	Variation	
DEPOSITS	290,746	342,477	17.8 %	
LOANS	241,382	267,184	10.7 %	. 10 0 %
NUMBER OF BRANCHES	58	58	0.0 %	+ 18.9%
Structure				Total Assets
TOTAL ASSETS	449,937	534,863	18.9 %	
SHAREHOLDERS' EQUITY	38,335	43,184	12.6 %	Deposits
NUMBER OF EMPLOYEES	348	347	-0.3 %	Борсоно
Income				2018
OPERATING INCOME	24,949	30,102	20.7 %	CFAF 290,746 million
OPERATING EXPENSES				
(INCLUDIND DEPRECIATION AND AMORTIZATION)	- 16,112	- 17,737	10.1 %	2019
GROSS OPERATING PROFIT	8,837	12,364	39.9 %	
COST OF RISK IN VALUE (*)	315	- 2 244	813.3 %	CFAF 342,477 million
PROFIT AFTER TAX	8,509	9 115	7.1 %	
OPERATING RATIO ( %)	64.6 %	58.9 %		
COST OF RISK ( %)	- 0.01 %	-0.5 %		Loans
RETURN ON ASSETS (ROA %)	1.8 %	1.8 %		
RETURN ON EQUITY (ROE %)	23.5 %	22.4 %		+ 10.7%
Capital Adequacy Ratio				
TIER 1	29,868	33,609		Net operating income
TIER 2	3,149	5,248		+ 20.7 %
RISK WEIGHTED ASSET (RWA)	368,175	342,766		1 20.7 %
TIER 1 + TIER 2 / RWA	8.9 %	11.3 %		
(*) Including general provision				

Net operating income posted an annual growth of 20.7% to reach CFAF 30,102 million at the end of December 2019.

After allocation of structural costs, gross operating profit stood at CFAF 12,364 million, up 39.9% compared with 2018. The operating ratio stood at 58.9% at 31 December 2019, a 6% improvement. This is the result of the overhead costs optimisation policy put in place.

The cost of risk was -0.54% at the end of the 2019 financial year. Net income increased by 7.1% compared with 31 December 2018 to CFAF 9,115 million at 31 December 2019.

Total assets increased to CFAF 534,863 million vs. CFAF 449,937 million the previous year.

Return on assets was stable at 1.9%. Return on equity witnessed a slight decline of 0.9 points, to stand at 22.6%. This is the result of the significant increase in total assets.

The solvency ratio came to 11.34%, above the regulatory requirement of 10.38%.

Significant performances

(in CFAF billion)

**Deposits** 

342,4 + 17,8 %

2019

2018 290,7 Gross operating profit

12,3 + 39,9 %

2019

2018 8,8

(in CFAF) Stock information

	2017	2018	2019	AAGR*
CLOSING PRICE AT 31/12	2,500	2,020	1,545	-21.4 %
PERFORMANCE	6.4 %	-19.2 %	-23.5 %	
EARNING PER SHARE	421	355	380	5 %
SHAREHOLDERS' EQUITY PER SHARE	1,421	1,597	1,799	12.5 %
MARKET CAPITALIZATION AS OF 31/12 (BILLION)	60.0	48.5	37.1	-21.4 %
DIVIDENDS PER SHARE (**)	178	178	179	0.4 %
YIELD DIVIDEND	7.1 %	8.8 %	11.6 %	
PRICE EARNING RATIO	5.3X	5.7X	4.1X	
PRICE TO BOOK	1.8X	1.3X	0.9X	

<sup>(\*)</sup> Average annual growth rate (\*\*) Dividend for year N

## Changes in stock prices and volumes



## Highlights

### January

• Participation in the 2nd edition of Forum de la PME, a forum for small- and medium-sized businesses.

#### March

- Participation in the international trade show Made in Morocco, a platform that highlights skills and expertise in Morocco.
- Organisation of free breast cancer and cervical cancer screening for International Women's Day.

### April

- Sponsoring of the African Junior and Cadet Championships for judo.
- Participation in an event organised by the Group in Abidjan: Presentation of results at 31 December 2018 and outlook for the six BANK OF AFRICA companies listed on the BRVM.

## July

• Sponsoring of the Burkina Faso Economic and Commercial Promotion Days (JPEC).

#### Aout

• Participation in the open day for banks organised by the École des sous-officiers de la gendarmerie nationale (ESOGN) in the town of Fatick (150 km south-west of Dakar).

### September

- Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.
- Sponsoring of the 32<sup>nd</sup> annual Dakar-Gorée swimming competition.
- Opening of a new branch in Fatick.

#### October

 Presentation of BOAweb, a new Internet Banking service, and of the digital strategy for business clients.

### November

- Launch of Pack Tawfekh, an entry-level service.
- Participation in the 4th edition of the SME upgrade days
- Participation in the 4th annual forum of the Peanut Producers and Exporters Collective (COPEGA)
- Participation in the Digital forum in Kolda
- 2nd edition of Financial Inclusion Week organised by the Central Bank of West African States (BCEAO), on the theme "Digitisation for financial inclusion: challenges for the financial sector and WAEMU Member States".
- Partnership with the Agency for the Development and Support of Small- and Medium-Sized Businesses (ADEPME) with the aim of improving access to bank financing for SMEs and SMIs.





Participation in the Economy and Trade Promotion Day in Burkina Faso



(in CFAF)

ASSETS	2018	2019	VARIATION
CASH ON HAND AND BALANCES WITH CENTRAL BANK	22,118,700,869	35,119,236,622	59 %
TREASURY BILLS AND T-BONDS	115,403,233,054	144,545,798,987	25 %
BALANCES DUE TO BANKS & FINANCIAL INSTITUTIONS	20,735,626,610	32,358,551,326	56 %
LOANS & ADVANCES TO CUSTOMERS	241,381,708,900	267,183,625,692	11 %
BONDS AND OTHER FIXED-INCOME SECURITIES		9,000,000,000	
EQUITY AND OTHER VARIABLE-INCOME SECURITIES	1,438,324,606	1,508,266,158	5 %
OTHER ASSETS	4,746,967,602	2,312,897,716	-51 %
INTERNAL ACCOUNTS	12,327,529,807	10,357,553,380	-16 %
EQUITY INVESTMENT & OTHER LONG TERM INVESTMENT	653,540,557	434,226,027	-34 %
EQUITY SHARES IN RELATED ENTITIES			
SUBORDINATED LOANS	100,000,000	100,000,000	0 %
TANGIBLE ASSETS	30,335,061,397	31,180,112,892	3 %
INTANGIBLE ASSETS	694,884,649	763,079,975	10 %
TOTAL ASSETS	449,937,578,052	534,863,348,774	19 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	127,451,141,013	128,530,900,587	1 %
* CREDIT COMMITMENTS	13,372,414,984	11,595,300,813	-13 %
* GUARANTEE GIVEN	114,078,726,029	116,935,599,773	3 %
* COMMITMENTS ON SECURITIES			

(in CFAF)

LIABILITIES	2018	2019	VARIATION
CENTRAL BANK, POST			
BALANCES DUE FROM BANKS & FINANCIAL INSTITUTIONS	103,765,642,507	132,216,092,143	27 %
CUSTOMER'S DEPOSITS	290,746,082,501	342,476,878,397	18 %
OTHER LIABILITIES	1,139,664,330	1,121,452,564	-2 %
INTERNAL ACCOUNTS	9,981,006,345	9,231,098,016	-8 %
PROVISIONS	720,525,948	1,386,495,361	92 %
SUBORDINATED DEBT	5,247,656,001	5,247,656,001	0 %
TOTAL SHAREHOLDERS EQUITY	38,335,000,420	43,183,676,293	13 %
SHARE CAPITAL	24,000,000,000	24,000,000,000	
STATUTORY RESERVE	4,784,282,446	6,060,585,267	27 %
RETAINED EARNINGS	1,042,032,498	4,008,032,625	285 %
PROFIT FOR THE YEAR	8,508,685,476	9,115,058,401	7 %
TOTAL LIABILITIES & EQUITY	449,937,578,052	534,863,348,774	19 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	304,961,253,165	327,190,682,130	7 %
* CREDIT COMMITMENTS			
* GUARANTEE RECEIVED	304,961,253,165	327,190,682,130	7 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = CFAF 655.957



(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
IINTEREST INCOME AND RELATED	27,868,534,036	30,521,673,671	9.5 %
INTEREST EXPENSES AND RELATED	-13,045,823,104	-12,862,670,371	-1.4 %
INCOME FROM VARIABLE-INCOME SECURITIES	98,322,264	56,029,342	-43.0 %
FEES INCOME & COMMISSION	8,842,517,676	9,205,144,681	4.1 %
FEES EXPENSES & COMMISSION	-285,781,624	-1,532,235,740	436.2 %
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)			
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE	34,133,354	1,254,969,352	3576.7 %
OTHER INCOME	3,845,927,439	3,645,854,024	-5.2 %
OTHER EXPENSES	-2,409,293,669	-187,040,412	-92.2 %
TOTAL OPERATING INCOME	24,948,536,372	30,101,724,547	20.7 %
OTHER OPERATING EXPENSES	-14,205,280,888	-15,831,907,639	11.5 %
NET OPERATING INCOME	8,836,959,951	12,364,330,816	39.9 %
COST OF RISK	314,526,334	-2,243,521,315	-813.3 %
OPERATING PROFIT	9,151,486,285	10,120,809,501	10.6 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS	116,296,415	-55,262,747	-147.5 %
PROFIT BEFORE TAX	9,267,782,700	10,065,546,754	8.6 %
CORPORATE INCOME TAX	-759,097,224	-950,488,353	25.2 %
NET PROFIT FOR THE YEAR	8,508,685,476	9,115,058,401	7.1 %



Presentation of BOAweb in Senegal



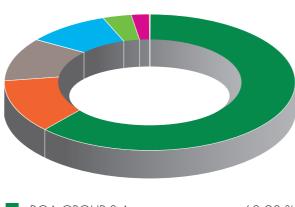


Award for the Best Branches at the Greeting Ceremony



# 35 Opening date: October 2007 Created in 1995: EURAFRICAN BANK -TANZANIA Ltd (EBT). Integrated into BOA network in 2007. Capital as at 31/12/2019 Tanzanian Shillings (TZS) 50.500 billion Board of Directors as at 31/12/2019 Mwanaidi SINARE MAAJAR, Chairman Amine BOUABID Abdelkabir BENNANI Henri LALOUX Moremi MARWA Ghali LAHLOU Joseph IHA WANJE **Auditors**

## Principal shareholders as at 31/12/2019



BOA GROUP S.A.	60.98 %
BANK OF AFRICA - KENYA	11.51 %
BOA WEST AFRICA	10.66 %
AFH - OCEAN INDIEN	10.52 %
TANZANIA DEVELOPMENT FINA (TDFL)	NCE LTD 3.83 %
AGORA	2.38 %

BANQUE DE CRÉDIT DE BUJUMBURA 0.12 %



## Registered Office

PriceWaterhouseCoopers

NDC Development House - Ohio Street / Kivukoni Front

PO Box 3054 - Dar Es Salaam -

TANZANIA

Tél.: (255) 22 211 01 04 / 12 90 Fax: (255) 22 211 37 40

SWIFT: EUAFTZTZ



info@boatanzania.com www.boatanzania.co.tz

# Financial analysis

BANK OF AFRICA - TANZANIA (BOA-TANZANIA) recorded a pre-tax loss of TZS 16 billion (2018: Loss of TZS 8.4 billion) during the year ended 31 December 2019. The loss is attributed to decrease interest income as a result of declining yields on loan and advances to customers. In line with its strategy, the Bank will continue to focus on the growth of its retail business to take advantage of higher yields. This strategy also has a potential to significantly grow our overall loan book hence increasing our interest income.

Impairment charges on loans and advances declined from TZS 15.5 billion in 2018 to TZS 14.0 billion equivalent to 10% decline. This follows an improved quality of the loan portfolio as evidenced by the decline of Non-Performing Assets Ratio from 16% at the end of 2018 to 9.2% at the end of 2019. This was a result of management's exercise of more stringent **Key figures 2019** 

(in TZS million)

Activity	2018	2019	Variation	
DEPOSITS	333,238	389,422	16.9 %	
LOANS	265,339	274,951	3.6 %	. 22.0%
NUMBER OF BRANCHES	26	25	-3.8 %	+ 22.9 %
Structure				Total Assets
TOTAL ASSETS	459,307	564,532	22.9 %	
SHAREHOLDERS' EQUITY	63,008	73,934	17.3 %	Deposits
NUMBER OF EMPLOYEES	376	334	-11.2 %	Deposits
Income				2018
OPERATING INCOME	47,643	41,932	-12.0 %	TZS 333,238 million
OPERATING EXPENSES				120 000,200 11111011
(INCLUDIND DEPRECIATION AND AMORTIZATION)	40,453	44,008	8.8 %	2019
GROSS OPERATING PROFIT	7,190	2 076	-128.9 %	
COST OF RISK IN VALUE (*)	15,586	14,012	-10.1 %	TZS 389,422 million
PROFIT AFTER TAX	(6,107)	(11,936)	-95.4 %	
OPERATING RATIO ( %)	84.9 %	104.95 %		
COST OF RISK ( %)	5.5 %	5.1 %		Loans
RETURN ON ASSETS (ROA %)	-1.3 %	-2.0 %		+ 3.6%
RETURN ON EQUITY (ROE %)	-9.7 %	-16.0 %		+ 3.0 %
Capital Adequacy Ratio				
TIER 1	47,295	59,284		Net operating income
TIER 2	49,751	59,284		- 12.0%
RISK WEIGHTED ASSET (RWA)	343,121	348,938		1 2.0 %
TIER 1 + TIER 2 / RWA	14.5 %	16.9 %		
(*) Including general provision				

credit appraisal processes coupled with strengthening of the Recovery & Risk Prevention functions.

The Bank's net loan book grew by 4% from TZS 265 billion at the end of 2018 to TZS 274 billion at the end of 2019. The growth was mainly in the retail segment of the Bank's loan portfolio consistent with the industry dynamics over the past one year.

During the year, the shareholders of the Bank injected a total of TZS 22.9 billion as additional capital with the aim of supporting the Bank's digital transformation strategy and expanding its services to the Retail and SME segments.

Customers deposits for the Bank stood at TZS 389 billion as at the end of 2019 (2018: TZS 333 billion), being a growth of 17% over the previous year. The Bank intends to continue its focus on retail and SME segments in line with

its growth strategy outlined in its Tri-annual Development

During the year, the Bank adopted, for the first time, a new lease accounting standard (IFRS 16). As a result of this adoption, the Bank recognized liabilities (TZS 10.9 billion) in relation to leases which had previously been classified as operating leases under the principles of the abandoned lease accounting standard (IAS 17). Similarly, the Bank also recognized rights-of-use assets (TZS 11.4 billion) in line with the new standard.

As a result of capital injection, the Bank's tier capital ratio improved from 13.8% at the end of 2018 to 16.9% at the end of 2019. Similarly, Tier II ratio improved from 14.5% at the end of 2018 to 16.9% at the end of 2019. Both of these ratios are well within the regulatory limits of 12.5% for Tier I ratio and 14.5% for Tier II ratio.



Significant performances

(in TZS billion)

(in TZS)

**Deposits** 

389,4 + 16,9 %

2019

2018 333,2

Tier 1 + Tier 2 / RWA

16,9 %

2019

2018 14,5 %

Stock information

	2017	2018	2019	AAGR*
EARNING PER SHARE	86.4	- 164.9	- 322.4	NS
SHAREHOLDER'S EQUITY PER SHARE	1 961.6	1 702.2	1 997.1	141.5 %
DIVIDEND PER SHARE				

<sup>(\*)</sup> Average annual growth rate



## Highlights

#### April

 Cocktail Party to welcome our New Managing Director and CEO, Joseph IHA.

#### lune

 Organization of "Iftar" banquets for the customers which was graced by the presence of the Second Vice president of the Revolutionary Government of Zanzibar and the Chairperson of the Bank.

### September

- Participation in the trading event organized by the Construction Registration Board (CRB) in which President Hon. John Joseph Pombe Magufuli was the guest of honor. The president also visited the Bank and was informed of our products and services.
- Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

#### October

• The Bank Celebrated the Customer Service Week by providing exceptional service to its clients while living the banks values.

#### November

 The bank conducted an SME activation at Ilala with the aim carrying out the 2019-2020 TDP of supporting Retail and SME clients.

### December

- The Bank in collaboration with ZSSF (Zanzibar Social Security Fund) sponsored the Zanzibar Kariakoo Festival with the aim of supporting SME businesses in Zanzibar.
- The Bank was invited to the state house for the 6th Zanzibar Diaspora Conference.





# (in thousands of TZS)

ASSETS	2018	2019	VARIATION
CASH AND BALANCES WITH CENTRAL BANK	46,085,201	71,198,946	54 %
PLACEMENTS WITH OTHER BANKS	58,173,243	83,938,830	44 %
INVESTMENT SECURITIES	46,235,929	77,688,735	68 %
CUSTOMER LOANS	265,339,181	274,950,944	4 %
EQUITY INVESTMENT	1,200,200	1,200,200	0 %
OTHER ASSETS	6,945,833	6,330,384	- <b>9</b> %
PREMISES AND EQUIPMENT	23,251,528	20,707,230	-11 %
RIGHT OF USE ASSETS		11,407,529	
INTANGIBLE ASSETS	1,414,320	1,423,559	1 %
INCOME TAX RECOVERABLE	2,598,552	3,427,972	32 %
DEFERRED INCOME TAX	8,063,432	12,257,864	52 %
TOTAL ASSETS	459,307,419	564,532,192	23 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	69,523,635	59,620,721	-14 %
* CREDIT COMMITMENTS	4,525,716	8,863,332	96 %
TO CREDIT INSTITUTIONS			
TO CUSTOMERS	4,525,716	8,863,332	96 %
* GUARANTEE GIVEN	64,997,919	50,757,389	-22 %
ON BEHALF OF CREDIT INSTITUTIONS			
ON BEHALF OF CUSTOMERS	64,997,919	50,757,389	-22 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = 2,580.4242 TZS

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# (in thousands of TZS)

LIABILITIES	2018	2019	VARIATION
DEPOSITS FROM OTHER BANKS	31,307,474	61,903,690	98 %
CUSTOMER'S DEPOSITS	333,237,771	389,422,247	17 %
SUBORDINATED LOANS			
OTHER LIABILITIES	10,207,662	10,538,861	3 %
CURRENT TAX LIABILITIES			
DERIVATIVE FINANCIAL INSTRUMENT	448,841	16,468	-96 %
LEASE LIABILITIES		10,947,185	
LONG-TERM BORROWING	21,097,583	17,769,528	-16 %
TOTAL LIABILITIES	396,299,331	490,597,977	24 %
SHARE CAPITAL	37,021,000	50,500,000	36 %
SHARE PREMIUMS	12,780,383	22,242,383	74 %
RETAINED EARNINGS( +/- )	9,473,571	-5,942	-100 %
REVALUATION RESERVES	1,276,321	1,197,773	-6 %
REGULATORY RESERVE	2,456,813		-100 %
TOTAL SHAREHOLDER'S EQUITY	63,008,088	73,934,214	17 %
TOTAL LIABILITIES	459,307,419	564,532,192	23 %





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# (in thousands of TZS)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST AND SIMILAR INCOME	47,546,637	42,928,899	-10 %
INTEREST AND SIMILAR EXPENSES	-13,187,518	-15,394,433	17 %
NET INTEREST INCOME	34,359,119	27 534 466	-20 %
FEE AND COMMISSION INCOME	12,974,688	13,493,789	4 %
FEE AND COMMISSION EXPENSE	-2,978,155	-3,393,433	14 %
NET COMMISSIONS	9,996,533	10,100,356	1 %
FOREIGN EXCHANGE INCOME	3,163,057	4,297,336	36 %
OTHER INCOME	124,709		-100 %
OPERATING INCOME	47,643,418	41,932,158	-12 %
LOSS ON REVALUATION OF INVESTMENT PROPERTY		-1,503,589	
IMPAIRMENT CHARGES ON LOANS AND ADVANCES	-15,585,535	-14,012,087	-10 %
OPERATING EXPENSES	-40,453,207	-42,504,600	5 %
PROFIT BEFORE INCOME TAX	-8,395,324	-16,088,118	92 %
INCOME TAX EXPENSE/CREDIT	2,288,127	4,151,792	81 %
NET INCOME	-6,107,197	-11,936,326	95 %







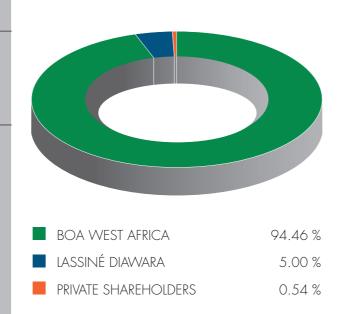
(in CFAF million

35	Opening date
	October 2013
0	
	Capital as at 31/12/2019
	CFAF 15,5 billion
iiii	Board of Directors as at 31/12/2019
	Paulin Laurent COSSI, Chairman
	Amine BOUABID
	Lassiné DIAVVARA
	Noël EKLO
	Homialo GBEASOR
	BOA WEST AFRICA, represented by Abderrazzak ZEBDANI
	and the second s
	Auditors
	FICAO
	FICAO DELOITTE
	FICAO DELOITTE  Registered Office
	FICAO DELOITTE
	FICAO DELOITTE  Registered Office  Boulevard de la République, 01
	FICAO DELOITTE  Registered Office  Boulevard de la République, 01 BP 229 - Lomé - TOGO
	FICAO DELOITTE  Registered Office  Boulevard de la République, 01 BP 229 - Lomé - TOGO
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	FICAO DELOITTE  Registered Office  Boulevard de la République, 01 BP 229 - Lomé - TOGO
	FICAO DELOITTE  Registered Office  Boulevard de la République, 01 BP 229 - Lomé - TOGO

information@boatogo.com

www.boatogo.com

## Principal shareholders as at 31/12/2019



## Financial analysis

In keeping with its growth momentum, BANK OF AFRICA – TOGO (BOA-TOGO) saw the confirmation in 2019 of the impetus built in recent years to boost indicators and consolidate capital resources. In a very intense competitive environment, the Bank maintained its growth and improved its market positions. The key figures for the period were as follows:

- Customer deposits rose to CFAF 76.08 billion, up 15% year-on-year. Loans were up 4% to reach CFAF 75.3 billion.
- -Total assets rose by 13% to CFAF 159.02 billion, i.e. the eighth largest of the 13 commercial banks of the Togolese financial centre.

Key figures 2019

Activity	2018	2019	Variation	
DEPOSITS	66,226	76,084	14.9 %	
LOANS	72,375	75,302	4.0 %	+ 13.3%
NUMBER OF BRANCHES	12	13	8.3 %	Total Assets
Structure				101017 100010
TOTAL ASSETS	140,367	159,027	13.3 %	
SHAREHOLDERS' EQUITY	10,645	11,176	5.0 %	Deposits
NUMBER OF EMPLOYEES	135	145	7.4 %	2 0 0 0 0 1 0
Income				2018
OPERATING INCOME	6,105	8,556	40.2 %	CFAF 66,226 million
OPERATING EXPENSES				3.7 33,223
(INCLUDIND DEPRECIATION AND AMORTIZATION)	5,476	6,123	11.8 %	2019
GROSS OPERATING PROFIT	629	2,433	287.0 %	
COST OF RISK IN VALUE (*)	243	1,790	636.6 %	CFAF 76,084 million
PROFIT AFTER TAX	300	531	77.1 %	
OPERATING RATIO ( %)	89.7 %	71.6 %		
COST OF RISK ( %)	-0.6 %	-1.4 %		Loans
RETURN ON ASSETS (ROA %)	0.2 %	0.4 %		
RETURN ON EQUITY (ROE %)	2.9 %	4.9 %		+ 4.0%
Capital Adequacy Ratio				
TIER 1	10,092	10,198		Net operating income
TIER 2				+ 40.2 %
RISK WEIGHTED ASSET (RWA)	83,243	77,687		1 10.2 %
TIER 1 + TIER 2 / RWA	12.1 %	13.1 %		
(*) Including general provision				

- Net operating income rose by 40.2% to CFAF 8.5 billion, thus fully covering overhead costs which came to CFAF 6.1 billion (including depreciation and amortisation), or an operating ratio of 71.6%.
- Gross operating income for the year showed a surplus of CFAF 2.4 billion, an increase of 287% year on year.
- The net income came in at CFAF 531 million, up 77% from CFAF 300 million last year, in spite of the increase in the cost of risk from CFAF 243 million in 2018 to CFAF 1.8 billion at the end of 2019 (636%).

- The return on equity was 4.9%, up from 2.9% in 2018

For the year 2020, commercial activities will develop through an aggressive strategy to promote the use of banking services, with products tailored to our customer profile, including digital facilities and the financing of SMEs. Portfolio improvement, increased lending, with efficient risk management, cost control and diversification of services will remain the priorities of BOA-TOGO.

Significant performances

(in CFAF billion)

(in CFAF)

**Deposits** 

76.0 + **14.9** %

2019

2018 66.2

Profit after tax

0.5 + 77.1 %

2019

2018 0.3

Stock information

	2017	2018	2019	AAGR*
EARNING PER SHARE	141	194	343	55.7 %
SHAREHOLDER'S EQUITY PER SHARE	7,207	6,868	7,210	-0.02 %

(\*) Average annual growth rate

**DIVIDEND PER SHARE** 



## Highlights

### January

 Inauguration of a third provincial branch, in Atakpamé, a town located 150 km north-east of Lomé.

### March

• Communication campaign for the business centre (products, services and institutional visibility).

### April

• Sponsoring of the "Open Golf BOA 2019" golf tournament.

### May

• Sponsoring of the "Coupe BOA-TOGO 2019" football tournament.

### July

 Participation in Evala 2019, an annual traditional wrestling competition held in Kara, a town in the north of the country.

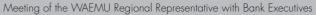
### September

 Participation in the 2019 BANK OF AFRICA Director's Meetings, in Madrid, Spain.

### October

- Participation in the Marché International des Artisans du Togo (MIATO) caravan, organised by the Ministry of Grassroots Development, Crafts, and Youth Employment, in collaboration with GIZ, a German development agency.
- Appointment of a new Director.









Inauguration of Atakpamé Branch



(in CFAF)

ASSETS	2018	2019	VARIATION
CASH ON HAND AND BALANCES WITH CENTRAL BANK	16,317,814,786	5,924,728,345	-64 %
TREASURY BILLS AND T-BONDS	33,962,150,914	62,853,510,405	85 %
BALANCES DUE TO BANKS & FINANCIAL INSTITUTIONS	9,635,550,465	6,236,946,403	-35 %
LOANS & ADVANCES TO CUSTOMERS	72,374,970,497	75,301,744,343	4 %
BONDS AND OTHER FIXED-INCOME SECURITIES			
EQUITY AND OTHER VARIABLE-INCOME SECURITIES			
SHAREHOLDERS AND ASSOCIATES			
OTHER ASSETS	434,731,224	381,143,239	-12 %
INTERNAL ACCOUNTS	3,733,976,366	3,988,245,380	7 %
EQUITY INVESTMENT & OTHER LONG TERM INVESTMENT	130,970,000	130,970,000	0 %
EQUITY SHARES IN RELATED ENTITIES			
SUBORDINATED LOANS			
INTANGIBLE ASSETS	552,941,777	977,700,199	77 %
TANGIBLE ASSETS	3,224,127,570	3,231,987,609	0 %
TOTAL ASSETS	140,367,233,599	159,026,975,923	13 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	10 764 166 537	9 269 827 950	-14 %
* CREDIT COMMITMENTS	2 306 816 996	1 136 221 604	-51 %
* GUARANTEE GIVEN	8 457 349 541	8 133 606 346	-4 %
* COMMITMENTS ON SECURITIES			

(in CFAF)

LIABILITIES	2018	2019	VARIATION
CENTRAL BANK, POST	1,714,869,537	181,228,807	-89 %
BALANCES DUE FROM BANKS & FINANCIAL INSTITUTIONS	58,604,135,881	68,107,264,738	16 %
CUSTOMER'S DEPOSITS	66,226,077,682	76,083,694,649	15 %
DEBTS EVIDENCED BY SECURITY			
OTHER LIABILITIES	501,886,659	485,569,076	3 %
INTERNAL ACCOUNTS	2,665,521,322	2,224,757,342	-17 %
PROVISIONS	9,999,000	768,821,473	7589 %
SUBORDINATED DEBT			
TOTAL SHAREHOLDERS EQUITY	10,644,743,518	11,175,639,838	5 %
SHARE CAPITAL	15,500,000,000	15,500,000,000	0 %
SHARE PREMIUMS			
STATUTORY RESERVE			
REVALUATION RESERVE			
REGULATORY PROVISIONS			
RETAINED EARNINGS	-5,155,223,031	-4,855,256,482	-6 %
PROFIT FOR THE YEAR	299,966,549	530,896,320	77 %
TOTAL LIABILITIES	140,367,233,599	159,026,975,923	13 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS RECEIVED	85,398,926,451	93,257,881,317	9 %
* CREDIT COMMITMENTS			
* GUARANTEE RECEIVED	85,398,926,451	93,257,881,317	9 %
* COMMITMENTS ON SECURITIES			

As at 31/12/2019, 1 euro = CFAF 655.957



(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	5,418,939,842	6,076,347,535	12 %
INTEREST EXPENSES AND RELATED	-3,978,697,832	-4,317,079,376	9 %
INCOME FROM VARIABLE-INCOME SECURITIES			
FEES INCOME & COMMISSION	993,511,404	1,876,553,392	89 %
FEES EXPENSES & COMMISSION	-228 001,275	-489,187,936	115 %
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)	1,197,903,624	1,324,274,787	11 %
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE	2,395,279,417	3,886,361,840	62 %
OTHER EXPENSES	-25,243,014	-5,707,258	-77 %
TOTAL OPERATING INCOME	6,105,053,320	8,556,104,173	40 %
INVESTMENT SUBSIDY			
OTHER OPERATING EXPENSES	-4,773,229,251	-5,362,288,058	12 %
DEPRECIATION & AMORTIZATION	-703,088,016	-760,617,690	8 %
NET OPERATING INCOME	628,736,053	2,433,198,425	287 %
COST OF RISK	-243,145,168	-1,790,027,754	636 %
OPERATING PROFIT	385,590,885	643,170,671	67 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS	10,000,000	-367,399	-104 %
PROFIT BEFORE TAX	395,590,885	642,803,272	62 %
CORPORATE INCOME TAX	-96,219,558	-111,906,952	16 %
NET PROFIT FOR THE YEAR	299,371,327	530,896,320	77 %





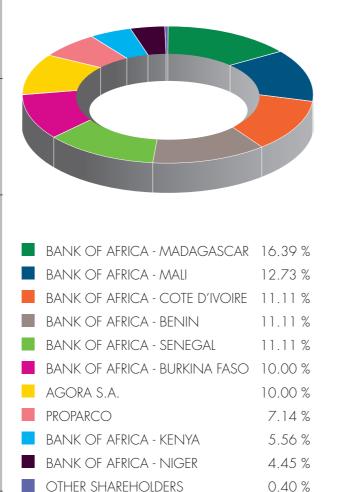
ANNUAL REPORT 2019

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• THE DAIN	K OF AFRICA GROUP & BOA GROOF S.A. & BOA WEST A
<b>%</b>	Opening date
	May 2010
0	Capital as at 31/12/2019
	Euro 7 million
	Board of Directors as at 31/12/2019
	Amine BOUABID, Chairman
	Serge RAYMOND
	BANK OF AFRICA - BURKINA FASO, represented by Lassiné DIAWARA
	BMCE BANK OF AFRICA, represented by Yasmina BENNANI
	BOA GROUP S.A., represented by Abderrazzak ZEBDANI
	Auditors
	MAZARS FRANCE
999	
<u> </u>	Registered Office
	6 Rue Cambacérès 75008 Paris - FRANCE Tél.: (33) 1 42 96 11 40 Fax.: (33) 1 42 96 11 68
	info@boafrance.com www.boafrance.com

# Principal shareholders as at 31/12/2019



# Key figures 2019 (in thousands of Euros)

Activity	2018	2019	Variation	
DEPOSITS	5,853	7,346	25.5 %	
LOANS	26,022	1,481	-94.3 %	1500
NUMBER OF BRANCHES	3	1	-66.7 %	- 15.0%
Structure				Total Assets
TOTAL ASSETS	96,615	82,083	-15.0 %	
SHAREHOLDERS' EQUITY	3,991	7,462	87.0 %	Deposits
NUMBER OF EMPLOYEES	30	28	-6.7 %	2000000
Income				2018
OPERATING INCOME	3,348	3,726	11.3 %	Euro 5,853 million
OPERATING EXPENSES				2010 3,030 111111011
(INCLUDIND DEPRECIATION AND AMORTIZATION)	3,781	3,364	-11.0 %	2019
GROSS OPERATING PROFIT	-433	363	16.2 %	
COST OF RISK IN VALUE (*)	-302	-67	-77.8 %	Euro 7,346 million
PROFIT AFTER TAX	-735	222	130.1 %	
OPERATING RATIO ( %)	112.9 %	90.3 %		
COST OF RISK ( %)	0.9 %	4.5 %		Loans
RETURN ON ASSETS (ROA %)	-0.8 %	0.2 %		
RETURN ON EQUITY (ROE %)	-16.9 %	3.9 %		- 94.3 %
Capital Adequacy Ratio				
TIER 1	3 859	4 308		Net operating income
TIER 2		2 696		+ 11.3 %
RISK WEIGHTED ASSET (RWA)	15 061	26 239		7.0
TIER 1 + TIER 2 / RWA ( %)	25.6 %	26.7 %		
(*) Including general provision				

# Financial analysis

BOA-FRANCE has achieved a net profit of EUR 222,000 for the very first time. This is partly thanks to a substantial improvement in operations, with gross operating profit up from -EUR 433,000 in 2018 to + EUR 362,000 in 2019, as well as refunds of payroll tax and VAT from the tax authorities.

Net operating income rose from EUR 3.3 million to EUR 3.7 million. This growth is partly due to an increase in bank commissions, of 24% more than last year. It is also due to commissions from money market activities, launched in the second half of the year.

Overhead costs declined by EUR 417,000, thus further boosting operating income.

From a regulatory point of view, in compliance with the undertaking given to the Prudential and Resolution Authority (Autorité de Contrôle Prudentielle et de Résolution, ACP-R), BOA-FRANCE has the required capital to continue its activities. This is thanks to the active contribution of the Group, which has granted a 5-year subordinated debt facility of EUR 3 million.

Net customer loans amounted to EUR 1.4 million at the year-end, as against EUR 26.0 million in 2018.

The total balance sheet decreased from EUR 96.6 million in 2018 to EUR 82.2 million in 2019, a decline of 15%.



(in Euro)

ASSETS	2018	2019	VARIATION
CASH	90,000	70,035	-22 %
INTERBANK LOANS	66,028,703	75,697,681	15 %
NET OPERATING INCOME	26,022,093	1,480,683	-94 %
- PORTFOLIO OF DISCOUNTED BILLS	25,701,872	1,235,469	-95 %
- OTHER CUSTOMER CREDIT FACILITIES	310,701	212,373	-32 %
- ORDINARY DEBTOR ACCOUNTS	9,520	32,841	245 %
- FACTORING			
INVESTMENT SECURITIES	2,952,449	2,896,206	-2 %
FINANCIAL ASSETS	7,995	7,995	0 %
LEASING AND SIMILAR TRANSACTIONS			
PROPERTY AND EQUIPMENT			
INTANGIBLE ASSETS	123,435	146,821	19 %
TANGIBLE ASSETS	454,739	199,771	-56 %
SHAREHOLDERS & ASSOCIATES			
OTHER ASSETS	807,183	1,491,783	85 %
SUNDRY ACCOUNTS	128,406	92,114	-28 %
CONSOLIDATED GOODWILL			
TOTAL ASSETS	96,615,004	82,083,088	-15 %

OFF BALANCE SHEET	2018	2019	VARIATION
COMMITMENTS GIVEN	6,865,185	9,339,149	36 %
* CREDIT COMMITMENTS	6,390,725	9,200,486	44 %
TO CREDIT INSTITUTIONS	6,390,725	9,200,486	44 %
TO CUSTOMERS			
* GUARANTEE GIVEN	474,460	138,663	-71 %
ON BEHALF OF CREDIT INSTITUTIONS	326,331	138,663	-58 %
ON BEHALF OF CUSTOMERS	148,130		-100 %
* COMMITMENTS ON SECURITIES			

(in Euro)

LIABILITIES	2018	2019	VARIATION
INTERBANK LIABILITIES	85,689,875	65,599,749	-23 %
CUSTOMER DEPOSITS	5,852,821	7,345,672	26 %
- SAVINGS DEPOSIT ACCOUNTS	· ·	<u> </u>	
- TIME DEPOSIT ACCOUNTS			
- SHORT-TERM BORROWINGS			
- OTHER DEMAND DEPOSITS	5,306,966	7,248,992	37 %
- OTHER TIME DEPOSIT ACCOUNTS	545,855	96,681	-82 %
DEBT SECURITIES			
OTHER LIABILITIES	136,492	107,642	-21 %
SUNDRY ACCOUNTS	679,528	1,484,426	118 %
EARMARKED FUNDS	265,481	72,483	-73 %
SUBORDINATED LOANS & SECURITIES			
INVESTMENT SUBSIDIES			
RESERVES FOR GENERAL BANKING RISKS		3,010,667	
INVESTMENT SUBSIDIES			
RESERVES FOR GENERAL BANKING RISKS		250,000	
CAPITAL OR APPROPRIATIONS	7,000,000	7,000,000	0 %
SHARE PREMIUMS			
STATUTORY RESERVES			
RETAINED EARNINGS ( +/- )	-2,273,831	-3,009,193	32 %
NET INCOME	-735,362	221,642	130 %
TOTAL LIABILITIES	96,615,004	82,083,088	-15 %

2018	2019	VARIATION
16,000,000	10,500,000	-34 %
10,000,000	5,000,000	-50 %
10,000,000	5,000,000	-50 %
6,000,000	5,500,000	-8 %
6,000,000	5,500,000	-8 %
	16,000,000 10,000,000 10,000,000 6,000,000	16,000,000 10,500,000 10,000,000 5,000,000 10,000,000 5,000,000 6,000,000 5,500,000

As at 31/12/2019, 1 euro = CFAF 655.957

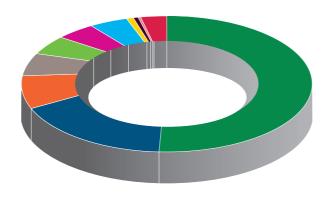
(in Euro)

	2018	2019	VARIATION
INTEREST INCOME	906,785	821,545	-9 %
INTEREST EXPENSE	-578,879	-720,226	24 %
NET INTEREST INCOME	327,906	101,319	-69 %
FEE AND COMMISSION INCOME	2,288,699	2,764,093	21 %
FEE AND COMMISSION EXPENSE	-261,954	-254,740	-3 %
NET FEE AND COMMISSION INCOME	2,026,745	2,509,353	24 %
NET INCOME AND OTHER EXPENSES	993,599	1,115,770	12 %
NET OPERATING INCOME	3,348,251	3,726,442	11 %
OPERATING EXPENSES	-3,781,193	-3 363,796	-11 %
GROSS OPERATING INCOME	-432,942	362,645	184 %
IMPAIRMENT CHARGES	-302,420	-67,261	-78 %
NET PROVISION FOR GENERAL BANKING RISK			
+/- NET GAIN/ LOSS FROM DISPOSAL OF ASSETS		-73,743	
EXTRAORDINARY ITEMS			
PROFIT BEFORE INCOME TAX	-735,362	221,641	130 %
INCOME TAX EXPENSE			
NET INCOME	-735,362	221,641	130 %



35	Opening date
	July 2002
0	Capital as at 31/12/2019
	5 CFAF billion
	Board of Directors as at 31/12/2019
	Amine BOUABID, Chairman
	Abderrazzak ZEBDANI
	Jean-François MONTEIL
	Lala MOULAYE
	Laid MOOLATE
	A In
	Auditors
	MAZARS Cote d'Ivoire
mm .	
<del>===</del>	Registered Office
	Abidjan Plateau Angle Avenue
	Terrasson de Fougères - Rue Gourgas
	01 BP 4132 Abidjan
	01 - Cote d'Ivoire
	information@boacoteivoire.com

# Principal shareholders as at 31/12/2019



BOA GROUP S.A.	50.74 %
NETHERLANDS DEVELOPMENT FINANCE COMPANY (FMO)	16.00 %
BANK OF AFRICA - BENIN	7.50 %
OTHER COMPANIES	5.39 %
BANK OF AFRICA - BURKINA FASO	5.00 %
BANK OF AFRICA - MALI	5.00 %
BANK OF AFRICA - NIGER	5.00 %
FONDS OUEST AFRICAIN D'INVESTISSEMENT	0.91 %
BANK OF AFRICA - COTE D'IVOIRE	0.57 %
BANK OF AFRICA - SENEGAL	0.43 %
PRIVATE SHAREHOLDERS	3.46 %

# Compared balance sheet for the past two fiscal years

(in CFAF)

2018	2019	VARIATION
10,367,082,149	9,393,715,077	-9 %
100,201,918		-100 %
2,419,668,362	2,863,992,366	18 %
318,042,731	311,636,281	-2 %
5,094,095,320	4,646,397,012	-9 %
18,299,090,480	17,215,740,736	-6 %
	10,367,082,149 100,201,918 2,419,668,362 318,042,731 5,094,095,320	10,367,082,149 9,393,715,077 100,201,918  2,419,668,362 2,863,992,366  318,042,731 311,636,281  5,094,095,320 4,646,397,012

LIABILITIES	2018	2019	VARIATION
CENTRAL BANK, POST		72 019	
BALANCES DUE FROM BANKS & FINANCIAL INSTITUTIONS			
CUSTOMER'S DEPOSITS			
DEBTS EVIDENCED BY SECURITY			
OTHER LIABILITIES	1,256,070,806	1,017,927,069	-19 %
INTERNAL ACCOUNTS	3,000,000		-100 %
PROVISIONS	400,000,000	400,000,000	0 %
SUBORDINATED DEBT			
TOTAL SHAREHOLDERS EQUITY	16,640,019,674	15,797,741,648	-5 %
SHARE CAPITAL	5,000,000,000	5,000,000,000	0 %
SHARE PREMIUM			
STATUTORY RESERVE	1,485,655,540	1,485,655,540	0 %
REVALUATION RESERVE			
REGULATORY PROVISIONS			
RETAINED EARNINGS	1,528,245,613	1,152,729,134	-25 %
PROFIT FOR THE YEAR	8,626,118,521	8,159,356,974	-5 %
TOTAL LIABILITIES & EQUITY	18,299,090,480	17,215,740,736	-6 %

(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	596,828,778	701,554,333	18 %
INTEREST EXPENSES AND RELATED	-980,608	-20,576	-98 %
INCOME FROM VARIABLE-INCOME SECURITIES	8,042,839,297	8,183,624,610	2 %
FEES INCOME & COMMISSION			
FEES EXPENSES & COMMISSION			
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)			
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE			
OTHER INCOME	1,200,000	1,200,000	0 %
OTHER EXPENSES			
TOTAL OPERATING INCOME	8,639,887,467	8,886,358,367	3 %
INVESTMENT SUBSIDY			
OTHER OPERATING EXPENSES	-481,845,041	-541,469,393	12 %
DEPRECIATION & AMORTIZATION			
NET OPERATING INCOME	8,158,042,426	8,344,888,974	2 %
COST OF RISK	-400,000,000		-100 %
OPERATING PROFIT	7,758,042,426	8,344,888,974	8 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS	1,298,455,845		-100 %
PROFIT BEFORE TAX	9,056,498,271	8,344,888,974	-8 %
CORPORATE INCOME TAX	-430,379,750	-185,532,000	-57 %
NET PROFIT FOR THE YEAR	8,626,118,521	8,159,356,974	-5 %

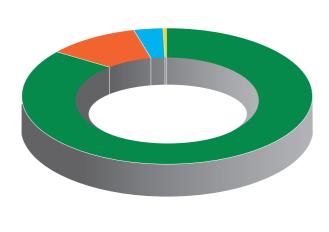


# 35 Opening date October 2004 Capital as at 31/12/2019 CFAF 2.5 billion Board of Directors as at 31/12/2019 Abderrazzak ZEBDANI, Chairman Jean-François MONTEIL BOA GROUP S.A, represented by Amine BOUABID SUNU, represented by Lassina COULIBALY Auditors MAZARS Cote d'Ivoire Registered Office Abidjan Plateau Angle Avenue Terrasson de Fougères Rue Gourgas 01 BP 4132 Abidjan 01- Cote d'Ivoire

information@boacoteivoire.com

www.boacoteivoire.com

# Principal shareholders as at 31/12/2019



BOA GROUP S.A.	83.84 %
SUNU	11.76 %
GÉNÉRALE DES ASSURANCES DU BENIN	4.00 %
PRIVATE SHAREHOLDERS	0.40 %

# Compared balance sheet for the past two fiscal years

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ASSETS	2018	2019	VARIATION
CASH ON HAND AND BALANCES WITH CENTRAL BANK			
TREASURY BILLS AND T-BONDS			
BALANCES DUE TO BANKS & FINANCIAL INSTITUTIONS	3,244,583,905	2,574,901,518	-21 %
LOANS & ADVANCES TO CUSTOMERS			
BONDS AND OTHER FIXED-INCOME SECURITIES	175,121,995	135,041,228	-23 %
EQUITY AND OTHER VARIABLE-INCOME SECURITIES			
SHAREHOLDERS AND ASSOCIATES			
OTHER ASSETS			
INTERNAL ACCOUNTS			
EQUITY INVESTMENT & OTHER LONG TERM INVESTMENT			
EQUITY SHARES IN RELATED ENTITIES	982,063,088	982,063,088	0 %
SUBORDINATED LOANS			
TANGIBLE ASSETS			
INTANGIBLE ASSETS			
TOTAL ASSETS	4,401,768,988	3,692,005,834	-16 %

LIABILITIES	2018	2019	VARIATION
CENTRAL BANK, POST			
BALANCES DUE FROM BANKS & FINANCIAL INSTITUTIONS			
CUSTOMER'S DEPOSITS			
DEBTS EVIDENCED BY SECURITY			
OTHER LIABILITIES	1,033,701,087	298 620 061	-71 %
INTERNAL ACCOUNTS	3,000,000	12 501 849	
PROVISIONS			
SUBORDINATED DEBT			
TOTAL SHAREHOLDERS EQUITY	3,365,067,901	3 380 883 924	0 %
SHARE CAPITAL	2,500,000,000	2 500 000 000	0 %
SHARE PREMIUM			
STATUTORY RESERVE	500,000,000	500 000 000	0 %
REVALUATION RESERVE			
REGULATORY PROVISIONS			
RETAINED EARNINGS	12,270,078	10,067,901	-18 %
PROFIT FOR THE YEAR	352,797,823	370,816,023	5 %
TOTAL LIABILITIES & EQUITY	4,401,768,988	3,692,005,834	-16

(in CFAF)

INCOME STATEMENT	2018	2019	VARIATION
INTEREST INCOME AND RELATED	136,266,035	144,049,850	6 %
INTEREST EXPENSES AND RELATED			
INCOME FROM VARIABLE-INCOME SECURITIES	326,527,433	323,577,612	-1 %
FEES INCOME & COMMISSION			
FEES EXPENSES & COMMISSION			
NET GAIN/LOSS FROM TRADING (HFT SECURITIES AND FX)			
NET GAIN/LOSS FROM SECURITIES AVAILABLE FOR SALE			
OTHER INCOME			
OTHER EXPENSES			
TOTAL OPERATING INCOME	462,793,468	467,627,462	1 %
INVESTMENT SUBSIDY			
OTHER OPERATING EXPENSES	-106,995,645	-82,982,689	-22 %
DEPRECIATION & AMORTIZATION			
NET OPERATING INCOME	355,797,823	384,644,773	8 %
COST OF RISK			
OPERATING PROFIT	355,797,823	384,644,773	8 %
NET GAIN/ LOSS FROM DISPOSAL OF ASSETS			
PROFIT BEFORE TAX	355,797,823	384,644,773	8 %
CORPORATE INCOME TAX	-3,000,000	-13,828,750	361 %
NET PROFIT FOR THE YEAR	352,797,823	370,816,023	5 %

#### **BANK OF AFRICA GROUP**

www.bank-of-africa.net

#### **BANK OF AFRICA Banking Network\***

#### **BENIN**

Avenue Jean-Paul II - 08 BP 0879

Cotonou - Bénin

Phone: (229) 21 31 32 28 Fax: (229) 21 31 31 17 < information@boabenin.com > www.boabenin.com

#### **BURKINA FASO**

770, Av. du Président Aboubakar Sangoulé Lamizana

01 BP 1319 - Ouagadougou 01

Burkina Faso

Phone: (226) 25 30 88 70 à 73 Fax : (226) 25 30 88 74 <information@boaburkinafaso.com> www.boaburkinafaso.com

#### **CÔTE D'IVOIRE**

Abidjan Plateau, Angle Av. Terrasson de Fougères et Rue Gourgas - 01 BP 4132 Abidjan 01- Côte d'Ivoire Phone: (225) 20 30 34 00 Fax: (225) 20 30 34 01 <information@boacoteivoire.com> www.boacoteivoire.com

#### **DJIBOUTI**

10, Place Lagarde - BP 88 - Djibouti Phone: (253) 21 35 30 16 Fax : (253) 21 35 16 38 Télex 5543 (BF) <information@boamerrouge.com> www.boamerrouge.com

#### DRC

22, Avenue des Aviateurs BP 7119 Kin1 Kinshasa-Gombe République Démocratique du Congo Phone: (243) 84 600 05 06 / 07 < infos@boa-rdc.com> www.boa-rdc.com

#### **ETHIOPIA**

Bureau de représentation à Addis Abeba Sub City, Bole - District: 03 - Addis

Abeba - Éthiopie

Phone: (251) 11 661 25 06 <boarepoaa@gmail.com>

#### **GHANA**

1st Floor, Block A&B, The Octagon, Independence Avenue, P.O Box C1541, Cantonments, Accra, Ghana Phone: (233) 302 249 690 Fax: (233) 302 249 697 <enquiries@boaghana.com> www.boaghana.com

#### **KENYA**

BOA House, Karuna Close, Off Waiyaki Way, Westlands P.O. Box 69562-00400, Nairobi - Kenya Phone: (254) 20 327 5000 Fax: (254) 20 221 1477 <yoursay@boakenya.com> www.boakenya.com

#### **MADAGASCAR**

2, Place de l'Indépendance BP 183 Antananarivo 101 - Madagascar Phone: (261) 20 22 391 00 Fax: (261) 20 22 294 08 <boa@boa.mg> www.boa.mg

#### MAL

Avenue du Mali - BP 2249 – ACI2000 Bamako - Mali Phone: (223) 20 70 05 00 Fax: (223) 20 70 05 60 Télex 2581 – <information@boamali.com> www.boamali.com

#### NIGER

Immeuble BANK OF AFRICA Rue du Gawèye - BP 10973 - Niamey - Niger Phone: (227) 20 73 36 20 / 21 Fax: (227) 20 73 38 18 <information@boaniger.com> www.boaniger.com

#### **RWANDA**

KN 2 Nyarugenge - Chic Complex P.O. Box: 265, Kigali - Rwanda Phone: (250) 788 136 205 <Info@boarwanda.com> www.boarwanda.com

#### **SENEGAL**

Immeuble Elan - Route de Ngor, Zone 12 Quartier des Almadies - Dakar - Sénégal Phone: (221) 33 865 64 67 Fax : (221) 33 820 42 83 <information@boasenegal.com> www.boasenegal.com

#### **TANZANIA**

NDC Development House, Ohio Street / Kivukoni Front, P.O. Box 3054 - Dar es

Salaam – Tanzania

Phone: (255) 22 211 40 00 / 40 01 Fax: (255) 22 211 37 40 <info@boatanzania.com> www.boatanzania.com

#### **TOGO**

Boulevard de la République 01BP 229 - Lomé - Togo Phone: (228) 22 53 62 62 <information@boatogo.com> www.boatogo.com/fr

#### **UGANDA**

BANK OF AFRICA House - Plot 45, Jinja Road P.O. Box 2750 - Kampala - Uganda Phone: (256) 414 302001 Fax: (256) 414 230902 <boa@boa-uganda.com> www.boauganda.com

# BANQUE DE CRÉDIT DE BUJUMBURA (BCB)

Mairie de Bujumbura Boulevard Patrice Lumumba BP 300 - Bujumbura — Burundi Phone: (257) 22 20 11 11 <info@bcb.bi> www.bcb.bi

### **Group Subsidiaries\***

#### **AGORA**

Angle Av. Terrasson de Fougères et Rue Gourgas 01 BP 4132 - Abidjan 01 - Côte d'Ivoire

#### **ATTICA**

Angle Av. Terrasson de Fougères et Rue Gourgas 01 BP 4132 - Abidjan 01 - Côte d'Ivoire

#### **BOA-FRANCE**

6, Rue Cambacérès - 75008 Paris - France Phone: (33) 1 42 96 11 40 - Fax : (33) 1 42 96 11 68 @ : <info@boafrance.com> www.boafrance.com